



# Salford Thrive Directory

*Supporting children and young people's social, emotional and mental wellbeing (0-25)*

## Contents

[What to do in an emergency](#)

[Concerns or Issues](#)

[Youth Groups](#)

[National Helplines](#)

[Services by Age](#)

[Glossary](#)

**Salford City Council**

Version 28: June 2024

## Worried about a child

If you are worried about the welfare or safety of a child it is very important that you contact us. Salford City Council and partners have a multi-agency hub called the [Bridge Partnership](#) that screens all contacts concerning the welfare or safety of a child to children's services.

The Bridge can be contacted by telephone on **0161 603 4500 from 8.30am to 4.30pm**. **If you need to speak to somebody about your concern out of hours, please call the Emergency Duty Team on 0161 794 8888** alternatively you can complete an [online referral form](#)

If you are worried about a young person in emotional distress and think they need urgent help but are not sure which service is best placed to help, you can also get advice from: **Salford CAMHS – 0161 518 5400 (Mon – Fri, 9.00am – 5.00pm)**

## What to do in an emergency: **In emergency situations the young person must attend the nearest 24 hour A&E unit or call 999**

Following admittance into A&E:








- A mental health professional will assess the young person following a medical assessment by A&E staff
- Depending on which A&E they attend and on their age, the young person will be initially assessed by either a professional from the All Age Mental Health Liaison team (which supports young people and adults) or CAMHS (Child & Adolescent Mental Health Service) or Adult Mental Health Team
- If the young person needs ongoing mental health input, a referral to the appropriate team will be made by the assessing professional



NHS 111 - if you're worried about an urgent medical concern, you can call 111 to speak to a fully trained adviser

# Salford Thrive Directory

[Back to Contents](#)

Anger / Aggression 	Domestic Abuse 	Psychosis 
Antenatal 	Early Years 	Schools Training 
Antisocial Behaviour 	Eating Disorders 	Self Harm 
Anxiety 	Edge of Care 	Sexual Health 
ADHD 	Exclusions / Alternative Provision 	Sexually Harmful Behaviour 
ASD (Autism Spectrum Disorder) 	Fostering / Adoption / Cared for 	Substance Misuse 
Attendance (Schools) 	Gangs 	Suicide 
Bereavement 	General Wellbeing 	Victims of Youth Crime / Weapons 
Bullying 	Homelessness 	Young Carers 
Child Sexual Exploitation 	LGBTQ+ 	Youth Crime / Violence 
Confidence / Self Esteem 	Mental Health 	<a href="#">National Helplines</a> 
Depression 	OCD 	<a href="#">Services by Age</a> 
Distressed Behaviour 	Parenting 	



## Information &amp; advice

**Local Offer:** provides children and young people with SEN / disabilities and their families' information about Salford support services.

[www.salford.gov.uk](http://www.salford.gov.uk)

**Young Minds:** supports the emotional wellbeing and mental health of children and young people.

[www.youngminds.org.uk](http://www.youngminds.org.uk)

**SIASS:** offers information, advice and support to children, young people (up to age 25) and parents about special educational needs and disability, including matters relating to health and social care.

**Referral:** Self-referral **Contact:** 0161 778 0349 / 0343 / [siass@salford.gov.uk](mailto:siass@salford.gov.uk)

**GP's & Practice Nurses:** provide a whole range of services to support health problems including ADHD.

**Referral:** To access your local GP practice you will need to register with the practice.

**Contact:** [www.gmintegratedcare.org.uk](http://www.gmintegratedcare.org.uk)

## Getting more help

**CAMHS Single Point of Contact:** provides information, advice and consultation prior to making a referral to CAMHS.

**Contact:** 0161 518 5400

**CAMHS:** provides support for children and young people aged 0 – 18 years (including those with disabilities), where there are concerns related to their mental/emotional health and wellbeing.

**Referral:** Professional referral only

**Contact:** 0161 518 5400 / [cmm-tr.Salford-CAMHS@nhs.net](mailto:cmm-tr.Salford-CAMHS@nhs.net)

**Educational Psychology Service:** supports schools, early years and colleges to identify, support and monitor children with additional needs, to promote learning and inclusion.

**Referral:** Professional referral only - via the setting SENCo / Inclusion Lead.

**Contact:** [EPS@Salford.gov.uk](mailto:EPS@Salford.gov.uk)

**Caritas School Service :** Schools commission directly a bespoke package of support to support pupils EHWP that may create barriers to learning and development. **Contact:** 0161 817 2250  
[schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)

**School Nurses:** the school nursing service can support your child's health needs up to the age of 19, the team can support physical, mental, emotional & social health needs.

**Referral:** self / professional referral - **Contact:** via the school

**ADHD Foundation:** works in partnership with individuals, families & professionals to improve understanding and self-management of ADHD, ASD and related learning difficulties.

**Referral:** self / professional referral

**Contact:** 0151 237 2661



Information & advice	Getting help	Getting more help	Getting risk support
<p><b>Childline:</b> a free 24-hour confidential helpline for children and young people  <b>Helpline: 0800 1111</b>  <a href="http://www.childline.org.uk">www.childline.org.uk</a></p>	<p><b>42nd Street:</b> provides support for young people aged 11-25 experiencing difficulties with their mental health and wellbeing.  <b>Referral:</b> Self-referral and Social Care referrals – NB: Referrals by professionals and parent/carers have been ‘paused’ as of 14th Nov 2023 for approx. 6 months – please check the 42<sup>nd</sup> St website for further information.  <b>Contact:</b> 0161 228 1888 / <a href="mailto:theteam@42ndstreet.org.uk">theteam@42ndstreet.org.uk</a>  <a href="http://www.onlinesupport.42ndstreet.org.uk">www.onlinesupport.42ndstreet.org.uk</a></p>		
<p><b>The Mix:</b> online emotional health and wellbeing support for under 25s.  <b>Helpline: 0808 808 4994</b>  <a href="http://www.themix.org.uk">www.themix.org.uk</a></p>	<p><b>Primary Inclusion Team:</b> primary school support with SEMH needs.  <b>Referral:</b> Salford primary school only  <b>Contact:</b> 0161 921 2653</p>	<p><b>Community Paediatric Team:</b> specialist children's doctors with training and expertise in developmental paediatrics and disability, social &amp; educational paediatrics  <b>Referral:</b> Health, education and social care professionals  <b>Contact:</b> 0161 206 0276 / <a href="mailto:Paeds.referrals@srft.nhs.uk">Paeds.referrals@srft.nhs.uk</a></p>	
<p><b>Salford Youth Service:</b> The service is delivered across Salford in youth centres, schools and community spaces for 11-25 year olds  <b>Referral:</b> Self / professional referral  <b>Contact:</b> 0161 778 0700</p>	<p><b>CAMHS Single Point of Contact:</b> provides information, advice and consultation prior to making a referral to CAMHS. <b>Contact:</b> 0161 518 5400</p>	<p><b>CAMHS:</b> support for children and young people aged 0 – 18 years, where there are concerns related to their mental / emotional health and wellbeing.  <b>Referral:</b> Professional referral only  <b>Contact:</b> 0161 518 5400 / <a href="mailto:cmm-tr.Salford-CAMHS@nhs.net">cmm-tr.Salford-CAMHS@nhs.net</a></p>	
<p><b>Integrated Community Response (ICR):</b> The service provides targeted early help support for young people (11-18 years) presenting in mental health distress and at risk of crisis presentation via A&amp;E or social care services.  <a href="#">Referral and contact details</a></p>	<p><b>Educational Psychology Service:</b> supports schools, early years and colleges to identify and support children with additional needs, to promote learning &amp; inclusion.  <b>Referral:</b> Professional referral only - via the setting SENCo / Inclusion Lead.  <b>Contact:</b> <a href="mailto:EPS@Salford.gov.uk">EPS@Salford.gov.uk</a></p>		<p><b>Emerge:</b> a stand-alone CAMHS service which focuses on the specific needs of 16 - 17 year olds with moderate to severe mental health problems  <b>Referral:</b> Self / professional referral  <b>Contact:</b> 0161 226 7457</p>



Information & advice

Getting help

Getting more help

Getting risk support

**Emerge**: a stand-alone CAMHS service which focuses on the specific needs of 16 - 17 year olds with moderate to severe mental health problems

**Referral**: Self / professional referral

**Contact**: 0161 226 7457

**Caritas School Service**: Schools commission directly a bespoke package of support to support pupils EHWB that may create barriers to learning and development. **Contact**: 0161 817 2250 [schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)



## Information & advice

## Getting help

## Getting more help

**Family Nurse Partnership**: a free and voluntary program for first time mums (and dads). A specially trained Family Nurse visits the young person regularly; from early pregnancy until the child is two.

**Referral:** Self-referral

**Contact:** 0161 206 0412 / [salford.fnp@nhs.net](mailto:salford.fnp@nhs.net)

**GP's & Practice Nurses**: deal with a whole range of health problems. They provide health education and can offer advice on sensitive health issues that young people may not feel comfortable talking through with parents, peers or other professionals. This could include advice or referrals around smoking, drugs, alcohol use or sexual health. **Referral:** To access your local GP practice you will need to register with the practice

**Contact:** [www.gmintegratedcare.org.uk](http://www.gmintegratedcare.org.uk)

**Maternity Services**: can support stress in pregnancy; low birth weight; parental mental illness (including post-natal depression); supporting the emotional and social wellbeing of the infant; teenage pregnancy

**Referral:** Professional referral only – via GP / Community Midwife

**Contact:** 0161 276 6429

**Salford Foyer** : Supported housing accommodation with a mother and baby provision for homeless families or families requiring more a more supportive housing environment

**Referral:** Self or professional

**Contact:** 0161 737 7778 [salfordfoyer@placesforpeople.co.uk](mailto:salfordfoyer@placesforpeople.co.uk)

**Strengthening Families** : Strengthening Families supports which provides intensive early help for parents who have had at least one child taken into care

**Referral:** [strengtheningfamilies@salford.gov.uk](mailto:strengtheningfamilies@salford.gov.uk)

**Salford Family Hubs/Partnership/Early Help** : Salford Family Partnership Hubs are places in your local community offering services and support for families from different agencies in one building

**Referral:** [Family Hubs \(children's centres\) • Salford City Council](#)



## Information & advice

**Victim Support**: UK charity providing support and practical help to meet the individual needs of victims and their community, which helps tackle ASB at the source and reduce its impact. We support whole families where required – whether they are direct or indirect victims

[www.victimsupport.org.uk](http://www.victimsupport.org.uk)

**ASB Help**: charity set up to provide advice and support to victims of anti-social behaviour.

[www.asbhelp.co.uk](http://www.asbhelp.co.uk)

## Getting help

**Salford Foundation - STEER**: supports young people at risk of being involved in serious youth violence. By providing a 1-1 mentoring service to help young people gain the skills and attitudes to find legitimate alternatives to criminal activity.

**Referral:** self / professional referral

**Contact:** 0161 787 8500 / [youthservices@salfordfoundation.org.uk](mailto:youthservices@salfordfoundation.org.uk)

## Getting more help

**Salford Youth Justice Service**: with children and young people aged 10-17 years who are at risk of / become involved in the youth justice system, to prevent offending and reoffending.

**Referral:** Professional referral only

**Contact:** 0161 607 1900 / [soc.yot@salford.gov.uk](mailto:soc.yot@salford.gov.uk)

## Getting risk support

**Turnaround Project (formally Choose 2 Change)**: the project aims to prevent first time entries into the criminal justice system by targeting young people (aged 10-12) who are at risk of being involved in criminality and already showing signs of this.

**Referral:** Professional referral only

**Contact:** [soc.yot@salford.gov.uk](mailto:soc.yot@salford.gov.uk)

**Project GULF**: Salford GMP organised crime gang team who can work with children and young people to steer them away from crime and into a better future by providing positive alternatives to gangs and a life of crime, from sports, fun activities and mentoring to training and apprenticeships. Project GULF also includes the School Engagement Project and Operation Sycamore - tackling Knife crime in 10-24 year olds.

**Referral:** self / professional referral

**Contact:** [GMP - Contact us](#)





Information & advice	Getting help	Getting more help	Getting risk support
<p><b>No Panic:</b> advice and information for people suffering from panic attacks, phobias, OCD, related anxiety disorders.  <b>Youth Helpline: 0330 606 1174</b>  <a href="http://www.nopanic.org.uk">www.nopanic.org.uk</a></p>	<p><b>CAMHS Single Point of Contact:</b> provides information, advice and consultation prior to making a referral to CAMHS.  <b>Contact:</b> 0161 518 5400</p>	<p><b>CAMHS:</b> provides support for children and young people aged 0 – 18 years (including those with disabilities), where there are concerns related to their mental / emotional health / wellbeing.  <b>Referral:</b> Professional referral only  <b>Contact:</b> 0161 518 5400 / <a href="mailto:cmm-tr.Salford-CAMHS@nhs.net">cmm-tr.Salford-CAMHS@nhs.net</a></p>	
<p><b>Anxiety UK:</b> user-led organisation, with resources, text service and info line.  <b>Info line: 03444 775 774</b>  <a href="http://www.anxietyuk.org.uk">www.anxietyuk.org.uk</a></p>	<p><b>42nd Street:</b> provides support for young people aged 11-25 experiencing difficulties with their mental health and wellbeing.  <b>Referral:</b> Self-referral and Social Care referrals – NB: Referrals by professionals and parent/carers have been ‘paused’ as of 14th Nov 2023 for approx. 6 months – please check the 42<sup>nd</sup> St website for further information.  <b>Contact:</b> 0161 228 1888 / <a href="mailto:theteam@42ndstreet.org.uk">theteam@42ndstreet.org.uk</a></p>	<p><b>Educational Psychology Service:</b> supports schools, early years and colleges to identify, support children with additional needs, to promote learning &amp; inclusion.  <b>Referral:</b> Professional referral only - via the setting SENCo / Inclusion Lead.  <b>Contact:</b> <a href="mailto:EPS@Salford.gov.uk">EPS@Salford.gov.uk</a></p>	
<p><b>42nd Street – Online Counselling:</b> a free and friendly service for young people in Salford aged 16-25.  <b>Referral:</b> <b>42nd Street:</b> provides support for young people aged 11-25 experiencing difficulties with their mental health and wellbeing.  <b>Referral:</b> Self-referral <b>Contact:</b> 0161 228 1888 / <a href="mailto:theteam@42ndstreet.org.uk">theteam@42ndstreet.org.uk</a>  <b>Contact:</b> <a href="http://www.onlinesupport.42ndstreet.org.uk">www.onlinesupport.42ndstreet.org.uk</a></p>			
<p><b>Headmeds:</b> provides young people with accessible information about mental health medication  <a href="http://www.youngminds.org.uk">www.youngminds.org.uk</a></p>	<p><b>Six Degrees:</b> 1:1 talking therapy for people (aged 16+) who are struggling with common mental health problems such as depression or anxiety.  <b>Referral:</b> Professional referral for children and young people; self-referral for 18+  <b>Contact:</b> 0161 212 4981 / <a href="mailto:sixdegrees@nhs.net">sixdegrees@nhs.net</a></p>		
<p><b>GP's &amp; Practice Nurses:</b> provide a whole range of services to support health problems including anxiety and related disorders.  <b>Contact:</b> <a href="http://www.gmintegratedcare.org.uk">www.gmintegratedcare.org.uk</a></p>	<p><b>Caritas School Service :</b> Schools commission directly a bespoke package of support to support pupils EHWPB that may create barriers to learning and development. <b>Contact:</b> 0161 817 2250  <a href="mailto:schoolsadmin@caritassalford.org.uk">schoolsadmin@caritassalford.org.uk</a></p>		

# Autism Spectrum Disorder (ASD)



Information & advice	Getting help	Getting more help	Getting risk support
<p><b>Local Offer:</b> gives children and young people with special educational needs or disabilities information about what support services are available in Salford. <a href="http://www.salford.gov.uk">www.salford.gov.uk</a></p>	<p><b>CAMHS Single Point of Contact:</b> can provide information, advice and consultation prior to making a referral to CAMHS. <b>Contact:</b> 0161 518 5400</p>	<p><b>CAMHS:</b> provides support for children and young people aged 0 – 18 years (including those with disabilities), where there are concerns related to their mental/emotional health and wellbeing. <b>Referral:</b> Professional referral only <b>Contact:</b> 0161 518 5400 / <a href="mailto:cmm-tr.Salford-CAMHS@nhs.net">cmm-tr.Salford-CAMHS@nhs.net</a></p>	
<p><b>GP's &amp; Practice Nurses:</b> deal with a whole range of health problems. They provide health education and can offer advice on sensitive health issues such as ASD. <b>Referral:</b> To access your local GP practice you will need to register with the practice <b>Contact:</b> <a href="http://www.gmintegratedcare.org.uk">www.gmintegratedcare.org.uk</a></p>		<p><b>Emerge:</b> a stand-alone CAMHS service which focuses on the specific needs of 16 - 17 year olds with moderate to severe mental health problems <b>Referral:</b> Self / professional referral <b>Contact:</b> 0161 226 7457</p>	
<p><b>SIASS:</b> offers information, advice and support to children, young people (up to age 25) and parents about special educational needs and disability, including matters relating to health and social care. <b>Referral:</b> Self-referral <b>Contact:</b> <a href="mailto:siass@salford.gov.uk">siass@salford.gov.uk</a></p>			
<p><b>Portage Service:</b> Home Visitors support children and families at home, working in partnership with parents/carers to develop play based activities that support all areas of development. <b>Referral:</b> Self / professional referral via <a href="#">Childrens Portal</a> <b>Contact:</b> 0161 778 0384</p>		<p><b>Community Paediatric Team:</b> specialist children's doctors with training and expertise in developmental paediatrics and disability, social &amp; educational paediatrics (including child protection). <b>Referral:</b> Health, education and social care professionals <b>Contact:</b> 0161 206 0276 / <a href="mailto:Paeds.referrals@srft.nhs.uk">Paeds.referrals@srft.nhs.uk</a></p>	
<p><b>Educational Psychology Service:</b> supports schools, early years and colleges to identify, support children with additional needs, to promote learning &amp; inclusion. <b>Referral:</b> Professional referral only - via the setting SENCo / Inclusion Lead. <b>Contact:</b> <a href="mailto:EPS@Salford.gov.uk">EPS@Salford.gov.uk</a></p>		<p><b>Caritas School Service :</b> Schools commission directly a bespoke package of support to support pupils EHWPB that may create barriers to learning and development. <b>Contact:</b> 0161 817 2250 <a href="mailto:schoolsadmin@caritassalford.org.uk">schoolsadmin@caritassalford.org.uk</a></p>	

## Information & advice

## Getting help

## Getting more help

**Cruse Bereavement Care**: face-to-face and group support groups.  
**Helpline: 0808 808 1677**  
[www.cruse.org.uk](http://www.cruse.org.uk)

**Child Bereavement Service**: bereavement counselling service works with children, adolescents (up to age 18 years, up to 25 with SEND) and their parents.  
**Referral:** Self-referral - **Contact:** 0161 834 6069 / [childbereavement@gaddum.org.uk](mailto:childbereavement@gaddum.org.uk)

**Bereavement Support Group**: The Bereavement Support Group meets fortnightly on Tuesdays from 10.00am – 12.00pm for anyone aged 16+.  
**Referral:** Self-referral - **Contact:** 0161 707 7402 / [admin@salfordheartcare.co.uk](mailto:admin@salfordheartcare.co.uk)

**Winston's Wish**: a childhood bereavement charity, we offer practical support and guidance to bereaved children, their families and professionals.  
**Helpline: 08088 020 021**    [www.winstonswish.org](http://www.winstonswish.org)

**Critical Incident Team**: The Educational Psychology Service work in schools, early years settings and colleges to offer support in the event of a Critical Incident.  
**Referral:** Professional referral only - Service can be accessed via the school SENCo.  
**Contact:** 0161 7780476 / [EPS@Salford.gov.uk](mailto:EPS@Salford.gov.uk)

**Hope Again**: support for children and young people affected by the death of someone close.  
**Helpline: 0808 808 1677**  
[www.hopeagain.org.uk](http://www.hopeagain.org.uk)

**Educational Psychology Service**: supports schools, early years and colleges to identify, support children with additional needs, to promote learning & inclusion.  
**Referral:** Professional referral only - via the setting SENCo / Inclusion Lead.  
**Contact:** [EPS@Salford.gov.uk](mailto:EPS@Salford.gov.uk)

**GM & Salford Bereavement Service**: the service can help find the right support for anyone in GM who has been bereaved or affected by a death. The service also provides support for professionals seeking advice.  
**Referral:** Self referral  
**Contact:** 0161 983 0902 / [gmicb-sal.gm.bs@nhs.net](mailto:gmicb-sal.gm.bs@nhs.net)

**Child Bereavement UK**: supports families when a baby or child of any age dies or is dying, or when a child is facing bereavement.  
**Free helpline: 0800 02 888 40** [www.childbereavementuk.org](http://www.childbereavementuk.org)

**Suicide Bereavement UK** Postvention care of those bereaved by suicide **Referral:** Self  
**Email:** [admin@suicidebereavementuk.com](mailto:admin@suicidebereavementuk.com)

**The Compassionate Friend**: provides information and support for bereaved parents and their families.  
**Helpline 0345 123 2104**    [www.tcf.org.uk](http://www.tcf.org.uk)

**Caritas School Service** : Schools commission directly a bespoke package of support to support pupils EHWP that may create barriers to learning and development. **Contact:** 0161 817 2250 [schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)



## Information & advice

## Getting help

## Getting more help

**National Bullying Helpline:** specialises in bullying and harassment.

**Helpline: 0845 22 55 787**

[www.nationalbullyinghelpline.co.uk](http://www.nationalbullyinghelpline.co.uk)

**42nd Street:** provides support for young people aged 11-25 experiencing difficulties with their mental health and wellbeing.

**Referral:** Self-referral and Social Care referrals – NB: Referrals by professionals and parent/carers have been ‘paused’ as of 14th Nov 2023 for approx. 6 months – please check the 42<sup>nd</sup> St website for further information.

**Contact:** 0161 228 1888 / [theteam@42ndstreet.org.uk](mailto:theteam@42ndstreet.org.uk)

**eCrime:** website containing advice and practical information on cyber bullying, trolling, mobbing and all forms of online crime for adults and children alike.

[www.ecrime-action.co.uk](http://www.ecrime-action.co.uk)

**42nd Street – Online Counselling:** a free and friendly service for young people in Salford aged 16-25.

**Referral:** Self-referral

**Contact:** [www.onlinesupport.42ndstreet.org.uk](http://www.onlinesupport.42ndstreet.org.uk)

**Hate Crime:** Information on how to report a hate crime

**Contact:** Crimestoppers 0800 555 111

**Bullying UK:** online support and information for young people, parents / carers and professionals.

[www.bullying.co.uk](http://www.bullying.co.uk)

**Caritas School Service :** Schools commission directly a bespoke package of support to support pupils EHWPB that may create barriers to learning and development. **Contact:** 0161 817 2250 [schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)

**Kidscape:** young people, parents and professionals with practical strategies to prevent bullying.

[www.kidscape.org.uk](http://www.kidscape.org.uk)

# Child Sexual Exploitation



Information & advice	Getting help	Getting more help	Getting risk support
<p><b>ThinkUKnow:</b> education programme from NCA-CEOP, to protect children both online and offline. Information for children, parents / carers and professionals  <a href="http://www.thinkuknow.co.uk">www.thinkuknow.co.uk</a></p>		<p><b>Salford Connect:</b> offer long term, intensive support to children, young people and their parents/carers at risk of, or are experiencing Child Sexual Exploitation, Child Criminal Exploitation or involved county lines.  <b>Referral:</b> Professional referral only  <b>Contact:</b> <a href="mailto:ComplexSafeguardingTeam@salfordcitycouncil.onmicrosoft.com">ComplexSafeguardingTeam@salfordcitycouncil.onmicrosoft.com</a></p>	
<p><b>Project GULF:</b> Salford GMP organised crime gang team who can work with children and young people to steer them away from crime and into a better future by providing positive alternatives to gangs and a life of crime, from sports, fun activities and mentoring to training and apprenticeships. Project GULF also includes the School Engagement Project and Operation Sycamore - tackling Knife crime in 10-24 year olds.  <b>Referral:</b> self / professional referral  <b>Contact:</b> <a href="#">GMP - Contact us</a></p>			
<p><b>Stop It Now:</b> child protection charity that campaigns and raises awareness to help stop child sexual abuse by addressing personal, family and community concerns.  <a href="http://www.stopitnow.org.uk">www.stopitnow.org.uk</a></p>		<p><b>Specialist Safeguarding Nurses:</b> supports the health needs of young people identified as being at risk / potentially at risk of harm from complex safeguarding issues and/or who are on the edge of care.  <b>Referral:</b> Professional referral only            Contact: 0161 212 4413 / <a href="mailto:safeguarding.nhssalford@nhs.net">safeguarding.nhssalford@nhs.net</a></p>	
<p><b>Early Help - Relationship Matters:</b> Direct work with parents and young people around sex and relationships (the service only addresses low risk behaviours). This work will also cover low risk issues around online safety and low risk CSE if appropriate.  <b>Referral:</b> self / professional referral  <b>Contact:</b> <a href="http://www.salford.gov.uk/early-help-for-families">www.salford.gov.uk/early-help-for-families</a></p>			



Information & advice	Getting help	Getting more help	Getting risk support
<p><b>Childline:</b> a free, 24-hour confidential helpline for children and young people who need to talk.  <b>Helpline: 0800 1111</b> <a href="http://www.childline.org.uk">www.childline.org.uk</a></p>	<p><b>CAMHS Single Point of Contact:</b> information, advice and consultation prior to making a referral to CAMHS.  <b>Contact:</b> 0161 518 5400</p>	<p><b>CAMHS:</b> provides support for children and young people aged 0-18 yrs where there are concerns related to their mental/emotional health and wellbeing.  <b>Referral:</b> Professional referral only  <b>Contact:</b> 0161 518 5400 / <a href="mailto:cmm-tr.Salford-CAMHS@nhs.net">cmm-tr.Salford-CAMHS@nhs.net</a></p>	
<p><b>Young Minds:</b> supports the emotional wellbeing and mental health of children and young people.  <a href="http://www.youngminds.org.uk">www.youngminds.org.uk</a></p>	<p><b>42nd Street:</b> provides support for young people aged 11-25 experiencing difficulties with their mental health and wellbeing.  <b>Referral:</b> Self-referral and Social Care referrals – NB: Referrals by professionals and parent/carers have been ‘paused’ as of 14th Nov 2023 for approx. 6 months – please check the 42<sup>nd</sup> St website for further information.  <b>Contact:</b> 0161 228 1888 / <a href="mailto:theteam@42ndstreet.org.uk">theteam@42ndstreet.org.uk</a></p>		
<p><b>Connexions:</b> supports young people aged 16 -18 who are not in education, employment or training  <b>Referral:</b> Self-referral - <b>Contact:</b> 0161 393 4500  <a href="mailto:salford@careerconnect.org.uk">salford@careerconnect.org.uk</a></p>	<p><b>42nd Street – Online Counselling:</b> a free and friendly service for young people in Salford aged 16-25. <b>Referral:</b> Self- referral <b>Contact:</b> <a href="http://www.onlinesupport.42ndstreet.org.uk">www.onlinesupport.42ndstreet.org.uk</a></p> <p><b>Primary Inclusion Team:</b> support for primary schools with SEMH needs within the classroom.  <b>Referral:</b> Salford primary schools only <b>Contact:</b>0161 921 2653 / <a href="mailto:pitreferrals@salford.gov.uk">pitreferrals@salford.gov.uk</a></p>		
<p><b>Princes Trust:</b> provides support to 13-30 year-olds through personal and social development activities to build confidence, aspirations and resilience to enable progression into positive outcomes around education / training / employment.  <b>Referral:</b> Self-referral  <b>Contact:</b> 0800 842 842</p>	<p><b>Rio Ferdinand Foundation:</b> provides mentoring, youth-led social action, training &amp; pathways into volunteering and employment  <b>Referrals:</b> Self / professional referral  <b>Contact:</b> <a href="mailto:victoria@rioferdinandfoundation.com">victoria@rioferdinandfoundation.com</a></p>	<p><b>Caritas School Service :</b> Schools commission directly a bespoke package of support to support pupils EHWPB that may create barriers to learning and development. <b>Contact:</b> 0161 817 2250  <a href="mailto:schoolsadmin@caritassalford.org.uk">schoolsadmin@caritassalford.org.uk</a></p>	

## Information & advice

## Getting help

## Getting more help

## Getting risk support

**Childline:** a free, 24-hour confidential helpline for children and young people  
**Helpline: 0800 1111**  
[www.childline.org.uk](http://www.childline.org.uk)

**CAMHS Single Point of Contact:** information, advice and consultation prior to making a referral to CAMHS.  
**Contact:** 0161 518 5400

**Emerge:** a stand-alone CAMHS service which focuses on the specific needs of 16 - 17 year olds with moderate to severe mental health problems  
**Referral:** Self / professional referral - **Contact:** 0161 226 7457

**Samaritans:** available 24 hours a day for anyone struggling to cope and provide a safe place to talk.  
**Helpline: 116 123**  
[www.samaritans.org](http://www.samaritans.org)

**Educational Psychology Service:** supports schools, early years and colleges to support children with additional needs, to promote learning & inclusion.  
**Referral:** Professional referral only - via the setting SENCo / Inclusion Lead.  
**Contact:** [EPS@Salford.gov.uk](mailto:EPS@Salford.gov.uk)

**CAMHS:** provides support for children and young people aged 0 – 18 years (including those with disabilities), where there are concerns related to their mental/emotional health and wellbeing.  
**Referral:** Professional referral only  
**Contact:** 0161 518 5400 / [cmm-tr.Salford-CAMHS@nhs.net](mailto:cmm-tr.Salford-CAMHS@nhs.net)

**Young Minds:** online support for children and young people emotional wellbeing & mental health.  
[www.youngminds.org.uk](http://www.youngminds.org.uk)

**42nd Street:** provides support for young people aged 11-25 experiencing difficulties with their mental health and wellbeing.  
**Referral:** Self-referral and Social Care referrals – NB: Referrals by professionals and parent/carers have been ‘paused’ as of 14th Nov 2023 for approx. 6 months – please check the 42<sup>nd</sup> St website for further information.  
**Contact:** 0161 228 1888 / [theteam@42ndstreet.org.uk](mailto:theteam@42ndstreet.org.uk)

**Students Against Depression:** advice, information and guidance to those affected by low mood and depression.  
[www.studentsagainstdepression.org](http://www.studentsagainstdepression.org)

**Six Degrees:** provides 1:1 talking therapy for people (aged 16+) with common mental health problems such as depression or anxiety.  
**Referral:** Referral via GP / **Contact:** 0161 212 4981 / [sixdegrees@nhs.net](mailto:sixdegrees@nhs.net)

**GP's & Practice Nurses:** deal with a whole range of health problems including depression.  
**Contact:** [www.gmintegratedcare.org.uk](http://www.gmintegratedcare.org.uk)

**Caritas School Service :** Schools commission directly a bespoke package of support to support pupils EHWP that may create barriers to learning and development.  
**Contact:** 0161 817 2250  
[schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)



Information & advice	Getting help	Getting more help	Getting risk support
<p><b>Early Help (Locality Teams):</b> the service works with families in partnership to identify strengths and needs and support with access to a range of support to meet families' needs, the service also offer a range of intervention around early childhood development; parenting and family relationships. <b>Referral:</b> self-referral / <b>Contact:</b> <a href="http://www.salford.gov.uk">www.salford.gov.uk</a></p>		<p><b>Community Paediatric Team:</b> specialist children's doctors with training and expertise in developmental paediatrics and disability, social &amp; educational paediatrics. <b>Referral:</b> Health, education and social care professionals <b>Contact:</b> 0161 206 0276 / <b>Email:</b> <a href="mailto:Paeds.referrals@srft.nhs.uk">Paeds.referrals@srft.nhs.uk</a></p>	
<p><b>Primary Inclusion Team:</b> support for primary schools with SEMH needs within the classroom. <b>Referral:</b> Salford primary schools only <b>Contact:</b> 0161 921 2653 / <a href="mailto:pitreferrals@salford.gov.uk">pitreferrals@salford.gov.uk</a></p>	<p><b>CAMHS Single Point of Contact:</b> can provide information &amp; advice prior to making a referral to CAMHS. <b>Contact:</b> 0161 518 5400</p>	<p><b>CAMHS:</b> provides support for children and young people aged 0 – 18 years where there are concerns related to their mental/emotional health and wellbeing. <b>Referral:</b> Professional referral only <b>Contact:</b> 0161 518 5400 / <a href="mailto:cmm-tr.Salford-CAMHS@nhs.net">cmm-tr.Salford-CAMHS@nhs.net</a></p>	
<p><b>Emerge:</b> a stand-alone CAMHS service which focuses on the specific needs of 16 - 17 year olds with moderate to severe mental health problems <b>Referral:</b> Self / professional referral <b>Contact:</b> 0161 226 7457</p>	<p><b>42nd Street:</b> provides support for young people aged 11-25 experiencing difficulties with their mental health and wellbeing. <b>Referral:</b> Self-referral and Social Care referrals – NB: Referrals by professionals and parent/carers have been 'paused' as of 14th Nov 2023 for approx. 6 months – please check the 42<sup>nd</sup> St website for further information. <b>Contact:</b> 0161 228 1888 / <a href="mailto:theteam@42ndstreet.org.uk">theteam@42ndstreet.org.uk</a></p>		<p><b>Family Practitioners Team:</b> support services for Children in Need / Children on Child Protection plans &amp; families. <b>Referral:</b> Professional referral - via child's social worker</p>
<p><b>Caritas School Service :</b> Schools commission directly a bespoke package of support to support pupils EHWB that may create barriers to learning and development. <b>Contact:</b> 0161 817 2250 <a href="mailto:schoolsadmin@caritassalford.org.uk">schoolsadmin@caritassalford.org.uk</a></p>	<p><b>Integrated Community Response (ICR):</b> The service provides targeted early help support for young people (11-18 years) presenting in mental health distress and at risk of crisis presentation via A&amp;E or social care services. <a href="#">Referral and contact details</a></p>		
	<p><b>Educational Psychology Service:</b> supports schools, early years and colleges to identify, support children with additional needs, to promote learning &amp; inclusion. <b>Referral:</b> Professional referral only - via the setting SENCo / Inclusion Lead. <b>Contact:</b> <a href="mailto:EPS@Salford.gov.uk">EPS@Salford.gov.uk</a></p>		





## Information & advice

**Women's Aid:** a national charity working to end domestic abuse against women and children.

[www.womensaid.org.uk](http://www.womensaid.org.uk)

**The Hideout:** Women's Aid have created the Hideout to help children and young people to understand domestic abuse, and how to take positive action.

[www.thehideout.org.uk](http://www.thehideout.org.uk)

## Getting help

**Salford Independent Domestic Abuse Support Service (SIDASS):** provides independent advocacy and specialised support to victims living in Salford, providing advice and support on safety planning, crisis work, housing advice, finances, health issues and work with families to improve issues around child protection where domestic abuse is a prevalent factor.

**Referral:** Self / professional referral

**Contact:** 0161 793 3232

**TLC - Children and Young People Who Use Harm Project:** provides support for children and young people aged 14-19 years old who have experienced / experiencing domestic abuse and is also using harm to others and/or self.

**Referral:** via Early help, Social Care, YJS, Operation Encompass, STRIVE

**Contact:** 0161 872 1100 / [bridgingtochange@talklistenchange.org.uk](mailto:bridgingtochange@talklistenchange.org.uk)

**Harbour:** a domestic abuse service for children and young people aged 5 - 18 years who live or go to school in Salford, who have experienced domestic abuse either in their home or in their own relationships.

**Referral:** Professional referral

**Contact:** [salfordcypteam@tdas.org.uk](mailto:salfordcypteam@tdas.org.uk)

## Getting more help

## Getting risk support

**Family Practitioners Team:** provides integrated family support services for Children in Need and Children on Child Protection plans and their families.

**Referral:** Professional referral - via child's social worker



## Information & advice

## Getting help

## Getting more help

## Getting risk support

**Early Help (Locality Teams):** the service works with families in partnership to identify strengths and needs and support with access to a range of support to meet families' needs. The service also offer a range of intervention around early childhood development; parenting and family relationships.

**Referral:** self-referral - **Contact:** [www.salford.gov.uk/children-and-families/early-help-for-families](http://www.salford.gov.uk/children-and-families/early-help-for-families)

**Family Nurse Partnership:** a free and voluntary program for first time mums (and dads), from early pregnancy until the child is two.

**Referral:** Self-referral - **Contact:** 0161 206 0412 / [salford.fnp@nhs.net](mailto:salford.fnp@nhs.net)

**Community Paediatric Team:** specialist children's doctors with training and expertise in developmental paediatrics and disability, social & educational paediatrics

**Referral:** Professional referral - **Contact:** 0161 206 0276 / [Paeds.referrals@srft.nhs.uk](mailto:Paeds.referrals@srft.nhs.uk)

**GP's & Practice Nurses:** deal with a whole range of health problems, providing health education and advice.

**Contact:** [www.gmintegratedcare.org.uk](http://www.gmintegratedcare.org.uk)

**Panda Unit (SRFT):** emergency and short stay care for children aged 16 & under.

**Referral:** Accessed via A & E

**Health Visiting:** Support includes reviewing the children's health, development and progress

**Referral:** Self-referral **Contact:** full list of contacts available in service information

**Speech & Language Therapy (SALT):** Therapists will work with families / carers and education staff to provide direct therapy as well as support, advice, training and onward referrals as required. [www.speakupsalford.nhs.uk](http://www.speakupsalford.nhs.uk)

**Referral:** Self / professional referral - **Contact:** 0161 206 2509/ [saltadmin@nca.nhs.uk](mailto:saltadmin@nca.nhs.uk)

**SIASS:** offers information, advice and support to children, young people (up to age 25) and parents about special educational needs and disability, including matters relating to health and social care.

**Referral:** Self-referral - **Contact:** [siass@salford.gov.uk](mailto:siass@salford.gov.uk)

**HomeStart:** advice & support for families living who have at least one child under 5

**Referral:** Professional referral

**Educational Psychology Service:** supports early years to identify, support children with additional needs, to promote learning & inclusion.

**Referral:** Professional referral only **Contact:** [EPS@Salford.gov.uk](mailto:EPS@Salford.gov.uk)

**Portage Service:** Home Visitors support children and families at home, working in partnership with parents/carers to develop play based activities that support all areas of development.

**Referral:** Self / professional referral via [Childrens Portal](#) - **Contact:** 0161 778 0384

*Early Years services cont.*





Information & advice

Getting help

Getting more help

Getting risk support

**[Salford Foyer](#)** : Supported housing accommodation with a mother and baby provision for homeless families or families requiring more a more supportive housing environment

**Referral:** Self or professional

**Contact:** 0161 737 7778 [salfordfoyer@placesforpeople.co.uk](mailto:salfordfoyer@placesforpeople.co.uk)

**[Strengthening Families](#)** : Strengthening Families supports which provides intensive early help for parents who have had at least one child taken into care

**Referral:** [Strengtheningfamilies@salford.gov.uk](mailto:Strengtheningfamilies@salford.gov.uk)

**[Salford Family Hubs/Partnership/Early Help](#)** : Salford Family Partnership Hubs are places in your local community offering services and support for families from different agencies in one building

**Referral:** [Family Hubs \(children's centres\) • Salford City Council](#)

# Eating Disorders



## Information & advice

## Getting help

## Getting more help

## Getting risk support

**Anorexia & Bulimia Care:** on-going care, emotional support and guidance for anyone affected by eating disorders.

**Helpline: 03000 11 12 13**

[www.anorexiabulimiare.org.uk](http://www.anorexiabulimiare.org.uk)

**Beat:** information on anorexia, bulimia and other kinds of eating disorders.

**Youthline: 0808 801 0711 (under 18s)**

**Helpline: 0808 801 0677**

[www.beateatingdisorders.org.uk](http://www.beateatingdisorders.org.uk)

**Eating Disorders:** provides advice and information on compulsive eating, anorexia, bulimia and weight problems.

[www.eating-disorders.org.uk](http://www.eating-disorders.org.uk)

**MFT Community Eating Disorder Service (CEDs):** provides community support to children and young people up to the age of 18 with a suspected or diagnosed eating disorder including early intervention.

**Referral:** Self / professional referral

**Contact:** 0161 701 0447 / [MSEDS@mft.nhs.uk](mailto:MSEDS@mft.nhs.uk)

**CAMHS Single Point of Contact:**

can provide information, advice and consultation prior to making a referral to CAMHS.

**Contact:** 0161 518 5400

**Caritas School Service :** Schools commission directly a bespoke package of support to support pupils EHWP that may create barriers to learning and development. **Contact:**

0161 817 2250

[schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)

**CAMHS:** provides support for children and young people aged 0 – 18 years (including those with disabilities), where there are concerns related to their mental/emotional health/wellbeing.

**Referral:** Professional referral only

**Contact:** 0161 518 5400 / [cmm-tr.Salford-CAMHS@nhs.net](mailto:cmm-tr.Salford-CAMHS@nhs.net)

**Emerge:** a stand-alone CAMHS service which focuses on the specific needs of 16 - 17 year olds with moderate to severe mental health problems

**Referral:** Self / professional referral

**Contact:** 0161 226 7457

**Galaxy House:** specialist mental health in-patient unit for children up to 13 yrs, and young people up to 18 with eating disorders (ED) and pervasive avoidance withdrawal syndrome (PAWS)

**Referral:** Professional referral only

**Contact:** 0161 701 5197

**Junction 17:** specialist mental health service for young people aged 13-17 who require assessment/treatment for a range of complex mental health difficulties

**Referral:** Professional referral only

**Contact:** 0161 773 9121



## Information & advice

## Getting help

**The Lowry:** works with vulnerable young people within Salford using the creative arts to build confidence, transferable life skills, promote wellbeing and improve employability prospects.

**Referral:** Professionals / Parents / Carers

**Contact:** 0161 876 2042 / [getcreative@thelowry.com](mailto:getcreative@thelowry.com)

## Getting more help

**Specialist Safeguarding Nurses:** supports the health needs of young people identified as being at risk / potentially at risk of harm from complex safeguarding issues and/or who are on the edge of care.

**Referral:** Professional referral only

**Contact:** 0161 212 4413 / [safeguarding.nhssalford@nhs.net](mailto:safeguarding.nhssalford@nhs.net)

**Salford Connect:** offer long term, intensive support to children, young people and their parents/carers at risk of, or are experiencing Child Sexual Exploitation, Child Criminal Exploitation or involved county lines.

**Referral:** Professional referral only

**Contact:** [ComplexSafeguardingTeam@salfordcitycouncil.onmicrosoft.com](mailto:ComplexSafeguardingTeam@salfordcitycouncil.onmicrosoft.com)

## Getting risk support

**Route 29:** supports adolescents aged 12 to 18 who have complex needs and are in or on the edge of care, particularly those at risk of placement breakdown.

**Referral:** Social worker ONLY

**Contact:** [Route29General@salford.gov.uk](mailto:Route29General@salford.gov.uk)

**Family Practitioners Team:** support services for Children in Need / Children on Child Protection plans & families.

**Referral:** Professional referral - via child's social worker

# Exclusions & Alternative Provision



## Information & advice

## Getting help

## Getting more help

## Getting risk support

**Education Inclusion**: provide help, advice, training, guidance and support to those children, young people and their families who are experiencing education related difficulties especially around regular attendance at school.

**Referral & Contact**: please service information for details

**The Lowry**: works with vulnerable young people within Salford using the creative arts to build confidence, transferable life skills, promote wellbeing and improve employability prospects.

**Referral**: Professionals / Parents / Carers

**Contact**: 0161 876 2042 / [getcreative@thelowry.com](mailto:getcreative@thelowry.com)

**Family Practitioners Team**: provides integrated family support services for Children in Need and Children on Child Protection plans and their families.

**Referral**: Professional referral - via child's social worker



## Information & advice

**Adoption UK:** support for those parenting or supporting children who cannot live with their birth parents.  
[www.adoptionuk.org](http://www.adoptionuk.org)

## Getting help

## Getting more help

## Getting risk support

**Community Paediatric Team:** specialist children's doctors with training and expertise in developmental paediatrics and disability, social and educational paediatrics.  
**Referral:** Health, education and social care professionals  
**Contact:** 0161 206 0276 / [Paeds.referrals@srft.nhs.uk](mailto:Paeds.referrals@srft.nhs.uk)

**Adoption Counts:** a collaborative adoption agency, bringing the professional expertise from across GM. [www.adoptioncounts.org.uk](http://www.adoptioncounts.org.uk)

**The Fostering Network:** information to prospective / approved foster carers and those who support them.  
[www.thefosteringnetwork.org.uk](http://www.thefosteringnetwork.org.uk)

**Salford CAMHS for Cared for Children (Starlac):** an accessible and responsive CAMH service to Looked After Children and young people, their families and carers.  
**Referral:** Professional referral only – via SCC Social Workers  
**Contact:** 0161 779 7832

**Route 29:** supports adolescents aged 12 to 18 who have complex needs and are in or on the edge of care, particularly those at risk of placement breakdown.  
**Referral:** Social worker ONLY  
**Contact:** [Route29General@salford.gov.uk](mailto:Route29General@salford.gov.uk)

**Caritas School Service:** Schools commission directly a bespoke package of support to support pupils EHWP that may create barriers to learning and development. **Contact:** 0161 817 2250  
[schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)

**I-Start (Stronger and resilient together):** emotional health & well-being screening service for children and young people aged 5-18 years and who are newly care for.  
**Referral:** Professional referral only – via SDQ analysis  
**Contact:** [Amanda.mcleod@salford.gov.uk](mailto:Amanda.mcleod@salford.gov.uk)

*Fostering/Adoption/  
Cared For services cont.*



**Virtual School:** statutory service providing advice, training, guidance, support and challenge to schools, social care teams and other professionals relating to the education of Looked After Children.  
**Referral:** No referral process – all Looked After Children are automatically included in our service  
**Contact:** [virtualschoolteam@salford.gov.uk](mailto:virtualschoolteam@salford.gov.uk)

**Salford Children's Right Service:** provides information, advice and advocacy support to cared for children on child protection / child in need plans.  
**Referral:** Self / professional; referral  
**Contact:** 0161 707 0222 / [scrs@barnardos.org.uk](mailto:scrs@barnardos.org.uk)

**Vulnerable Young Person Nursing Service:** provides a dedicated health service to Looked after children and young people in Salford  
**Referral:** Professional referral via Children's Services or [Panda Unit](#)



Information & advice

Getting help

Getting more help

Getting risk support

**Strengthening Families** : Strengthening Families supports which provides intensive early help for parents who have had at least one child taken into care

**Referral:** [Strengtheningfamilies@salford.gov.uk](mailto:Strengtheningfamilies@salford.gov.uk)

**Specialist Safeguarding Nurses:** supports the health needs of young people identified as being at risk / potentially at risk of harm from complex safeguarding issues and/or who are on the edge of care.

**Referral:** Professional referral

**Contact:** 0161 212 4413 [safeguarding.nhssalford@nhs.net](mailto:safeguarding.nhssalford@nhs.net)



# Gangs (Incl. Organised Gang Crime)



Information & Advice	Getting help	Getting more help	Getting risk support
<p><b>NSPCC:</b> advice about how to spot the signs of criminal exploitation and involvement in gangs and what support is available for children and young people. <a href="http://www.nspcc.org.uk">www.nspcc.org.uk</a></p>		<p><b>Salford Youth Justice Service:</b> with children and young people aged 10-17 years who are at risk of / become involved in the youth justice system, to prevent offending and reoffending.  <b>Referral:</b> Professional referral only  <b>Contact:</b> 0161 607 1900 / <a href="mailto:soc.yot@salford.gov.uk">soc.yot@salford.gov.uk</a></p>	
	<p><b>Salford Foundation - STEER:</b> supports young people at risk of being involved in serious youth violence. By providing a 1-1 mentoring service to help young people gain the skills and attitudes to find legitimate alternatives to criminal activity.  <b>Referral:</b> self / professional referral  <b>Contact:</b> 0161 787 8500 / <a href="mailto:youthservices@salfordfoundation.org.uk">youthservices@salfordfoundation.org.uk</a></p>		
		<p><b>Choose 2 Change:</b> the project aims to prevent first time entries into the criminal justice system by targeting young people (aged 10-12) who are at risk of being involved in criminality and already showing signs of this.  <b>Referral:</b> Professional referral only  <b>Contact:</b> <a href="mailto:soc.yot@salford.gov.uk">soc.yot@salford.gov.uk</a></p>	
<p><b>Project GULF:</b> Salford GMP organised crime gang team who can work with children and young people to steer them away from crime and into a better future by providing positive alternatives to gangs and a life of crime, from sports, fun activities and mentoring to training and apprenticeships. Project GULF also includes the School Engagement Project and Operation Sycamore - tackling Knife crime in 10-24 year olds.  <b>Referral:</b> self / professional referral  <b>Contact:</b> <a href="#">GMP - Contact us</a></p>			

## Information & advice

**Local Offer:** gives children and young people with SEN / disabilities and their family's information about what support services are available in Salford.

[www.salford.gov.uk](http://www.salford.gov.uk)

**Young Minds:** online resources and information supporting the emotional wellbeing and mental health of children and young people.

**Young Person Crisis messenger: text YM to 85258**

**Parents Helpline: 0808 802 5544**

[www.youngminds.org.uk](http://www.youngminds.org.uk)

**Shout:** 24/7 text service, free on all major mobile networks, for anyone in crisis, if you're struggling to cope and you need immediate help.

**Text GMSalford to 85258**

**c**

**Youth Zone:** information and advice for Salford young people aged 11 to 19. [www.salford.gov.uk](http://www.salford.gov.uk)

## Getting help

**42nd Street – Online Counselling:** a free and friendly service for young people in Salford aged 16-25.

**Referral:** Self-referral. **Contact:**

[www.onlinesupport.42ndstreet.org.uk](http://www.onlinesupport.42ndstreet.org.uk)

**Start in Salford:** the creative activities provided by Start can help people overcome emotional difficulties and learn new skills.

**Referral:** Self-referral - **Contact:** 0161 351 6000

**MIND:** charity providing quality services to make a positive difference to the Mental Health of the people of Salford.

**Referral:** self-referral - **Contact:** 0161 212 4880

**School Nurses:** When your child starts school, the school nursing service can support your child's health needs up to the age of 19. We'll help to make sure that children and young people with disabilities, long-term illnesses or other needs can receive extra support when they need it.

**Referral:** Self / professional referral - **Contact:** via school

**Rio Ferdinand Foundation:** provides mentoring, youth-led social action, training & pathways into volunteering and employment

**Referrals:** Self / professional referral **Contact:** 07375 701950

## Getting more help

*General Wellbeing services cont.*





## Information & advice

**The Mix:** online emotional health and wellbeing support for under 25s. **Helpline: 0808 808 4994**  
[www.themix.org.uk](http://www.themix.org.uk)

**Salford Family Hubs/Partnership/Early Help :** Salford Family Partnership Hubs are places in your local community offering services and support for families from different agencies in one building  
**Referral: [Family Hubs \(children's centres\)](#) • [Salford City Council](#)**

**Qwell:** free online counselling and emotional wellbeing support for young people and adults over the age of 25  
**Referral:** self referral - **Contact:** <https://www.qwell.io/>

## Getting help

**42nd Street:** provides support for young people aged 11-25 experiencing difficulties with their mental health and wellbeing. **Referral:** Self / professional referral - **Contact:** 0161 228 1888 / [theteam@42ndstreet.org.uk](mailto:theteam@42ndstreet.org.uk)

**Connexions:** supports young people aged 13-24 who are not in education, employment or training to help them move into new opportunities

**Referral:** Self-referral - **Contact:** 0800 0126 606 / [adviser@careerconnect.org.uk](mailto:adviser@careerconnect.org.uk)

**Caritas School Service :** Schools commission directly a bespoke package of support to support pupils EHWP that may create barriers to learning and development. **Contact:** 0161 817 2250 [schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)

# Homelessness



## Information & advice

**Salford Housing Options**: provides advice and information on housing needs and homelessness, also advice on how to access social housing through registration with Salford Home Search and private rented accommodation through a Rental Bond Scheme.

**Referral**: self-referral - **Contact**: [Housing.advicecentre@salford.gov.uk](mailto:Housing.advicecentre@salford.gov.uk)

## Getting help

**Albert Kennedy Trust**: supports young LGBT 16-25 year olds who are made homeless or living in a hostile environment. [www.akt.org.uk](http://www.akt.org.uk)

**Shelter**: advice and support services across the UK providing people with one-to-one, personalised help with all of their housing issues  
[www.shelter.org.uk](http://www.shelter.org.uk)

## Getting more help

**Salford Foyer**: a supported housing scheme for 16-25 year olds, providing support with money management, job searching and accessing education / training.

**Referral**: Call the Foyer on 0161 737 7778 or email [salfordfoyer@placesforpeople.co.uk](mailto:salfordfoyer@placesforpeople.co.uk)

**Liberty House**: 16 bed accommodation with support for homeless young people aged between 16 and 24, priority is given to 16/17 year olds and applicants must have a Salford connection

**Referral**: Self / professional referral

**Contact**: 0161 492 0191 / [liberty@adullam.org.uk](mailto:liberty@adullam.org.uk)

## Getting risk support

**Family Practitioners Team**: provides integrated family support services for Children in Need and Children on Child Protection plans and their families.  
**Referral**: Professional referral - via child's social worker

## Information &amp; advice

## Getting help

## Getting more help

**Youth Zone:** information and advice for Salford young people aged 11 to 19.

[www.salford.gov.uk](http://www.salford.gov.uk)

**Caritas School Service** : Schools commission directly a bespoke package of support to support pupils EHWP that may create barriers to learning and development.

**Contact:** 0161 817 2250

[schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)

**Imaan:** supports LGBT Muslim people, families & friends, to address issues of sexual orientation within Islam.

[www.imaanlondon.wordpress.com](http://www.imaanlondon.wordpress.com)

**LGBT Youth Group:** for young people aged 11-19 years who identify as LGBT or who are questioning their sexuality and/or gender; provides support from staff and peers looking at LGBT related issues.

**Referral:** Self / professional referral - **Contact:** 0161 799 6674 [chris.rice@salford.gov.uk](mailto:chris.rice@salford.gov.uk)

**The Proud Trust – Afternoon TEA:** a youth support group for young people aged 13-25 who are trans or questioning their gender identity.

**Referral:** Self-referral

**Contact:** 07813 981338 / [info@theproudtrust.org](mailto:info@theproudtrust.org)

**T & Toast:** A group for trans identifying young people that meets in Salford once a month, alongside the youth group there is a group for parents/carers of young trans identifying young people.

**Referral:** Self-referral

**Contact:** 0161 790 6950 / [chris.rice@salford.gov.uk](mailto:chris.rice@salford.gov.uk)

**Proud Connections:** online support and information for LGBT+ and questioning young people, and the adults that support them, including parents, carers, teachers, and other professionals.

**Contact:** [www.theproudtrust.org/proud-connections](http://www.theproudtrust.org/proud-connections)

**Mermaids UK:** supports children and young people up to 19 years with gender identity issues, along with support for families, and professionals involved in their care.

[www.mermaidsuk.org.uk](http://www.mermaidsuk.org.uk)

**Q42:** 42nd Street's LGBTQ+ website offers information, advice and support for young people 13-18

[www.42ndstreet.org.uk](http://www.42ndstreet.org.uk)

**The Proud Trust:** organisation that helps LGBT young people empower themselves to make a positive change for themselves and their communities, provides youth groups, peer support, training and events.

[www.theproudtrust.org](http://www.theproudtrust.org)



## Information & advice

**Sane:** young SANE is a virtual community that focuses on mental health for people aged under 25.

[www.sane.org.uk](http://www.sane.org.uk)

**GP's & Practice Nurses:** deal with a whole range of health problems. They provide health education and can offer advice on sensitive health issues that young people may not feel comfortable talking through with parents, peers or other professionals.

**Referral:** To access your local GP practice you will need to register with the practice

**Contact:** [www.gmintegratedcare.org.uk](http://www.gmintegratedcare.org.uk)

**Young Minds:** supports the emotional wellbeing and mental health of children and young people, provides online resources, training and development and publications.

[www.youngminds.org.uk](http://www.youngminds.org.uk)

**NHS Moodzone:** information offering young people advice and help on mental health, interactive tools & guides.

[www.nhs.uk](http://www.nhs.uk)

*Mental health services cont.*



## Getting help

**Rio Ferdinand Foundation:** provides mentoring, youth-led social action, training & pathways into volunteering and employment

**Referrals:** Self / professional referral

**Contact:** [victoria@rioferdinandfoundation.com](mailto:victoria@rioferdinandfoundation.com)

**Early Detection and Intervention Team (EDIT):** a specialist psychological therapy service that works with 14 – 35 year olds to reduce distress, confusion, and the development of more serious mental health difficulties.

**Referral:** service can also be accessed by GP's, Mental Health Services, Voluntary Sector, Youth Services (Connexions, YOT)

**Contact:** 0161 607 8270

**Six Degrees:** 1:1 talking therapy for people (aged 16+) who are struggling with common mental health problems such as depression or anxiety.

**Referral:** Professional referral for children and young people; self-referral for 18+

**Contact:** 0161 212 4981 / [sixdegrees@nhs.net](mailto:sixdegrees@nhs.net)

## Getting more help

**Emerge:** CAMHS service for 16 - 17 year olds with moderate to severe mental health problems

**Referral:** Self / professional referral

**Contact:** 0161 226 7457

**Community Mental Health Teams (CMHT):** the service is an integrated specialist team offering a range of therapeutic interventions and treatments for adults over the age of 16.

**Referral:** Self-referral

**Contact:** [www.gmw.nhs.uk/salford](http://www.gmw.nhs.uk/salford)

**Galaxy House:** specialist mental health in-patient unit for children up to 13 yrs with a range of neuro-developmental & psychosomatic difficulties.

**Referral:** Professional referral only

**Contact:** 0161 701 5197

**Junction 17:** a Specialist Mental Health Service for young people aged 13-17 who require assessment and treatment for a range of complex mental health difficulties

**Referral:** Professional referral only

**Contact:** 0161 773 9121



Information & advice	Getting help	Getting more help	Getting risk support
<p><b>Stem4:</b> a charity that supports positive mental health in teenagers. Information on mental health, mental health apps and education. <a href="http://www.stem4.org.uk">www.stem4.org.uk</a></p>	<p><b>42nd Street:</b> provides support for young people aged 11-25 experiencing difficulties with their mental health and wellbeing. <b>Referral:</b> Self-referral and Social Care referrals – NB: Referrals by professionals and parent/carers have been ‘paused’ as of 14th Nov 2023 for approx. 6 months – please check the 42<sup>nd</sup> St website for further information. <b>Contact:</b> 0161 228 1888 / <a href="mailto:theteam@42ndstreet.org.uk">theteam@42ndstreet.org.uk</a></p>		<p><b>Gardener Unit:</b> supports boys aged 11-18 with serious mental illness or concern of a significant psychiatric disorder <b>Referral:</b> Professional referral only <b>Contact:</b> 0161 772 3425</p>
<p><b>Rethink Mental Illness:</b> offers practical help and information for anyone affected by mental illness on a wide range of topics such as living with mental illness, medication and care. <a href="http://www.rethink.org">www.rethink.org</a></p>	<p><b>CAMHS Single Point of Contact:</b> can provide information, advice and consultation prior to making a referral to CAMHS. <b>Contact:</b> 0161 518 5400</p>		
<p><b>Kooth:</b> free online counselling and emotional wellbeing support for young people aged 11- 18 years <b>Referral:</b> self referral <b>Contact:</b> <a href="http://www.kooth.com">www.kooth.com</a></p>	<p><b>Integrated Community Response (ICR):</b> The service provides targeted early help support for young people (11-18 years) presenting in mental health distress and at risk of crisis presentation via A&amp;E or social care services. <a href="#">Referral and contact details</a></p>		
<p><b>Caritas School Service :</b> Schools commission directly a bespoke package of support to support pupils EHWP that may create barriers to learning and development. <b>Contact:</b> 0161 817 2250 <a href="mailto:schoolsadmin@caritassalford.org.uk">schoolsadmin@caritassalford.org.uk</a></p>	<p><b>42nd Street – Online Counselling:</b> a free and friendly service for young people in Salford aged 16-25. <b>Referral:</b> Self- referral <b>Contact:</b> <a href="http://www.onlinesupport.42ndstreet.org.uk">www.onlinesupport.42ndstreet.org.uk</a></p>	<p><b>CAMHS:</b> provides support for children and young people aged 0 – 18 years (including those with disabilities), where there are concerns related to their mental/emotional health and wellbeing. <b>Referral:</b> Professional referral only <b>Contact:</b> 0161 518 5400 / <a href="mailto:cmm-tr.Salford-CAMHS@nhs.net">cmm-tr.Salford-CAMHS@nhs.net</a></p>	



Information & advice	Getting help	Getting more help	Getting risk support
<p><b>OCD UK:</b> provide advice, information, and support services for those affected by OCD, and campaign to end the trivialisation and stigma of OCD. <a href="http://www.ocduk.org">www.ocduk.org</a></p>	<p><b>42nd Street – Online Counselling:</b> a free and friendly service for young people in Salford aged 16-25. <b>Referral:</b> Self- referral <b>Contact:</b> <a href="http://www.onlinesupport.42ndstreet.org.uk">www.onlinesupport.42ndstreet.org.uk</a></p>	<p><b>CAMHS:</b> provides support for children and young people aged 0 – 18 years (including those with disabilities), where there are concerns related to their mental/emotional health and wellbeing. <b>Referral:</b> Professional referral only <b>Contact:</b> 0161 518 5400 / <a href="mailto:cmm-tr.Salford-CAMHS@nhs.net">cmm-tr.Salford-CAMHS@nhs.net</a></p>	
<p><b>Young Minds:</b> supports the emotional wellbeing and mental health of children and young people. <a href="http://www.youngminds.org.uk">www.youngminds.org.uk</a></p>	<p><b>42nd Street:</b> provides support for young people aged 11-25 experiencing difficulties with their mental health and wellbeing. <b>Referral:</b> Self-referral and Social Care referrals – NB: Referrals by professionals and parent/carers have been ‘paused’ as of 14th Nov 2023 for approx. 6 months – please check the 42<sup>nd</sup> St website for further information. <b>Contact:</b> 0161 228 1888 / <a href="mailto:theteam@42ndstreet.org.uk">theteam@42ndstreet.org.uk</a></p>		<p><b>FCAMHS NW:</b> a regional specialist service for young people (under 18) with high risk behaviours <b>Referral:</b> Professional only <b>Contact:</b> 0161 358 0585</p>
<p><b>OCD Action:</b> online support for anybody affected by OCD. <b>Helpline: 0845 390 6232</b> <a href="http://www.ocdaction.org.uk">www.ocdaction.org.uk</a></p>	<p><b>CAMHS Single Point of Contact:</b> can provide information, advice and consultation prior to making a referral to CAMHS. <b>Contact:</b> 0161 518 5400</p>	<p><b>Emerge:</b> a stand-alone CAMHS service which focuses on the specific needs of 16 - 17 year olds with moderate to severe mental health problems <b>Referral:</b> Self / professional referral <b>Contact:</b> 0161 226 7457</p>	
			<p><b>Gardener Unit:</b> supports boys aged 11-18 with serious mental illness or concern of a significant psychiatric disorder. <b>Referral:</b> Professional referral only <b>Contact:</b> 0161 772 3425</p>





## Information & advice

## Getting help

## Getting more help

## Getting risk support

**Early Help (Locality Teams):** the service works with families in partnership to identify strengths and needs and support with access to a range of support to meet families' needs. The service also offer a range of intervention around early childhood development; parenting and family relationships.

**Referral:** self-referral - **Contact:** [www.salford.gov.uk/children-and-families/early-help-for-families](http://www.salford.gov.uk/children-and-families/early-help-for-families)

**Young Fathers Project:** works with young men who are fathers, expectant fathers, or acting as fathers in a family unit, aged up to 25 years old and live in Salford.

**Referral:** Professional referral – service accessed via social services, ante-natal services, community midwives, schools, Youth Offending Teams and youth services

**Contact:** 0161 603 6874 / [Tom.cole@salford.gov.uk](mailto:Tom.cole@salford.gov.uk)

**Family Lives:** support for parents to achieve the best relationship possible with the children that they care about.

[www.familylives.org.uk](http://www.familylives.org.uk)

**Educational Psychology Service:** supports schools, early years and colleges to identify, support children with additional needs, to promote learning & inclusion.

**Referral:** Professional referral only - via the setting SENCo / Inclusion Lead.

**Contact:** [EPS@Salford.gov.uk](mailto:EPS@Salford.gov.uk)

**Family Nurse Partnership:** a free and voluntary program for first time mums (and dads). A specially trained family nurse visits the young person regularly; from early pregnancy until the child is two.

**Referral:** Self-referral

**Contact:** 0161 206 0412 / [salford.fnp@nhs.net](mailto:salford.fnp@nhs.net)

**Parent Peer Support Groups:** Salford City Council are looking for parents or carers who want to pass on their skills and experience to other parents within a group setting, in different locations throughout the city.

**More information:** 0800 952 1000 / [health.improvement@salford.gov.uk](mailto:health.improvement@salford.gov.uk)

**HomeStart:** Advice & support for families living in Salford who have at least one child under 5 and who maybe finding it hard to cope

**Referral:** Professional referral e.g., Health Visitor / Social Worker

**Family Practitioners Team:** provides integrated family support services for Children in Need and Children on Child Protection plans and their families.

**Referral:** Professional referral - via child's social worker

**Caritas School Service :** Schools commission directly a bespoke package of support to support pupils EHWP that may create barriers to learning and development. **Contact:** 0161 817 2250 [schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)

## Information & advice

## Getting help

## Getting more help

## Getting risk support

**[Salford Family Hubs/Partnership/Early Help](#)** : Salford Family Partnership Hubs are places in your local community offering services and support for families from different agencies in one building

**Referral:** [Family Hubs \(children's centres\) • Salford City Council](#)

**[Salford Parent and Infant Relationship Service](#)** : Salford PAIRS offers support to parents/ carers and their babies, from conception up until the baby is 2 years old, who may be concerned about how their relationship with their baby is developing.

**Referral:** [Request for Service form](#)



## Information & advice

## Getting help

## Getting more help

## Getting risk support

**Samaritans**: available 24 hours a day for anyone struggling to cope  
**Helpline: 116 123**  
[www.samaritans.org](http://www.samaritans.org)

**CAMHS Single Point of Contact**: information, advice and consultation prior to making a referral to CAMHS.  
**Contact:** 0161 518 5400

**CAMHS**: provides support for children and young people aged 0 – 18 years where there are concerns related to their mental/emotional health and wellbeing.  
**Referral:** Professional referral only  
**Contact:** 0161 518 5400 / [cmm-tr.Salford-CAMHS@nhs.net](mailto:cmm-tr.Salford-CAMHS@nhs.net)

**Rethink**: provide expert, accredited advice and information to everyone affected by mental health problems.  
**Helpline: 0300 5000927**  
[www.rethink.org](http://www.rethink.org)

**Early Detection and Intervention Team (EDIT)**: a specialist psychological therapy service that works with 14-35 yr olds to reduce distress, confusion, and development of more serious mental health difficulties.  
**Referral:** accessed by GP's, Mental Health Services, Youth Services  
**Contact:** 0161 607 8270

**Gardener Unit**: supports boys (11-18) years with serious mental illness or concern of a significant psychiatric disorder.  
**Referral:** Professional referral only  
**Contact:** 0161 772 3425

**Bipolar UK**: user lead charity working to enable people with Bipolar Disorder control of their lives. [www.bipolaruk.org](http://www.bipolaruk.org)

**Emerge**: a stand-alone CAMHS service for 16 - 17 year olds with moderate to severe mental health problems  
**Referral:** Self / professional referral - **Contact:** 0161 226 7457

**Young Minds**: online advice, information and resources  
[www.youngminds.org.uk](http://www.youngminds.org.uk)

**Community Mental Health Teams (CMHT)**: offering a range of therapeutic interventions and treatments for adults (16+) with severe and enduring mental health issues.  
**Referral:** Self-referral / **Contact:** [www.gmw.nhs.uk/salford](http://www.gmw.nhs.uk/salford)

**GP's & Practice Nurses**: deal with a whole range of health problems. They provide health education and can offer advice on sensitive health issues.  
**Referral:** To access your local GP practice you will need to register with the practice  
**Contact:** [www.gmintegratedcare.org.uk](http://www.gmintegratedcare.org.uk)

**FCAMHS NW**: a regional specialist service for young people (under 18) with high risk behaviours  
**Referral:** Professional referral only

**Junction 17**: a specialist service for young people (13-17) who require treatment for a range of complex mental health difficulties  
**Referral:** Professional referral only



## Information & advice

**Harmless:** provides a range of services about self-harm including support, information to people who self-harm, their friends and families.

[www.harmless.org.uk](http://www.harmless.org.uk)

## Getting help

**42nd Street:** provides support for young people aged 11-25 experiencing difficulties with their mental health and wellbeing.

**Referral:** Self-referral and Social Care referrals – NB: Referrals by professionals and parent/carers have been 'paused' as of 14th Nov 2023 for approx. 6 months – please check the 42<sup>nd</sup> St website for further information.

**Contact:** 0161 228 1888 / [theteam@42ndstreet.org.uk](mailto:theteam@42ndstreet.org.uk)

## Getting more help

## Getting risk support

**Caritas School Service:** Schools commission directly a bespoke package of support to support pupils EHWB that may create barriers to learning and development. **Contact:** 0161 817 2250  
[schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)

**CAMHS Single Point of Contact:** provides information, advice and consultation prior to making a referral to CAMHS.

**Contact:** 0161 518 5400

**CAMHS:** provides support for children and young people aged 0 – 18 years related to their mental/emotional health and wellbeing.

**Referral:** Professional referral only

**Contact:** 0161 518 5400 / [cmm-tr.Salford-CAMHS@nhs.net](mailto:cmm-tr.Salford-CAMHS@nhs.net)

**42nd Street – Online Counselling:** a free and friendly service for young people in Salford aged 16-25.

**Referral:** Self- referral

**Contact:** [www.onlinesupport.42ndstreet.org.uk](http://www.onlinesupport.42ndstreet.org.uk)

**Integrated Community Response (ICR):**

The service provides targeted early help support for young people (11-18 years) presenting in mental health distress and at risk of crisis presentation via A&E or social care services.

[Referral and contact details](#)

**Emerge:** a stand-alone CAMHS service which focuses on the specific needs of 16 - 17 year olds with moderate to severe mental health problems

**Referral:** Self / professional referral

**Contact:** 0161 226 7457



Information & advice

Getting help

Getting more help

Getting risk support

**Salford Youth Justice Service:** with children and young people aged 10-17 years who are at risk of / become involved in the youth justice system, to prevent offending and reoffending.

**Referral:** Professional referral only

**Contact:** 0161 607 1900 / [soc.yot@salford.gov.uk](mailto:soc.yot@salford.gov.uk)

**Choose 2 Change:** the project aims to prevent first time entries into the criminal justice system by targeting young people (aged 10-12) who are at risk of being involved in criminality and already showing signs of this.

**Referral:** Professional referral only

**Contact:** [soc.yot@salford.gov.uk](mailto:soc.yot@salford.gov.uk)

**Project GULF:** Salford GMP organised crime gang team who can work with children and young people to steer them away from crime and into a better future by providing positive alternatives to gangs and a life of crime, from sports, fun activities and mentoring to training and apprenticeships. Project GULF also includes the School Engagement Project and Operation Sycamore - tackling Knife crime in 10-24 year olds.

**Referral:** self / professional referral

**Contact:** [GMP - Contact us](#)



## Information & advice

## Getting help

## Getting more help

**Brook:** provider of sexual health services and advice for young people aged 19 and under.

[www.brook.org.uk](http://www.brook.org.uk)

**Integrated Sexual Health Service:** provider of information and advice including repeat PreP prescriptions, postal STI test kits, contraception, HIV medication and support to YP who have been sexually assaulted.

**Referral:** Self-referral

**Contact:** 0161 388 4982

<https://thenorthernsexualhealth.co.uk/>

**NHS:** information and advice including contraceptive clinics, testing and treatment for STIs, including chlamydia.

[www.nhs.uk/live-well/sexual-health](http://www.nhs.uk/live-well/sexual-health)



## Information & advice

**FRANK:** 24-hour helpline offering information and advice to anybody concerned about drugs/substance misuse. **Helpline: 0300 123 6600**  
**Text: 82111**  
**Email: [frank@talktofrank.com](mailto:frank@talktofrank.com)**  
[www.talktofrank.com](http://www.talktofrank.com)

**We are with you:** provides help and support if you're worried about someone else's drinking or drug use.  
[www.wearewithyou.org.uk](http://www.wearewithyou.org.uk)

**NACOA:** if you are affected by someone else's drinking, NACOA can help.  
**Helpline: 0800 358 3456**  
**Email: [helpline@nacoa.org.uk](mailto:helpline@nacoa.org.uk)**  
[www.nacoa.org.uk](http://www.nacoa.org.uk)

## Getting help

**GM Recovery Academy:** provides a range of free educational courses and resources for people with mental health and substance misuse problems, their families and carers as well as health care professionals.

**Referral:** Self-referral  
**Contact:** 0161 772 3782  
**Email:** [recoveryacademy@gmw.nhs.uk](mailto:recoveryacademy@gmw.nhs.uk)

**Achieve:** works with young people up to the age of 25 offering support, information, harm reduction interventions and specialist substance misuse treatment.

**Referral:** Self / professional referral  
**Contact:** 0161 358 1858 / [achieveyps@gmmh.nhs.uk](mailto:achieveyps@gmmh.nhs.uk)

## Getting more help

## Getting risk support

**Chapman Barker Unit:** a detoxification inpatient treatment unit for men and women aged 18+ with substance misuse problems.

**Referral:** Professional referral - community based drug & alcohol services.

**Contact:** 0161 772 3558

**Family Practitioners Team:** provides integrated family support services for Children in Need and Children on Child Protection plans and their families.

**Referral:** Professional referral - via child's social worker



Information & advice	Getting help	Getting more help	Getting risk support
<p><b>Childline:</b> a free, 24-hour confidential helpline for children and young people  <b>Helpline: 0800 1111</b> <a href="http://www.childline.org.uk">www.childline.org.uk</a></p>	<p><b>42nd Street:</b> provides support for young people aged 11-25 experiencing difficulties with their mental health and wellbeing.  <b>Referral:</b> Self-referral and Social Care referrals – NB: Referrals by professionals and parent/carers have been ‘paused’ as of 14th Nov 2023 for approx. 6 months – please check the 42<sup>nd</sup> St website for further information.  <b>Contact:</b> 0161 228 1888 / <a href="mailto:theteam@42ndstreet.org.uk">theteam@42ndstreet.org.uk</a></p>		
<p><b>CALM:</b> a male suicide prevention charity who provide support for men in the UK.  <a href="http://www.thecalmzone.net">www.thecalmzone.net</a></p>	<p><b>Critical Incident Team:</b> The Educational Psychology Service work in schools, early years settings and colleges to offer support in the event of a Critical Incident.  <b>Referral:</b> Professional - Service can be accessed via the school SENCo - <b>Contact:</b> <a href="mailto:EPS@Salford.gov.uk">EPS@Salford.gov.uk</a></p>		
<p><b>GM Suicide Bereavement Support Service:</b> A confidential information service for people bereaved or affected by suicide  <b>Tel:</b> 0161 212 4919 (Mon-Fri; 10.00am-4.00pm)</p>		<p><b>Emerge:</b> a stand-alone CAMHS service which focuses on the specific needs of 16 - 17 year olds with moderate to severe mental health problems  <b>Referral:</b> Self / professional referral  <b>Contact:</b> 0161 226 7457</p>	
<p><b>Papyrus:</b> information and advice for young people who may be at risk for harming themselves.  <b>HOPELINEUK: 0800 068 41 41</b>  <b>Text: 07860 039967</b> / <a href="http://www.papyrus-uk.org">www.papyrus-uk.org</a></p>	<p><b>CAMHS Single Point of Contact:</b> provides information, advice and consultation prior to making a referral to CAMHS.  <b>Contact:</b> 0161 518 5400</p>	<p><b>CAMHS:</b> provides support for children and young people aged 0 – 18 years related to their mental/emotional health and wellbeing.  <b>Referral:</b> Professional referral only  <b>Contact:</b> 0161 518 5400  <b>Email:</b> <a href="mailto:cmm-tr.Salford-CAMHS@nhs.net">cmm-tr.Salford-CAMHS@nhs.net</a></p>	
<p><b>Samaritans:</b> available 24 hours a day for anyone struggling to cope and provide a safe place to talk.  <b>Helpline: 116 123</b> / <a href="http://www.samaritans.org">www.samaritans.org</a></p>			<p><b>Integrated Community Response (ICR):</b> The service provides targeted early help support for young people (11-18 years) presenting in mental health distress and at risk of crisis presentation via A&amp;E or social care services.  <a href="#">Referral and contact details</a></p>





## Information & advice

**Caritas School Service** : Schools commission directly a bespoke package of support to support pupils EHWB that may create barriers to learning and development.  
**Contact:** 0161 817 2250  
[schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)

## Getting help

**Suicide Bereavement UK** Postvention care of those bereaved by suicide  
**Referral:** Self  
**Email:** [admin@suicidebereavementuk.com](mailto:admin@suicidebereavementuk.com)

## Getting more help

**GM & Salford Bereavement Service:** the service can help find the right support for anyone in GM who has been bereaved or affected by a death. The service also provides support for professionals seeking advice.  
**Referral:** Self referral  
**Contact:** 0161 983 0902 / [gmicb-sal.gm.bs@nhs.net](mailto:gmicb-sal.gm.bs@nhs.net)

## Getting risk support



Information & advice

Getting help

Getting more help

Getting risk support

**Salford Youth Justice Service:** with children and young people aged 10-17 years who are at risk of / become involved in the youth justice system, to prevent offending and reoffending.

**Referral:** Professional referral only

**Contact:** 0161 607 1900 / [soc.yot@salford.gov.uk](mailto:soc.yot@salford.gov.uk)

**Choose 2 Change:** the project aims to prevent first time entries into the criminal justice system by targeting young people (aged 10-12) who are at risk of being involved in criminality and already showing signs of this.

**Referral:** Professional referral only

**Contact:** [soc.yot@salford.gov.uk](mailto:soc.yot@salford.gov.uk)

**Project GULF:** Salford GMP organised crime gang team who can work with children and young people to steer them away from crime and into a better future by providing positive alternatives to gangs and a life of crime, from sports, fun activities and mentoring to training and apprenticeships. Project GULF also includes the School Engagement Project and Operation Sycamore - tackling Knife crime in 10-24 year olds.

**Referral:** self / professional referral

**Contact:** [GMP - Contact us](#)



## Information & advice

## Getting help

## Getting more help

**The Children's Society**: national charity that works with the country's most vulnerable children and young people. [www.childrenssociety.org.uk](http://www.childrenssociety.org.uk)

**Early Help (Locality Teams)**: the service works with families in partnership to identify strengths and needs and support with access to a range of support to meet families' needs. The service also offer a range of intervention around early childhood development; parenting and family relationships.

**Referral:** self-referral

**Contact:** [www.salford.gov.uk/children-and-families/early-help-for-families](http://www.salford.gov.uk/children-and-families/early-help-for-families)

**Carers UK**: provides support and information to those who look after an older, disabled or seriously ill family member or friend  
[www.carersuk.org](http://www.carersuk.org)

**The Lowry**: works with vulnerable young people within Salford using the creative arts to build confidence, transferable life skills, promote wellbeing and improve employability prospects.

**Referral:** Professionals / Parents / Carers

**Contact:** 0161 876 2042 / [getcreative@thelowry.com](mailto:getcreative@thelowry.com)

**Carers Trust**: provides a range of information and advice for young carers and young adult carers.  
[www.carers.org](http://www.carers.org)

**Caritas School Service** : Schools commission directly a bespoke package of support to support pupils EHWPB that may create barriers to learning and development. **Contact:** 0161 817 2250 [schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)

**Salford Young Carers**: a service for young carers (under the age of 18) and young adult carers (18 – 25). A young carer / young adult carers is someone under 18 who helps look after someone in their family, or a friend, who is ill, disabled or misuses drugs or alcohol.

**Referral:** Self / professional referral

**Contact:** 0161 834 6069 / [salford.carers@gaddum.org.uk](mailto:salford.carers@gaddum.org.uk)



Information & advice

Getting help

Getting more help

Getting risk support

**Salford Youth Justice Service:** with children and young people aged 10-17 years who are at risk of / become involved in the youth justice system, to prevent offending and reoffending.

**Referral:** Professional referral only

**Contact:** 0161 607 1900 / [soc.yot@salford.gov.uk](mailto:soc.yot@salford.gov.uk)

**Salford Foundation - STEER:** supports young people at risk of being involved in serious youth violence. By providing a 1-1 mentoring service to help young people gain the skills and attitudes to find legitimate alternatives to criminal activity.

**Referral:** self / professional referral

**Contact:** 0161 787 8500 / [youthservices@salfordfoundation.org.uk](mailto:youthservices@salfordfoundation.org.uk)

**Salford Connect:** offer long term, intensive support to children, young people and their parents/carers at risk of, or are experiencing Child Sexual Exploitation, Child Criminal Exploitation or involved county lines.

**Referral:** Professional referral only

**Contact:** [ComplexSafeguardingTeam@salfordcitycouncil.onmicrosoft.com](mailto:ComplexSafeguardingTeam@salfordcitycouncil.onmicrosoft.com)

**Choose 2 Change:** the project aims to prevent first time entries into the criminal justice system by targeting young people (aged 10-12) who are at risk of being involved in criminality and already showing signs of this.

**Referral:** Professional referral only

**Contact:** [soc.yot@salford.gov.uk](mailto:soc.yot@salford.gov.uk)

**Project GULF:** Salford GMP organised crime gang team who can work with children and young people to steer them away from crime and into a better future by providing positive alternatives to gangs and a life of crime, from sports, fun activities and mentoring to training and apprenticeships. Project GULF also includes the School Engagement Project and Operation Sycamore - tackling Knife crime in 10-24 year olds.

**Referral:** self / professional referral

**Contact:** [GMP - Contact us](#)

# 42nd Street



42nd Street provides support for young people experiencing difficulties with their mental health and wellbeing. Our diverse services include individual therapeutic support, advocacy, projects and activities, online therapeutic support and a creative programme via The Horsfall, our new arts space

Some of the problems we can support:

Feeling worried, stressed and panicky

- Depression and feeling low
- Self-harm
- Anxiety
- Phobias
- Struggling to be around others or socialise
- Worrying about feeling driven to do certain
- Problems in relationships
- Issues around food and eating and how you feel about your body
- Feeling lonely
- Bullying

## Support available

Advice, counselling / therapy; drop-in sessions; information; groups and projects; arts-based activities

## Age range

11-25 years

## Referral route

Self-referral and Social Care referrals – NB: Referrals by professionals and parent/carers have been ‘paused’ as of 14th Nov 2023 for approx. 6 months – please check the 42<sup>nd</sup> St website for further information. See attached word document for further information.



Microsoft Word Document

## Address

The Space  
87-91 Great Ancoats Street, Manchester,  
M4 5AG - [map](#)

## Telephone

0161 228 1888

## Email

[theteam@42ndstreet.org.uk](mailto:theteam@42ndstreet.org.uk)

## Website

[www.42ndstreet.org.uk](http://www.42ndstreet.org.uk)

# 42nd Street – Online Counselling



Our online Counselling is a free and friendly service for young people in Salford aged 13-25.

Online support works very much the same as 42nd Street's face to face support. It involves you sending messages to a worker throughout the week, and receiving a message back each week at a time you both agree on. You can check your messages whenever works for you and reply whenever is best for you.

What we do:

- Provide a safe online space to help you talk about difficult things that you might be facing in your life. We'll allocate you a trained practitioner who will listen and support you, without judgement.
- Rather than talking about your problems face to face, you can type them out, or use artwork or videos or other resources to talk about how you're feeling.
- Instead of using video like skype, we offer online counselling via private, confidential messages which are sent between you and your counsellor.

Age range	13-25 years
Referral route	Self-referral / See attached word document for further information
Email	<a href="mailto:theteam@42ndstreet.org.uk">theteam@42ndstreet.org.uk</a>
Website	<a href="http://www.42ndstreet.org.uk">www.42ndstreet.org.uk</a>
To register	<a href="#">42nd Street   Webchat Online Support</a>



# Achieve



Achieve has a dedicated team who work closely with young people up to the age of 25 offering support, information, harm reduction interventions and specialist substance misuse treatment. The team are co-located with the Salford Youth Service, The Young Father Service and the Youth Offending Service.

Achieve provides the Early Break Holding Families programme which offers structured interventions to children, parents and families with problems associated with parental substance misuse.

The Achieve Young People teamwork in partnership with other services such as local schools, Youth Justice Service, CAMHS etc. in supporting young people who are using substances.

The team use a variety of interventions to reduce the harm caused by substance misuse on the emotional, physical health and wellbeing of young people. These interventions can range from education and 1:1 confidential support to Blood Borne Virus vaccinations and prescribed treatment, depending on need.

## Support available

Advice and information on substance use and reducing substance misuse related harm and on your alcohol and drug intake; group support; access to inpatient and home detoxification

## Age range

Up to 25 years

## Referral route

Self-referral / professional referral

## Address

Beacon Centre, 1 London Street,  
Salford, M6 6QT

[Achieve map](#)

## Telephone

0161 358 1858

## Email

Young People's Team:

[achieveyyps@gmmh.nhs.uk](mailto:achieveyyps@gmmh.nhs.uk)

Holding Family Team:

[achievehf@gmmh.nhs.uk](mailto:achievehf@gmmh.nhs.uk)

## Website

[Achieve Young Persons Service](#)

# Adoption Counts



Adoption Counts brings together the adoption services for 5 Local Authorities: Salford, Manchester, Cheshire East, Stockport and Trafford. We offer a range of services including recruitment and assessment of prospective adoptive parents, tracking and supporting children who may need an adoptive placement, linking and matching, support with the child's transition into their adoptive family and offering adoption support until the child is 18. Young people can access the Adoption Support Fund until 21 or 25 with an EHCP.

We also offer services to adopted adults to access their adoption records, a letterbox contact team to support relationships between birth families and adoptive families, and advice to LA social workers who are supporting adoptive families.

We have a multi-agency Adoption Psychology Service which can offer professional consultation around complex needs relating to early trauma or neuro-developmental needs.

Our service is available to adoptive families living in the 5 Local Authority areas. If the child is living in our area, has been placed by another Local Authority, and the Adoption Order was less than three years ago, the placing LA is responsible for adoption support. Please advise the family to contact their placing agency

## Support available

Universal services for all families – events, support and advice, online support, peer support.

Getting help – All adopters can request an adoption support assessment, which will identify a support plan for their family.

Getting more help – Allocated social worker, supporting with access to therapeutic services such as therapeutic parenting, DDP and individual therapy.

Risk support – we join multi-agency teams to support adoptive families who have complex and multiple challenges, including edge of care and family breakdown.

0-21 or 25 with EHCP

## Age range

## Referral route

Direct from parents, who can contact us via our website or by calling 0161 521 8847.

We accept referrals from professionals with parental consent.

## Address

Adoption Counts, Etrop Court, Rowlandsway, Wythenshawe, Manchester, M22 5RG

## Telephone

0161 521 8847 (First Response and adoption support) Main line for enquiries: 0161 521 8720

## Email

[firstresponse@adoptioncounts.org.uk](mailto:firstresponse@adoptioncounts.org.uk)

## Website

[Adoptioncounts.org.uk](http://Adoptioncounts.org.uk)





The Foundation offers a service for families living with and impacted by Attention Deficit Hyperactivity Disorder (ADHD) and is the leading agency for the provision of training for education and health professionals across the UK.

As a patient service, our aim is to ensure the emotional health & wellbeing of those affected by ADHD through a graduated, needs led, multi modal service that enables service users and reduces dependencies.

This objective is achieved through knowledge, skills, social prescribing and a holistic approach to enable service users to become psychologically resilient, adopt lifestyle changes that habitually improve emotional and physical well-being and in so doing, improve life chances across a range of indices

## Support available

- 1-2-1 / online information, advice & guidance
- Psycho educative programmes
- Systemic Family Therapy
- Early Years Therapeutic support
- Diagnostic assessments & prescribing
- Educational Psychology Assessments for Dyslexia, Dyspraxia & Dyscalculia
- Coaching psycho educative support for adults
- Transition support groups for 14-19yrs
- Traded services for schools
- Participation opportunities for service users
- Training programme

Age range	All ages
Referral route	Self-referral
Contact	Patient Services: 0151 237 2661 / <a href="mailto:chrissi.jones@adhdfoundation.org.uk">chrissi.jones@adhdfoundation.org.uk</a>
	Business / Operational: <a href="mailto:paula.stock@adhdfoundation.org.uk">paula.stock@adhdfoundation.org.uk</a>
Website	<a href="http://ADHD Foundation">ADHD Foundation</a>



CAMHS provides support for children and young people aged 0 – 18 years (including those with disabilities), where there are concerns related to their mental/emotional health and wellbeing. The difficulties must be having a negative impact on the young person's day to day life and/or family functioning that is beyond the remit and expertise of Primary Care Services.

Some of the issues we can support:

- Depression or mood disorder
- Deliberate self-harm / suicidal thoughts
- Anxiety
- Obsessive compulsive presentations
- Psychosis
- Autistic Spectrum Disorders (ASD)
- Challenging behaviour
- Attention Deficit Hyperactivity Disorder (ADHD)
- Eating disorders
- Complex Behavioural and Relationship Difficulties

## Support available

Cognitive Behavioural Therapy; Dialectical Behaviour Therapy skills and groups; Eye Movement Desensitization and Reprocessing; family therapy; parenting interventions for ADHD and specialist parenting advice for other conditions; psychotherapy.

## Age range

0-18 years

## Referral route

**Professional referral only**

## Address

Salford CAMHS, 1 Broadwalk, Pendleton Gateway, Salford, M6 5FX - [map](#)

## Telephone

0161 518 5400 (main reception)

## Email

[cmm-tr.Salford-CAMHS@nhs.net](mailto:cmm-tr.Salford-CAMHS@nhs.net)

## Website

[Salford CAMHS](#)

# Emerge – CAMHS



Emerge is a stand-alone CAMHS service which focuses on the specific needs of 16 - 17 year olds with moderate to severe mental health problems. The team will accept routine and urgent referrals. All accepted urgent referrals will be prioritised and assessed within two working days.

It is based in the community based service offering mental health services in a range of settings, providing a flexible and responsive Service.

The service can support young people with moderate to severe mental health problems, such as:

- Anxiety
- Fears and phobias
- Obsessive compulsive presentations
- Depression / low mood
- Self-harm
- Autistic Spectrum Disorders (ASD)
- Issues related to unresolved trauma
- Attention Deficit Hyperactivity Disorder (ADHD)
- Eating disorders
- Dual (drug & mental health) problems

## Support available

- Counselling / therapy
- Assessment & treatment
- Crisis planning / management

## Age range

16-17 years

## Referral route

Self-referral / professional referral: referrals can be made by young people, parents/carers, professionals, anyone who is concerned about a young person's mental health

## Address

Millennium Power House, Moss Side, Manchester, M14 4SL - [map](#)

## Telephone

0161 226 7457

# CAMHS – Single Point of Contact



The CAMHS Single Point of Access (SPOC) can provide information, advice and consultation prior to making a referral to CAMHS.

The aim of the service is to:

- Support identification of children with emotional / mental health needs at the earliest opportunity
- Children access the appropriate evidence based interventions in a timely manner
- Professionals and parents to be supported in helping children with emotional difficulties

The CAMHS Community Link Worker is based both within the Social Care Team at the Bridge and Salford CAMHS providing support and information to professionals including GPs.

## Support available

- Consultation for professionals
- Information & advice
- Signposting
- Support

## Service availability

Mon & Tues: advice via the SPOC Duty team

Weds AM: consultations for the Early Help hubs by arrangement

Weds PM: advice via the SPOC Duty Team

Thurs & Fri: consultation slots for social workers

## Age range

0-18 years

## Referral route

**Professional referral only**

## Telephone

0161 518 5400 (main reception)

## Email

[mft.salford-camhs@nhs.net](mailto:mft.salford-camhs@nhs.net)

# CARITAS School Service



There are many reasons why a child may not reach their full potential. Adverse Childhood Experiences (ACES) such as bereavement, trauma, parental ill-health, maltreatment from family or violence – can impact on how children / young people perform in school, on their behaviour and also relationships. If children are not supported through these challenges, this can have a long-term impact on their life chances.

## **Our aim is to:**

Remove barriers to learning and participation.

Nurture emotional development

Address personal and social issues

Develop new skills, knowledge, attitudes and values

We are here to listen, and to offer support, advice and guidance to the children, young people and their families who are referred to us by school – to help them make positive changes in their lives. At Caritas – we are passionate about ensuring that children are given opportunities to grow and develop and to reach their full potential. In 2022/2023 we supported 2703 children & young people and also provided 1300 family support sessions.

## **How do we do this?**

Schools commission our service directly and we set up a bespoke package of support for each school with a service level agreement that is flexible, integrated and collaborative.

We also offer a bank work service for individual

## **How it works in schools**

A referral and consent is given to the Caritas worker for each child, young person and/or family, The Caritas worker will then complete a needs assessment and offer an intervention to address the needs, and work in partnership towards achieving a positive outcome. Reports are completed at the end of the intervention, with an evaluation of progress included – which is shared with parents/carers and school.

## Support available

The range of interventions include evidence-based parenting groups, CBT based children's groups; 1 to 1 direct work with children and young people; group work; whole class workshops; drop ins; family support.

## Age range

5-16 years children and young people. Support is also offered to parents & carers on a wide range of issues.

## Referral route

Via Head/Deputy Head at school – who commission our service

## Address

Caritas Schools' Service  
Caritas House  
Nobby Stiles Drive  
Collyhurst  
Manchester  
M4 4FA

## Telephone

0161 817 2250

## Email

[schoolsadmin@caritassalford.org.uk](mailto:schoolsadmin@caritassalford.org.uk)

## Website

[www.caritassalford.org.uk](http://www.caritassalford.org.uk)

# Chapman Barker Unit



The Chapman Barker Unit is a 26 bed regional detoxification inpatient unit that offers a truly unique, medically managed and recovery-focused treatment for men and women with substance misuse problems.

We believe that each person with a drug and/or alcohol problem is unique and as such should be offered treatment programmes that are individually designed to meet their needs.

The unit has two admission pathways, pathway one is planned admissions for service users with complex substance misuse problems and co-existing physical and mental health concerns, and the second pathway is RADAR.

At Greater Manchester West we are home to the UK first RADAR referral pathway (Rapid Access Detoxification Alcohol hospital) this pathway is a bespoke 5-7 day rapid alcohol detoxification programme.

## Support available

Detoxification inpatient unit that offers a truly unique, medically managed and recovery-focused treatment for men and women with substance misuse problems.

## Age range

18+

## Referral route

**Professional referral only** - Planned Admissions: accept referrals from community based drug & alcohol services.

## Address

Chapman Barker Unit, Bury New Road, Prestwich, M25 3BL - [map](#)

## Telephone

0161 772 3558

## Website

[Chapman Barker Unit](#)

# Child Bereavement Service



The Child Bereavement Service at Gaddum is a therapy service working with children, young people and their parents or carers to process grief and loss. The service can offer practical support and guidance to families, individuals, professionals and anyone concerned about a grieving child.

Gaddum believe that the right support at the right time can enable a young people and their family to find a way to live with their grief and rebuild a positive future.

Gaddum provide a needs-led therapeutic service for Salford children and families, as they begin to explore their unique process of adjustment following bereavement.

Children and young people often find it difficult to speak directly about their thoughts and feelings, and so play and art are used as an effective communication tool to facilitate symbolic expression and appear less threatening.

Sessions usually take place weekly in an environment where the young person feels most comfortable such as school or virtual (online) at home. We are able to work with people 6 months following the bereavement experienced.

## Support available

- Advice
- Support
- Counselling

## Age range

4 -18 years (or up to 25 for SEND)

## Referral route

Self-referral

## Address

Gaddum  
St Wilfrid's Enterprise Centre  
Royce Road  
Manchester  
M15 5BJ

## Telephone

0161 834 6069

## Email

[childbereavement@gaddum.org.uk](mailto:childbereavement@gaddum.org.uk)

## Website

[Bereavement Service](#)

# Turnaround Project (formally Choose 2 Change)



Choose to Change project changes to Turnaround Project.

Choose to change as it was is no longer in existence due to changes in funding stream and criteria attached to this funding. To provide context to this all Youth Justice Service's within UK received funding for a 'turnaround' project to be run with a preventative lens. It was decided to use this funding within Salford to fund workers who had previously been funded within the Choose to Change project. As such, the workers will remain the same but criteria for referral will be different.

There are a number of criteria which need to be met in order to qualify as a turnaround case. Within Salford a young person will have to:

- have been spoken to by the Police for an offence where 'No further action' is being taken
- have concerns in relation to ASB raised about them resulting in an acceptable behaviour agreement (ABA)
- have been to court and been acquitted for an offence

There are also criteria which means despite the above being met they would not qualify as a turnaround case. They would not qualify if they

- are open to Early Help
- have a child protection plan
- are a child looked after

All turnaround cases will have an Early Help assessment. One to one work will be allocated based on the criteria above. Referrals will only come direct to the project from the Police, Court or ABA meetings. All other referrals/requests for services related to young people in Salford will need to go via the bridge.

## Support available

This will include a mix of preventative one to one age appropriate direct work tailored to meet the need of the child. We will also support the young person to access positive activities and signpost them to other services such as local youth provision.

## Age range

10-17 years

## Referral route

**Professional referral only:** [Bridge referral](#)

## Address

Salford Youth Justice, St Simon Street,  
Salford, M3 7ES

## Email

[soc.yot@salford.gov.uk](mailto:soc.yot@salford.gov.uk)



# Community Eating Disorder Service



MFT Community Eating Disorder Service (CEDS) provides community support to children and young people up to the age of 18 with a suspected or diagnosed eating disorder including early intervention.

The team is made up of a Psychiatrist, Eating Disorder Therapists, Dieticians and family therapy.

We are a Monday to Friday service, from 9.00am to 5.00pm, with CEDS admin support available from 8.30am to 5.00pm.

We can support with:

- Anorexia Nervosa, Bulimia Nervosa and Binge Eating Disorder
- Suspected Eating Disorder
- Avoidant Restrictive Food Intake Disorder
- Significant eating or body image distress

## Support available

- Assessment and intervention to reduce eating difficulties
- Family therapy and individual work to support the whole family
- Dietetic advice and meal planning

## Age range

Up to age 18

## Referral route

Self / professional referral

## Address

The hub of this service is based within The Harrington Building, Royal Manchester Children's Hospital, Hathersage Road, Manchester, M13 9WL – [map](#)

## Telephone

0161 701 0447

## Email

[MSEDS@mft.nhs.uk](mailto:MSEDS@mft.nhs.uk)

## Website

[Community Eating Disorder Service](#)

# Community Mental Health Teams (CMHT)



There are 3 Community Mental Health Teams (CMHT) serving Salford, the service is an integrated specialist team offering a range of therapeutic interventions and treatments for adults over the age of 16 with severe and enduring mental health issues.

The team consists of mental health practitioners from various professional backgrounds including community psychiatric nurses, social workers, psychologists, occupational therapists, psychiatrists, administration staff and community care workers.

The team aim to work collaboratively with service users, carers and other agencies to promote recovery and social inclusion.

**Support available** We provide needs-led support that is time-limited and responsive to changes in service users' and carers' circumstances.

Age range	16+
Referral route	Self-referral
Address	Prescott House, Prescott St, Little Hulton, M28 0ZA – <a href="#">map</a>  Cromwell House, Cromwell Rd, Eccles, M30 0GT – <a href="#">map</a>  Ramsgate House, Ramsgate St, Higher Broughton, M7 2YL - <a href="#">map</a>
Telephone	Cromwell House: 0161 787 6000 Ramsgate House: 0161 358 0732 Prescott House: 0161 702 9368
Website	<a href="#">Community Mental Health Team</a>

# Community Paediatrics



The community paediatric team in Salford have special expertise in child development and disability and are part of the national networks in managing these areas.

Our holistic approach for all clinics allows multiple issues to be dealt with at a single appointment.

Statutory duties are fulfilled with specific services for vulnerable children, including cared for children and those going through the adoption process; and medical assessment and advice for children undergoing statutory assessment of special educational needs.

**Support available** Community based advice; advocacy; consultation for professionals; family support; information and support.

<b>Age range</b>	0-18 years
<b>Referral route</b>	<b>Referral by health, education and social care professionals</b>
<b>Address</b>	Paediatric team, Sandringham House, Windsor St, Salford, M5 4DG
<b>Telephone</b>	0161 206 0276
<b>Email</b>	<a href="mailto:Paeds.referrals@srft.nhs.uk">Paeds.referrals@srft.nhs.uk</a>

# Connexions



Salford Connexions help young people aged 16-18 to move into new education, training and employment opportunities.

Our service includes:

- Careers advice
- Advice and support to apply for apprenticeships
- Job-searching
- CVs, job applications and interview preparation
- Information and advice on local, training opportunities
- Referrals to partner agencies for specialist support

Our service includes:

- Careers advice
- Advice and support to apply for apprenticeships
- Job-searching
- CVs, job applications and interview preparation
- Information and advice on local, training opportunities
- Referrals to partner agencies for specialist support

Age range	16-18
Referral route	Self-referral
Address	The Connexions Service is available from a range of venues in Salford including: <ul style="list-style-type: none"><li>▪ Pendleton Gateway</li><li>▪ Walkden Gateway</li><li>▪ Little Hulton Library</li><li>▪ Swinton Gateway</li><li>▪ Eccles Gateway</li><li>▪ Irlam Library</li><li>▪ Cadishead Library</li></ul>
Telephone	0161 393 4500
Email	<a href="mailto:salford@careerconnect.org.uk">salford@careerconnect.org.uk</a>
Website	<a href="#">Salford Connexions</a>

# Critical Incident Team



The Educational Psychology Service (EPS) work in schools, early years settings and colleges to offer support in the event of a Critical Incident.

A critical incident is an event that impacts on the school community e.g. the sudden death of a pupil or teacher. The team work to enhance the school's own support and coping strategies following a critical incident, and to help the school to understand and manage the range of responses to the incident.

In the event of a Critical Incident the EPS Critical Incident Team will offer schools:

- Phone advice / guidance.
- School visit, within 24 hours of the request to support in school response to the incident, to provide guidance on immediate, medium-term and long-term action relating to the specific incident. The aim will be to support school leadership to support their children, staff and parents.

Further work may also be agreed, e.g.

- A briefing to all school staff
- Small group work with the school staff most affected
- A drop-in session for parents

**Support available** Advice; support; training; consultation for professionals

**Age range** Up to age 25

**Referral route** **Professional referral only** - Service can be accessed via the school SENCo.

**Address** Burrows House, 10 Priestly Road, Wardley Industrial Estate, Worsley, M28 2LY

**Telephone** 0161 7780476

**Email** [EPS@Salford.gov.uk](mailto:EPS@Salford.gov.uk)

# Early Detection & Intervention Team



EDIT is a service aimed at detecting and providing cognitive therapy for people at high risk of developing mental health problems (e.g. psychosis). We aim to reduce distress, confusion, and the development of more serious mental health difficulties and help to get people's lives back on track.

Early Detection and Intervention Team (EDIT) is a specialist psychological therapy service that works with young people aged 14 – 35 years.

Some of the issues we can support:

- Hearing or seeing things that others cannot
- Feeling paranoid or suspicious of people or certain situations
- Unusually high or low moods
- Sleeping too much or too little
- Having difficulty concentrating and being easily distracted

## Support available

- Full care co-ordination
- Evidence based group and individual psychological interventions (including CBT and Family Interventions)
- Support with medication management
- Support with accessing employment, education and vocational activities
- Support for families and carers

## Age range

14-35 years

## Referral route

Self-referral – service can also be accessed by GP's, Mental Health Services, Voluntary Sector, Youth Services (Connexions, YJS)

## Address

Salford EDIT, Broadwalk Centre, 51 Belvedere Road, Salford, M6 5EJ - [map](#)

## Telephone

0161 607 8270

## Website

[EDIT](#)

# Early Help (Locality Team)



Early help is the term we use in Salford to describe the way we work together with children, young people, and their families to prevent problems occurring and provide support as soon as problems emerge or re-emerge.

Families may need early help at any time because, as children develop, challenges can emerge. Equally, family circumstances can change, and families can need more support.

Evidence tells us the sooner a family receives help, the sooner they are able to improve their situation and prevent the need for longer term support or statutory intervention.

If you identify that a child, young person and their family has more complex needs which require an integrated and coordinated multi-agency approach, with longer and more intensive intervention, A referral to The Bridge Partnership may be made to request support from the Early Help Service.

Age range	0-25
Referral route	<a href="#">The Bridge Partnership</a>
Contact details	Central: Broughton Hub, 50 Rigby St, Salford M7 4BQ North: Swinton Gateway, 100 Chorley Rd, M27 6BP South: Irlam and Cadishead Family Hub at the Academy, Station Road, Irlam, M44 5LH West: Little Hulton Children's Centre, Longshaw Drive, Little Hulton, M28 0BD
Website	<a href="https://www.salford.gov.uk/children-and-families/early-help-for-families/">https://www.salford.gov.uk/children-and-families/early-help-for-families/</a> <a href="https://www.partnersinsalford.org/salford-0-25-advisory-board/early-help/">https://www.partnersinsalford.org/salford-0-25-advisory-board/early-help/</a>
Telephone	0161 686 7229

# Early Help Assessment



The Early Help Assessment (EHA) is the tool we use in Salford to capture an assessment of the current needs of a child or young person and their family.

An Early Help Assessment should be completed in partnership with the whole family to explore and develop a shared understanding of their strengths and needs capturing the family's views and voice in one place, preventing families from repeating their story.

It should recognise and reinforce the strengths of families and their communities, empowering them to create their own solutions and build resilience and independence.

Early Help Assessments help to empower families to achieve change as they are in the 'driving seat' as an active participant in the process of identifying their strengths, needs and desired changes and agreeing their family plan.

Practitioners involved with the family should work together to contribute to the assessment to form one family plan that makes clear who is doing what and when. The Family Plan should be shared with the family and others involved and be reviewed regularly through Team Around the Family Meetings (TAF).

Age range	0-25
Referral route	Early Help Assessment Coordinators can offer advice and support to families and practitioners regarding the Early Help Assessment and TAF process. Email <a href="mailto:EHAT@salford.gov.uk">EHAT@salford.gov.uk</a> or call
Website	Early Help Assessment Training <a href="https://safeguardingchildren.salford.gov.uk/professionals/multi-agency-training/sscp-training-programme/">https://safeguardingchildren.salford.gov.uk/professionals/multi-agency-training/sscp-training-programme/</a>  Early Help Assessment information <a href="https://www.partnersinsalford.org/salford-0-25-advisory-board/early-help/early-help-assessment-and-team-around-the-family/">https://www.partnersinsalford.org/salford-0-25-advisory-board/early-help/early-help-assessment-and-team-around-the-family/</a>
Telephone	0161 686 7229



# Early Help: Relationships Matter



Salford Early Help Service work with the whole family using a Family Partnership approach to understand each person's strengths and needs. Early Help Practitioners help families to then identify ways to address their needs and support this change through regular reviews.

## Relationships Matter offer:

**Sex and Relationship:** Direct work with parents and young people around sex and relationships (the service only addresses low risk behaviours). This work will also cover low risk issues around online safety and low risk CSE if appropriate.

**Family Conflict:** Direct work, using a range of age appropriate tool to address family conflict (e.g. helping families to develop better communication skills, practice new skills for dealing with conflict to help them develop stronger relationships)

**Children's Mental Health Support:** advice and information in relation to children's mental health. In the Central and South teams the ICRS project, in partnership with 42<sup>nd</sup> Street and MIND, provides more specialist services and works directly with children and young people with more complex mental health needs.

Age range	0-19 years
Referral route	Self-referral / professional referral via the Bridge
Contact details	Central: Broughton Hub, 50 Rigby St, Salford; Tel: 0161 778 0601 <a href="mailto:Central.locality@salford.gov.uk">Central.locality@salford.gov.uk</a>  North: Swinton Gateway, 100 Chorley Rd, M27 6BP; Tel: 0161 778 0495 <a href="mailto:North.locality@salford.gov.uk">North.locality@salford.gov.uk</a>  South: 1a Garden St, Eccles Tel: 0161 686 5260 <a href="mailto:South.locality@salford.gov.uk">South.locality@salford.gov.uk</a>  West: Little Hulton Children's Centre, Longshaw Drive Tel: 0161 686 7235 <a href="mailto:West.locality@salford.gov.uk">West.locality@salford.gov.uk</a>
Website	<a href="#">Early Help for families</a>

# Education Inclusion



We provide help, advice, training, guidance and support to those children, young people and their families who are experiencing education related difficulties especially around regular attendance at school.

We also provide support and challenge to schools, social care teams and other professionals relating to the education of children.

We offer specific support and advice regarding:

- School admissions
- School attendance
- Prosecutions
- Children Missing Education (CME)
- Exclusions
- Reduced Timetables (RTT)
- Elective Home Education
- Alternative Provision

For children at risk of educational neglect referrals can be made to Education on Track (multi-agency panel)

## Support available

- Consultancy for education, social care and other professionals surrounding all aspects of education
- Provide links and resources to support children, parents, schools and practitioners
- Support multi-agency meetings
- Training for all professionals who work with children and families

## Age range

School age (5-16 years)

## Referral route

Admissions: [school.admissions@salford.gov.uk](mailto:school.admissions@salford.gov.uk)  
Education Welfare: [EWS@salford.gov.uk](mailto:EWS@salford.gov.uk)  
Exclusions: [School.exclusions@salford.gov.uk](mailto:School.exclusions@salford.gov.uk)  
Elective Home Education:  
[ElectiveHomeEducationAdmin@salford.gov.uk](mailto:ElectiveHomeEducationAdmin@salford.gov.uk)  
Alternative Provision: [altpro@salford.gov.uk](mailto:altpro@salford.gov.uk)  
Education on Track:  
[educationontrack@salford.gov.uk](mailto:educationontrack@salford.gov.uk)

## Website

[Education Welfare Service](#)

# Educational Psychology Service (EPS)



Salford Educational Psychology Service (EPS) is dedicated to helping schools and settings to identify and meet the Special Educational Needs and Disabilities (SEND) of young people (0-25 years) and promote inclusion. As a team we offer a vast range of psychological assessments, interventions, training and research projects to meet the needs of schools, early years settings and colleges. We are grounded by our core values of kindness, curiosity, connection, authenticity and reflection, which focus us on working collaboratively with partners with mutual respect and in ways which best fit the purpose for involvement.

Educational Psychologists work with settings to support them to meet the needs of their school community. This may include a range of work such as, individual casework, group work and interventions, time limited therapeutic work, training, research projects and other forms of systemic work.

The Educational Psychology Service have developed the Emotionally Friendly Settings Programme. This is a flexible whole setting approach to improving children and young people's mental health and wellbeing.

**New resources:** [Emotionally Based School Avoidance \(EBSA\)](#) - good practice guidance for schools and support agencies, along with information for children & young people, parents and carers

## Support available

Salford EPS is an evidence-based consultation service. Consultations have been found to be crucial in effecting positive change for young people, teachers and families. Consultation is a form of assessment. Other assessment might include, observations, gathering the voice of the child or young person or assessment of skills and development.

## Age range

Up to age 25

## Referral route

**Professional referral only** - Service can be accessed via the setting SENCo / Inclusion Lead

## Address

Unity House, Chorley Road, Swinton, Salford, M27 5AW

## Telephone

0161 778 0476

## Email

[EPS@Salford.gov.uk](mailto:EPS@Salford.gov.uk)

## Website

[Educational Psychology Service](#)

# FCAMHS NW



The community FCAMHS NW is a multi-disciplinary service with a range of clinical expertise. We are a community service that provides outreach across the North West of England. We work with agencies to ensure best practice in managing complex needs and high risk behaviours in young people.

We also have access to the services of a wider multi-disciplinary team working in the young people's services at GM Mental Health NHS Foundation as required.

## Support available

- Risk management advice
- Liaison
- Specialist assessment
- Complex case formulation
- Intervention
- Training
- Clinical consultation
- Specialist interventions

## Age range

Up to age 18

## Referral route

**Professional referral only** – referrals by Youth Justice Service, Mental Health, Education, Children's Services, Fire & Police, Youth Services

## Address

If you are concerned about a young person's risk of behaviour please telephone: **0161 358 0585**

## Telephone

A referral form can be requested through: [gmmh-ft.fcamhsnw@nhs.net](mailto:gmmh-ft.fcamhsnw@nhs.net)

## Website

[Forensic Child and Adolescent Mental Health Services](#)

# Family Nurse Partnership



Family Nurse Partnership (FNP) is a free and voluntary program for first time mums (and dads). A specially trained family nurse visits the young person regularly, from early pregnancy until the child is two.

We service can support the following:

- Personal health – building positive health practices
- Environmental health – Managing home and neighbourhood to ensure healthy child development
- Life course development – working towards future aspirations including education and employment
- Maternal role – developing skills and knowledge, promoting the health and development of their child
- Family and friends – developing the skills to build positive relationships and enhance social support
- Other health and human services – enabling access to services

The Family Nurse Partnership Program aims to enable young mums to:

- Have a healthy pregnancy
- Improve their child's health and development
- Plan their own futures and achieve aspirations

## Support available

The FNP program is delivered by specially trained nurses. They use carefully designed materials, activities and evidence-based approaches within home-visits.

## Referral route

Self-referral

## Address

Cleveland House, 224 Eccles Old Road,  
Salford, M6 8AL

## Telephone

0161 206 0412

## Email

[salford.fnp@nhs.net](mailto:salford.fnp@nhs.net)



The Family Practitioners Service has joined the Integrated Social Work Service.

Family Practitioners will deliver an integrated family support service for Children in Need and Children on Child Protection plans and their families, that is effective in protecting children from harm and promoting family wellbeing.

Children and their families can be referred for support by the child's social workers.

The approach to interventions is based on the Family Partnership Model and system, trauma informed practice, and includes:

- Domestic abuse related interventions: to develop insight into healthy relationship, social isolation, increase self-esteem, safety planning and impact on children
- Neglect related interventions: thriving family's approach to improve home conditions, parenting support -boundaries, supervision etc.
- Physical abuse related interventions: parenting support to develop insight on impact on children, good parenting strategies etc.
- Emotional abuse related interventions: therapeutic intervention to develop attachments, safety planning around self-harming behaviours
- Parental capacity building: housing support, budgeting skills, accessing community-based resources / local offer

## Support available

- Targeted therapeutic interventions by a therapeutic social worker
- Therapy / Support
- Parental support
- Consultation for professionals

## Age range

All Ages

## Referral Route

**Professional only:** via child's Social Worker.

Emergency/ Duty service via a duty rota each weekday

# Galaxy House



Galaxy House is a 12 bedded specialist mental health in-patient unit that provides care for children up to 13 years with a range of neuro-developmental and psychosomatic difficulties, and young people up to 18 with eating disorders (ED) and pervasive avoidance withdrawal syndrome. (PAWS).

- Specialist mental health inpatient treatment for children and young people
- Inpatient assessment and treatment delivered by a multi-professional team.
- Education via in-house school.
- Rehabilitation programmes for young people with PAWS
- Dietetic and post-discharge support for young people with ED

Support available	Counselling / therapy; support
Age range	6-13 years (up to 18 years for ED and PAWS)
Referral route	<b>Professional referral only</b> - Referral by Consultant Child and Adolescent Psychiatrists in District Child and Adolescent Mental Health Services.
Address	Harrington Building, Royal Manchester Children's Hospital, Oxford Road, Manchester, M13 9WL - <a href="#">map</a>
Telephone	0161 701 5197
Website	<a href="#">CAMHS - Galaxy House</a>

# Gardener Unit



The Gardener Unit caters to young people with serious mental illness or concern of a significant psychiatric disorder with significant levels of risk. These will be young people who require assessment and/or treatment and/or rehabilitation, and who could not otherwise safely receive this in a non-secure hospital setting or custody setting.

The service aims to maximise young people's hope about their future, enabling them to develop safe autonomy, and promoting opportunities for positive achievement. The unit is recovery oriented with recovery being client-centred. The Gardener Unit team recognise the unique and diverse needs of young people and provide quality residential care.

The unit contains 10 beds and is for boys between the ages of 11 and 18 years. Within the unit is a purpose built intensive care facility.

The multi-disciplinary team work within the Care Programme Approach (CPA). Wherever possible this involves working closely and collaboratively with the young person, involved professions, other agencies, families and carers.

## Support available

Adolescent Forensic Mental Health Assessment is multi-disciplinary, comprehensive and holistic; this includes psychiatric, neurological, psychological and educational assessments. Treatment interventions are cognitive-behavioural in emphasis and also draw upon psychodynamic therapies.

## Age range

Males aged 11-18

## Referral route

**Professional referral only** - Health Professional referrals

## Address

Gardener Unit, Bury New Road, Prestwich, M25 3BL - [map](#)

## Telephone

0161 772 3425

## Website

[Gardener Unit](#)



# GM & Salford Bereavement Service



We are here to listen and help to find support for anyone who resides in any borough in Greater Manchester that has been bereaved or affected by a death; no matter how long ago since the death. No one needs to feel alone as they deal with their grief.

The service also has dedicated suicide bereavement practitioners to ensure that those bereaved or affected by suicide can speak to someone who will have a greater understanding of what they may be going through and help them access appropriate support.

The service also provides support for professionals seeking advice.

You do not need to feel alone as you deal with your grief.

The website includes:

- An [interactive map](#) of what bereavement services are available locally
- [Resources](#) for anyone who has been bereaved or affected by a death

## Salford Bereavement Service

Salford Bereavement Therapy Service offers 1-1 bereavement counselling. We provide 6 to 8 bereavement counselling sessions on a 1-1 basis. The bereavement needs to have occurred over 6 months ago.

## Age range

Open for all who need support.  
CYP will be directed to more localised support. (GM Bereavement Service)

16 & Over (Salford Therapy Sessions)

## Referral route

Self referral

## Telephone

0161 983 0902

Monday to Friday, 9am – 5.00pm  
(except bank holidays)

## Email

[gmicb-sal.gm.bs@nhs.net](mailto:gmicb-sal.gm.bs@nhs.net)

## Website

[GM Bereavement Service](#)  
[www.shiningalightonsuicide.org.uk/bereaved](http://www.shiningalightonsuicide.org.uk/bereaved)

## Address

8th Floor 2, City Approach, Albert St,  
Eccles, Manchester M30 0BL

# GPs & Practice Nurses



GPs and Practice Nurses deal with a whole range of health problems. They provide health education and can offer advice on sensitive health issues that young people may not feel comfortable talking through with parents, peers or other professionals. This could include advice or referrals around smoking, drugs, alcohol use or sexual health.

They are available to discuss issues around safety and the effect this could be having on health and wellbeing. This works best if advice or support is obtained as early as possible.

GPs usually work in practices as part of a team, which includes nurses, healthcare assistants, practice managers, receptionists, and other staff. Practices also work closely with other health and social care professionals, such as health visitors, midwives, mental health services and social workers.

GP surgeries can be found locally across Salford.

## Support available

GPs provide care during what are known as core hours from 8.00am to 6.30pm. You can make an appointment with your practice for medical advice, examinations and prescriptions.

GPs also provide an out-of-hours service - just ring your normal GP's number.

## Age range

All ages

## Referral route

To access your local GP you will need to register with the practice

Everyone is entitled to register. GP Practices may ask for proof of ID, address, immigration status or an NHS number however this is not a requirement to receive care or see a GP

## Website

To find local GP practices:  
[www.gmintegratedcare.co.uk](http://www.gmintegratedcare.co.uk)

# Harbour



Harbour is a domestic abuse service for children and young people who live or go to school in Salford.

We support those aged between 5-18 who have experienced domestic abuse either in their home or in their own relationships.

We offer a range of support – one to one sessions, counselling via TLC, R'Space programme, workshops, children and family support, and young person who harms support.

Age range	5 – 18 years
Referral route	<b>Professional referral</b>
Telephone	07907 793223
Email	<a href="mailto:salfordcypteam@tdas.org.uk">salfordcypteam@tdas.org.uk</a>

# Health Visiting



Support includes reviewing the children's health, development and progress, and supporting families in helping to ensure their children reach their maximum potential.

The service can support the following:

- Domestic violence
- Postpartum psychosis
- Post-natal depression
- Anxiety
- Infant Mental health bonding / attachment
- Substance misuse
- Smoking / Alcohol

## Support available

- New baby reviews
- Providing antenatal/ postnatal parenting programmes
- Supporting general access to 'talking therapies' and parental support
- Providing assessment of parental mental health needs including maternal mental health
- Early identification of attachment/bonding concerns
- Delivering health promotion, advice and support
- Supporting breast feeding and promoting secure attachment

## Referral route

Self-Referral

## Address

The service has location across the city, for more information please visit the website (link below)

## Telephone

Higher Broughton: 0161 212 4582

Little Hulton & Walkden: 0161 212 5229

Swinton: 0161 212 5122

Irlam: 0161 212 5421

Eccles: 0161 212 5525

Langworthy: 0161 212 4321

# Home-Start Trafford, Salford, Wigan



We provide support and friendship for families who are struggling to cope with a wide of range of situations such as loneliness, mental ill health, disabilities, multiple children, and increasing poverty and debt, support is provided to help prevent crisis and family breakdown.

We recruit, train and support volunteers who are parents from the local community, to visit families in their own homes for 2-3 hours per week in order to provide practical help and emotional support to families.

- Support available** As a parent you might ask for Home-Start's help for all sorts of reasons:
- You may be feeling isolated in your community, have no family nearby and be struggling to make friends
  - You may be finding it hard to cope because of your own or your child's illness
  - You may have been hit hard by the death of a loved one
  - You may be really struggling with emotional and physical demands of having twins or triplets – perhaps born into an already large family
  - Help is at hand. We support any family living in Salford or Wigan who have at least one child under the age of five and who maybe finding it hard to cope.

Referral route	Self-Referral
Age Range	Any family living in Salford who have at least one child under the age of five and who maybe finding it hard to cope
Address	The service has locations across the city, for more information please visit the website (link below)
Telephone	0161 865 4222
Email	<a href="mailto:admin@hsts.org.uk">admin@hsts.org.uk</a>
Website	<a href="#">Home-Start Trafford Salford and Wigan</a>

# I-Start (Stronger and Resilient Together) Pathway for Cared for Children & Young People



i-START is an emotional health and wellbeing screening pathway for all Cared for Children and young people in Salford. Utilising clinical data from Strengths and Difficulties Questionnaires (SDQs) and other selected clinical measures, Salford CAMHS for Cared For Children (STARLAC) clinicians screen young people for indicators of emotional distress and mental health concern.

These screening assessments are offered for all children aged five and over, six weeks after they come into Local Authority care, and annually thereafter.

The screening can help establish if a child is coping with the circumstances of entering Local Authority care, or whether they would benefit from any additional help to feel emotionally healthy within their placement.

The screening identifies areas of strength and resilience as well as vulnerability and can lead on to further signposting, clinical assessment or mental health and risk support as required, to ensure young people receive early and proactive support when this is most needed.

**Support available** Routine emotional health and wellbeing screening assessment for young people entering care and annual reviews by mental health professionals from STARLAC

**Age range** 5-18 years

**Referral route** Internal Social Care and CAMHS pathway accessed when a child becomes Cared For

**Address** Unity House, Chorley Road, Swinton, M27 5DW

**Email** [Amanda.mcleod@salford.gov.uk](mailto:Amanda.mcleod@salford.gov.uk)  
[Mft.salford-camhs-caredforchildren@nhs.net](mailto:Mft.salford-camhs-caredforchildren@nhs.net)

# Integrated Community Response (ICR)



ICR is a multi-agency service led by 42nd Street, supported by Mind in Salford, Self Help Services and CAMHS and is integrated with Salford's Early Help and Family Hubs.

The service provides targeted Early Help support for children and young people (11-18 years) presenting in mental health distress and at risk of crisis presentation via A&E or social care services.

The aim is to identify children and young people on the 'edge of crisis' and offer early and brief interventions to prevent the issues from escalating further or, could be offered as a step down from crisis.

**ICR 42nd Street:** supports young people with mental health, emotional wellbeing, risk and psychosocial (situational / environmental) distress. ICR Mental Health Practitioners (MHP) offer consultancy to EHP and wider multi agency with 2 full time MHP based in Salford EH Hub settings.

**Salford MIND:** works with family or children and young people if someone in the home is 11-18 yrs. Examples of work: Universal credit claims and disputes, debts etc.

**CAMHS:** give consultation / advice to practitioners on formulation, risk and mental health of children and young people in the service.

**Self Help Services:** offer online interactive etherapy to help children and young people with how thoughts have an impact on feelings, physical symptoms and behaviours.

**Age range**

11-18 (up to 19<sup>th</sup> birthday)

**Referral route**

Referral pathways as follows:

- Salford PRU's
- Early Help Central & South
- Child in Need
- Youth Service

**Contact**

ICR - Central Early Help:

[sian.fawcett@42ndstreet.org.uk](mailto:sian.fawcett@42ndstreet.org.uk) /  
07511044504

ICR: Salford Early Help South:

[tamzin.broderick@42ndstreet.org.uk](mailto:tamzin.broderick@42ndstreet.org.uk)/  
07511044489

**Self Help:** Meg Woods: 07946887160

[meg.woods@thebiglifegroup.com](mailto:meg.woods@thebiglifegroup.com)

**MIND:** [neil@mindinsalford.org.uk](mailto:neil@mindinsalford.org.uk)

07913130152

**CAMHS:** Speak to your Mental Health Practitioner (MHP)

# Integrated Sexual Health Service



## Integrated Sexual Health Service

Salford's Sexual Health service is now part of The Northern Sexual Health, managed by Manchester University NHS Foundation Trust. The Northern Contraception, Sexual Health Service provides free and confidential care across Salford, with plans to create 5 additional clinics across Salford - locations to be confirmed soon.

The service's hub is still based at the Lance Burn Medical Centre in Pendleton, and you can book an appointment online by creating a Personal Health Record, calling 0161 388 4982, or sending an email to [salford.sexualhealth@mft.nhs.uk](mailto:salford.sexualhealth@mft.nhs.uk).

Detecting sexually transmitted infections (STIs) quickly is important to avoid spreading them and improve treatment. You can get free and convenient STI home testing kits by visiting [thenorthernsexualhealth.co.uk/home-testing-kits](http://thenorthernsexualhealth.co.uk/home-testing-kits), even if you do not have any symptoms. The kits use discreet packaging and can be sent back in a pre-paid envelope. Results are usually returned in less than 2 weeks.

Free condoms can be picked up from the Beacon Centre (London Street, Salford M6 6QT). Emergency hormonal contraception, also known as the 'morning after pill', can be accessed for free at participating pharmacies in Salford. For contraception – including coils, implants, and the pill – contact your GP in the first instance.

Age range	13+
Referral route	Self-referral- appointments available by booking online via <a href="#">patient health record</a>
Address	Lance Burn Medical Centre, Churchill Way, Salford M6 5QX
Contact	0161 388 4982
Email	<a href="mailto:Salford.SexualHealth@mft.nhs.uk">Salford.SexualHealth@mft.nhs.uk</a>
Website	<a href="https://thenorthernsexualhealth.co.uk/">https://thenorthernsexualhealth.co.uk/</a>



# Junction 17



Junction 17 is a Specialist Adolescent Mental Health Service for young people aged 13-17 who require assessment and treatment for a range of complex mental health difficulties.

The service provides support to those young people with the most complex of needs and who require admission into a specialist unit or require enhanced community services.

This includes young people with serious mental illness including:

- Psychosis
- Bipolar affective disorders
- Eating disorders
- Dual diagnosis
- Young people with emerging personality difficulties

**Support available** Junction 17 provides a wide range of services both in the community and within a state-of-the-art inpatient unit 24/7.

**Age range**

13-17 years

**Referral route**

**Professional referral only** - Young people are only admitted to Junction 17 if they are in crisis or cannot be safely cared for by community services or other alternatives.

Patients are referred through a number of routes including:

- Community Child and Adolescent Mental Health Services
- Accident & Emergency Departments
- Paediatric Inpatient Wards

**Address**

Junction 17, Bury New Road, Prestwich, M25 3BL - [map](#)

**Telephone**

0161 773 9121

**Website**

[Junction 17](#)

# Kooth



A free online counselling for children and young people launched in Greater Manchester.

The online counselling and emotional wellbeing platform is available to any young person who may be struggling with their mental health and offers a variety of resources, including:

- A live chat function that allows young people to contact a qualified counsellor
- Chat forums with other young people
- Crisis information
- Self help resources

Kooth provides information and support along with treatment for children and young people with a range of mental health problems.

Scheduled and drop-in counselling sessions are available 365 days a year and include slots at evenings and weekends

Support available

Information, support and online counselling

Age range

11- 18 years

Referral route

Self referral

Contact

Professionals queries:  
[salford@xenzone.com](mailto:salford@xenzone.com)

Parent queries:  
[parents@xenzone.com](mailto:parents@xenzone.com)

Website

[Kooth](#)

# Liberty House



Liberty House is a 16 bed accommodation with support for homeless young people aged between 16 and 24. Priority is given to 16/17 year olds and applicants must have a Salford connection.

Successful applicants will be expected to work towards education / employment or training and all young people are supported with independent living skills such as:

- Budgeting
- Cooking
- Managing their accommodation
- Moving on positively

Liberty House have excellent links with health and wellbeing providers in the community. All young people are supported to register with a local GP, dentist and optician. Referrals will be made to relevant agencies for specialist health or emotional wellbeing needs. The service also offers a weekly session with a professional counsellor if individuals wish to engage with this.

## Support available

Advice; advocacy; counselling / therapy; information; signposting; support.

Family members can be involved in elements of support with consent from the young person and if deemed appropriate.

## Age range

16-24 years

## Referral route

Self / professional referral

## Address

100 George Street South, Salford, M7 4PQ - [map](#)

## Telephone

0161 4920191

## Email

[liberty@adullam.org.uk](mailto:liberty@adullam.org.uk)

## Website

[Adullam Homes](#)

# Maternity Services



Saint Mary's Hospital provides maternity services for women living in central Manchester, Trafford and Salford with primary, secondary and tertiary obstetric care. The hospital is renowned both regionally and nationally for its clinical, research, fetal and maternal medicines services.

The models of care provided to women are both consultant and midwifery led with an established midwifery led team delivering care to low risk women and a multidisciplinary team comprising of obstetricians, midwives, anaesthetists, neonatologists and physicians providing care to women with specialist fetal and maternal needs.

The service can support, and where appropriate, make referrals with the following:

- Stress in pregnancy
- Low birth weight
- Parental mental illness (including post-natal depression)
- Supporting the emotional and social wellbeing of the infant.
- Teenage pregnancy

## Support available

Antenatal assessment units at Saint Mary's Hospital and Salford Royal.

## Age range

We see young people regardless of their age range who require access to maternity services

## Referral route

**Professional referral only:** via GP/community midwife

## Address

Saint Mary's Hospital, Oxford Road, Manchester, M13 9WL – [map](#)

## Telephone

0161 276 6429

## Website

[Saint Mary's Hospital](#)

# Midwifery Service



Maternity services for the women and families of Salford are offered by the following NHS Trusts:

- Central Manchester University Hospitals NHS Foundation Trust
- Bolton Royal NHS Trust
- North Manchester General Hospital
- Warrington General Hospital

In the case of health visitors/midwives, identifying and referring appropriately in cases of stress in pregnancy, low birth weight, parental mental illness (including post-natal depression), supports the emotional and social wellbeing of the infant.

Universal maternity care is provided to all pregnant women, in addition the following services are available:

- Specialist Midwife for Young Parents
- Specialist Midwife for Asylum Seekers and Refugees
- Specialist Midwife for Mental Health/Drugs and Alcohol
- Specialist Midwife for HIV and Screening
- Neonatal Outreach Team

## Support available

Support can be provided in the home, community settings and clinics

## Age range

We see young people regardless of their age range who require access to the Midwifery service

## Referral route

**Referral from GP**

## Address

Salford Royal, Stott Lane, Salford, M6 8HD (this would be dependent on Hospital of choice)

## Telephone

0161 789 7373



Mind in Salford is an independent, user focused charity providing quality services to make a positive difference to the Mental Health of the people of Salford.

Mind campaigns for the improvement of statutory services and fights the stigma and discrimination that many people with experience of mental or emotional distress still face.

We try to involve our volunteers and users of our services in our work, valuing diversity, focusing on quality and following principles of social inclusion and recovery.

## Support available

- Advocacy
- Welfare Rights & Debt Advice
- Mindfulness

## Age range

18+

## Referral route

Self-referral

## Address

Mind in Salford, The Angel Centre, 1 St Philips Place, Salford, M3 6FA - [map](#)

## Telephone

0161 212 4880

## Email

[info@mindinsalford.org.uk](mailto:info@mindinsalford.org.uk)

## Website

[Mind In Salford](#)

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# Odd Arts

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Odd Arts uses theatre to overcome inequalities & increase opportunities for people facing the greatest level of discrimination & disadvantage.

All our theatre is:  
Restorative  
Trauma informed  
Anti-racist

We have many varied theatre and creative offers for people within the community, education, health & criminal justice settings.

The type of projects we offer include:  
Interactive theatre workshops aimed at preventing risk & increasing wellbeing, themes include: Mental health; Racism & discrimination; Exploitation; Sexual assault

Therapeutic theatre projects

Community led social action projects using theatre, film & the arts as a form of protest or campaign, to address community grievances, causes & inequalities

We deliver mental health related theatre workshops in most Salford high schools as well as youth justice & health settings.

Creative free 9-12 week mental health programme, referrals to [info@oddarts.co.uk](mailto:info@oddarts.co.uk)

All workshops and offers free at the point of use

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Age range 10+ years

Referral route Self referral or professional referral

Address Aquarius Centre  
21 Eden Close  
Hulme  
Manchester  
M15 6AX

Email [info@oddarts.co.uk](mailto:info@oddarts.co.uk)

Website [www.oddarts.co.uk](http://www.oddarts.co.uk)

# Parent and Infant Relationship Service (PAIRS)

Salford PAIRS offers support to parents/ carers and their babies, from conception up until the baby is 2 years old, who may be concerned about how their relationship with their baby is developing.

We aim to support parents to build a positive and satisfying relationship with their baby.

We aim to support parents/ carers and their babies to feel safe and secure, to manage the emotional demands of new parenthood, and to build positive relationships that they can both enjoy.

We will offer both individual and group support and we will think together with the parent about what might be best for them and their baby.

Age range	0-2 Years
Referral route	Referral Form: <a href="#">Request for Service form</a>
Address	Little Hulton Family Hub, Longshaw Drive, Little Hulton, M28 0BD -
Email	<a href="mailto:salford.pairs@mft.nhs.uk">salford.pairs@mft.nhs.uk</a>



# PANDA Unit



The PANDA Unit (Paediatric Assessment and Decision Area) provides dedicated emergency and short stay care for children less than 16 years of age.

This is a consultant-led service within which children can be assessed, investigated, observed and treated within 24 hours and without recourse to inpatient areas. The unit also provides a Tier 2 Paediatric referral service for residents of Salford, or those patients with a Salford GP.

Gate-keeping by Paediatric and Emergency Medicine Consultants ensures that over 96% of attendees are currently discharged home direct from the Panda Unit.

Early discharge is supported by a dedicated team of children's community nursing staff that support integrated care between Panda and primary care services.

Age range	0-16 years
Referral route	Accessed via Accident & Emergency
Address	Salford Royal Foundation Trust, Stott Lane, Salford, M6 8HD – <a href="#">map</a>
Telephone	0161 789 7373 (main switchboard)
Website	<a href="#">PANDA Unit</a>

# Portage Service



Portage Home Visitors are part of Salford Early Help Service, Salford Portage is a home visiting educational and support offer. It is available for families who reside in Salford and have a child with developmental delay aged from birth and up until they take up their three and four-year-old funding offer or 2 year old funding. Offer, usually the term after their second or third birthday

## Salford Portage aims to:

- Provide support, advice, and guidance
- Supports parents to acquire the skills necessary to promote their child's development
- Celebrate the child's achievements
- Develop strong partnerships with parents and other professionals
- Signpost families to relevant services and support groups
- Support the inclusion of children with additional needs into early years provision and school

## What do Portage Home Visitors do?

Portage Home Visitors focus on the development of play, communication, relationships, and learning. They visit children and their families at home, working in partnership with parents or carers to develop play-based activities that support all areas of development. Portage Home Visitors will use information from parents, observations, and appropriate assessment tools to identify goals for future learning. Portage Home Visitors work closely with other practitioners/professionals to ensure a holistic approach to meeting the child's needs. The Portage Home Visitor can also take on the role of lead professional or non-designated key worker when appropriate.

Age range	0-5 years
Referral route	Professional referral preferred but self accepted
Telephone	0161 778 0384
Referral	<a href="#">Make a referral via Childrens Portal</a>
Website	<a href="#">Parents and childcare</a>

# Primary Inclusion Team (SEMH)



We are a team of teachers and Learning Support Assistants (LSAs) who are all currently working with children who present with challenging behaviour in Salford schools.

Core offer: Our team will work closely with primary schools across Salford to offer support using a holistic approach, with an emphasis on early intervention. We have a SEMH resources lending library based at Lewis Street Primary School filled with books, interventions and resources for schools to borrow for free for half a term.

Package of CPD:

- Strategies to support SEMH needs within the classroom
- Introduction to Attachment Theory
- Using nurturing interventions to support emotional development
- Assessing SEMH needs
- Ready for school: promoting positive behaviour in EYFS
- Key speaker events; bespoke INSET and staff meetings, training for teachers, support and welfare staff.

Support available

**Pupil Interventions:** We cover self-esteem, anxiety, social skills, managing anger and early play. We will support you in completing relevant assessments to show impact and leave staff with a follow-up cycle of lesson plan ideas. All of our interventions can be tailored for EYFS, KS1 and KS2

Age range

3-10 years

Referral route

We only accept referrals from primary schools in Salford

Address

Alder Brook PPC and Lewis Street Primary School

Telephone

0161 9212653 / 0161 9211830

Email

[pitreferrals@salford.gov.uk](mailto:pitreferrals@salford.gov.uk)

Website

[www.pitreferrals.org](http://www.pitreferrals.org)

# Prince's Trust



The Prince's Trust helps 13 to 30 year-olds who are unemployed or struggling at school to transform their lives. More than three in four will achieve a positive outcome, moving into jobs, education and training.

Many of the young people we help are in, or leaving care, facing issues such as homelessness or mental health problems, or have been in trouble with the law.

Our free programmes give young people the practical and financial support they need to stabilise their lives. We help them develop key skills while boosting their confidence and motivation.

Our programmes support personal and social development through a range of activities which helps young people to build confidence, aspirations and resilience to enable progression into positive outcomes around education / training / employment.

The Prince's Trust, while not a specialist mental health service, does deliver programmes that support emotional health and wellbeing.

## Support available

Our programmes support personal and social development through a range of activities which helps young people to build confidence, aspirations and resilience to enable progression into positive outcomes around education / training / employment

## Age range

13-30 years

## Referral route

Self-referral

## Address

The Princes Trust Centre, Maple House, Cemetery Road, Salford, M5 5WG - [map](#)

## Telephone

0800 842 842

## Email

Text 'call me' to 07983 385418

## Website

[www.princes-trust.org.uk](http://www.princes-trust.org.uk)

# Project Gulf (GMP)



Project Gulf is GMP Salford's Organised Crime Gang team, working under the 4 P strategies - Prepare, Prevent, Protect, Pursue.

As part of the PREPARE strategy we map Urban Street Gangs.

GULF also contains the School Engagement Project and Operation Sycamore - tackling knife crime in 10-24 year olds.

Project GULF can offer support to:

- Parents of youths involved in gangs, including CSE and CCE concerns
- People concerned in relation to specific cases of Cuckooing, Modern Slavery or Vulnerable Adults due to gang related activity.
- Persons suffering due to Gang Behaviour.
- People in gangs who wish to have support to leave.
- Schools where they feel they may need police support with Gang Cultures in schools.

We also will take any intelligence reports to ensure we are dealing with intelligence safely with regards to gang activity, child criminal exploitation, child sexual exploitation, cuckooing, modern Slavery etc.

## Support available

Depending on the incident:

- Referrals
- Direct support
- Training

## Age range

All ages

## Contact

[GMP - Contact us](#): please complete the online form and mark FAO Salford GULF

**Please note:** Emails are not monitored 24/7 and emergencies should be reported via 999 or 101, depending on the incident.

## Website

[Project Gulf](#)

# Proud Connections



Proud Connections is a confidential one-to-one instant messaging service for LGBT+ young people and the adults who support them delivered by The Proud Trust.

Proud connections is operated by experienced youth workers from The Proud Trust who have a wealth of experience working with and supporting LGBT+ young people.

Chat Operators are LGBT+ themselves, and can listen and offer support and signposting or referral on to other services for ongoing support.

## Support available

Listening, Support, Signposting & onward referrals

## Age range

- Young people aged 13+
- Adults who support LGBT+ young people aged 8+

## Referral route

Self-referral / open access

## Address

The Proud Trust, 49-51 Sidney St,  
Manchester, M1 7HB

[Map](#)

## Email

[info@theproudtrust.org](mailto:info@theproudtrust.org)

## Website

[Proud Connections](#)



A free online counselling for adults over the age of 18 launched in Greater Manchester.

The online counselling and emotional wellbeing platform is available to any adult who may be struggling with their mental health and offers a variety of resources, including:

- A live chat function that allows adults to contact a qualified counsellor
- Chat forums with other adults
- Crisis information
- Self help resources

Qwell provides information and support along with treatment for adults with a range of mental health problems.

Scheduled and drop-in counselling sessions are available 365 days a year and include slots at evenings and weekends

Support available

Information, support and online counselling

Age range

25+

Referral route

Self referral

Contact

Professionals queries:  
[salford@xenzone.com](mailto:salford@xenzone.com)

Website

[Home - Qwell](#)

# Recovery, Health & Wellbeing Academy



Greater Manchester West Mental Health NHS Foundation Trust's Recovery Academy provides a range of free educational courses and resources for people with mental health and substance misuse problems, their families and carers as well as health care professionals.

The Recovery Academy offers courses to:

- Anyone who is experiencing mental health or substance misuse
- Problems their supporters (family, friends and loved ones) GMW staff, volunteers and students on placement
- Health Care Professionals

Support available	Educational courses and resources
Age range	18+
Referral route	Self-referral
Address	Recovery, Health & Wellbeing Academy, Bury New Road, Prestwich, M25 3BL – <a href="#">map</a>
Telephone	0161 772 3782
Email	<a href="mailto:recoveryacademy@gmw.nhs.uk">recoveryacademy@gmw.nhs.uk</a>
Website	<a href="#">Recovery Academy</a>



# Rio Ferdinand Foundation



Rio Ferdinand Foundation works collaboratively with young people and communities to deliver progression pathways aimed at ensuring young people are socially mobile, empowered to be independent and take control of their lives and achieve their full potential.

Our work delivers under four strategic pillars: Health & Wellbeing, Safer & Stronger Communities, Sport & Social Inclusion and Skills & Training.

Current programme '**Worth My Wellbeing**' supports young people's emotional health and wellbeing at key transitional stages;

- Transitioning from primary to secondary (age 11)
- Adolescents (age 12-15)
- Age 16+

Programme includes creative workshops to build relationships and resilience, accredited youth-led social action and developing Ambassadors to shape and influence future mental health service and provision across Salford.

WMW is led by RFF and brings together partners 42nd Street, Reform Radio, SYA and Odd Arts.

## Support available

Mentoring, Youth-led Social Action, Accredited Training, Progression pathways into further training, volunteering & employment.

## Age range

11-25 years

## Referral route

Self-referral / professional referral

## Address

Salford Innovation Forum, 51 Frederick Road, Salford M6 6FP

[Map](#)

## Telephone

07375 701950

## Email

[victoria@rioferdinandfoundation.com](mailto:victoria@rioferdinandfoundation.com)

## Website

[Rio Ferdinand Foundation](#)

# Route 29



Route29 is an integrated service and approach to supporting adolescents with complex needs. The model combines a defined culture and practice with a range of services, support and accommodation options and a team of specialists working together. At the heart of the model is a residential Hub, which provides short-term placements and outreach support.

Route29 supports adolescents aged 12 to 18 who have complex needs and are in or on the edge of care, particularly those at risk of placement breakdown. This includes young people who are 'edging to care' - where there is a strong likelihood of progressing to edge of care without an intervention package in place.

Three categories of young people are eligible to be referred to Route29:

- 1. Edge of care:** children and young people who are in imminent risk of becoming cared for without significant support. This includes young people who are returning to their parents or family network, who may need further support to safeguard them.
- 2. Edging to care:** children and young people for whom there is a strong likelihood of them progressing to Edge of Care without an intervention package being put in place
- 3. Placement support:** cases where a placement is highly likely to disrupt without intervention.

For young people aged 16 – 18, we offer an additional level of support to those who are placed at the Salford Foyer working together through keywork sessions to build on life skills and prepare for living independently.

## Support available

Help young people to:

- Reduce high risk behaviour
- Build and restore relationships
- Maximise opportunity for planned transitions
- Support achievement
- Develop self-esteem, self-worth and resilience
- Ensure young people in crisis receive well-organised and appropriate support

Allocated keyworker to offer family support and direct intervention with Young Person.

- Operating 365 days a year
- Outreach Support Hours: 10am – 10pm
- Residential Care short term
- Bespoke Respite Opportunities
- 16+ Provision for up to 12 weeks

## Age range

12 – 18 years

## Referral route

**Professional referral only:** Social worker (Referral on Carefirst)

## Email

[Route29General@salford.gov.uk](mailto:Route29General@salford.gov.uk)

## Website

[Route29](#)

# Salford Childrens Rights Service



The service provides information, advice and advocacy support to cared for children, children on child protection plans, child in need plans and young people's plans. The service enables children to voice their views, wishes and feelings through the advocacy service and the Children in Care Council.

The service offer:

- Facilitation of the Children in Care Council (known as The Fight for Change Council) for children in care. Young people participate in a range of activities to influence city leaders regarding issues that affect cared for children.
- An Independent visitor service for Looked after Children, 11 to 18 years. The volunteer gives a long-term commitment to listen, guide and advise the young person during the positive activities they share together.
- An Advocacy service for Looked after children, young people leaving care, children on a child protection plan, young person's plan and child in need plan. The advocate supports children and young people to; raise issues and concerns they are unhappy with, understand what is happening in their lives, make their views known and exercise choice when decisions are being made which may include making a complaint.

## Support available

Advocacy, information, signposting, support

## Age range

Main service: 6 – 18 years (up to 21 years if the young person has additional needs)  
Children in Care Council: 11- 18 years  
Independent Visitor Service: 11- 18 years.

## Referral route

Self-referral / professional referral

## Address

Barnardo's office, 222, Eccles Old Road, Salford, M6 8AL Map

## Telephone

0161 707 0222

## Email

[scrs@barnardos.org.uk](mailto:scrs@barnardos.org.uk)

## Website

[Salford Children's Rights Service](#)

# Salford Connect (Complex Safeguarding Hub)



Salford Connect is a multi-disciplinary service made up of social workers, ACT workers, parenting worker, police, health specialists and transition workers. The team offer long term, intensive support to children, young people and their parents / carers at risk of, or are experiencing Child Sexual Exploitation, Child Criminal Exploitation or involved county lines.

The service offers consultations to social workers and other professionals and can be contact for advice and information. On request they might be able to offer briefings to teams, services and organisations along with their contribution to SSCB multi-agency seminars and training.

## Support available:

- The social workers and ACT workers on the team will spend time developing a relationship with children, young people and their parents/carers using a strengthened based approach. Interventions will then be bespoke to the child / young person needs and personal goals.
- This work is support by the services parenting worker, nurse, speech and language therapist, CAMHS worker, Trusted Relationships Therapist and transition worker. Along with collaboration with the child/young person's social worker and other connected professionals and community opportunities.
- The police will investigate the exploitation and follow up disruption work, civil orders and the prosecutions of perpetrators.

## Age range

Up to 17 years

## Referral route

**Professional Referral only:** All children and young people being referred to Salford Connect must have a Social Worker – *children and young people must give their consent to be involved with Salford Connect.*

## Address

Swinton Police Station, Chorley Road, Swinton, M27 6BA

## Email

ComplexSafeguardingTeam@salfordcity council.onmicrosoft.com

# Salford Family Partnership/Family Hub/Early Help



Salford Family Partnership Hubs are places in your local community offering services and support for families from different agencies in one building.

Our Early Help services are delivered to you by the Salford Family Partnership. We work together with partners to identify children and families who need help, support or guidance at the earliest possible opportunity.

The Salford Family Partnership enables families' to identify their own strengths and achieve positive outcomes for themselves. Some of our services are available to everyone but we also have some more specialised services to help some of our families in Salford.

Early Help Practitioners are based at your local hubs and they are there to support families. We use the evidence-based Salford Family Partnership Model to help you achieve positive outcomes. We can offer advice on child health, managing behaviour, sleep issues, feeding and more. We also work closely with other services and additional support can be offered with issues such as housing, finances, relationships and wellbeing

The range of services delivered through the Family Hubs includes antenatal and postnatal support, child health and health promotion, early help, relationship support, parenting support, youth provision, SEND provision (neurodevelopment pathway, early support, and portage), adult and child mental health support, inc. parent, infant mental health, living well, and emotional wellbeing.

## Age range

0-19 (up to 25 for a child with SEND)

## Referral route

[Family Hub Enquiry \(salford.gov.uk\)](#)

Or just search for your local hub and either phone or come in

[Family Hubs \(children's centres\) • Salford City Council](#)

## Website

[Family Hubs \(children's centres\) • Salford City Council](#)  
[Early help services • Salford City Council](#)

# Salford Early Intervention Team



The Early Intervention Service is a specialist service providing support to people aged 14 to 35 who have experienced a first episode of psychosis.

The Early Intervention Service aims to address problems at the earliest opportunity to reduce the impact on a person's quality of life.

The focus of the service is on ensuring that the needs of the service user come first. Each person will be encouraged to think about what 'recovery' means for them and what help they need to work towards this.

Working in partnership with the person and their family, the service will offer support to help them to work towards their unique recovery goals.

- Support available**
- Access to a range of 'talking therapies', including Cognitive Behavioural Therapy (CBT)
  - Support for families and carers
  - A range of social, leisure and therapeutic groups
  - Access to medication and support with managing medication
  - Support and advice about housing and benefits
  - Support in getting back to school, college, university and work
  - Support to establish social and leisure activities that are important to you

<b>Age range</b>	14-35 years
<b>Referral route</b>	If you think that our service might be helpful please discuss this with your GP. Alternatively, you can contact us directly and make a self-referral
<b>Address</b>	Salford Early Intervention Service, Pendleton House, Broughton Road, Salford, M6 6LS - <a href="#">map</a>
<b>Telephone</b>	0161 351 5302
<b>Website</b>	<a href="#">Salford Early Intervention Team (EIT)</a>

# Salford Foundation: STEER



The STEER programme supports young people at risk of being involved in serious youth violence. Providing a free service to help young people gain the skills and attitudes to find legitimate alternatives to criminal activity. We want to build on their existing interests, skills, and aspirations by providing a 1-1 mentoring service.

The focus will be on early intervention and prevention looking at using positive activities to steer young people down a legitimate path helping to improve resilience, motivation and reducing risk-taking behaviours. Each young person will create their plan and set goals. They will also look to improve their social skills and develop coping mechanisms.

Sessions will focus on a range of issues specific to the individual, such as drug awareness and anger management. This will also run alongside positive activities building on existing interests and hobbies.

Young people will receive weekly 1:1 support from their mentor however additional support is accessible as and when the young person/family needs further help.

Support available	1:1 weekly mentoring support for young people
Age range	12-18 years: Young people aged 10-12 who are particularly vulnerable, and/or at higher risk may be referred to the programme, depending on risks factors.
Referral route	Self-referral / professional referral
Address	Salford Foundation, 3 Jo Street Salford, M5 4BD <a href="#">Map</a>
Telephone	0161 787 8500
Email	<a href="mailto:youthservices@salfordfoundation.org.uk">youthservices@salfordfoundation.org.uk</a>
Website	<a href="#">Salford Foundation</a>

# Salford Foyer



A supported Housing scheme for 16-25 year olds, providing support with money management, job searching and accessing education/training as well as providing accommodation. The Foyer supports with health and wellbeing and moving onto independent living. The Foyer also has a Mother and Baby accommodation provision for families with young babies who require a supportive early years environment.

Age range	16-25 years (plus families with young children)
Referral route	Self – referral or professional referral
Address	Salford Foyer, 1 Lower Seedley Road, Salford, M6 5WX - <a href="#">map</a>
Telephone	0161 737 7778
Email	<a href="mailto:salfordfoyer@placesforpeople.co.uk">salfordfoyer@placesforpeople.co.uk</a>
Website	<a href="#">Living Plus</a>



# Bereavement Support Group (Salford Heart Care)



The Bereavement Support Group meets fortnightly on Tuesdays from 10am until 12 noon. The group is supported by our team of volunteers with facilitation provided by an experienced, fully qualified counsellor.

One to one counselling session available subject to demand.

The sessions are supported by Salford Council's Bereavement Service, Hamilton Davies Trust, Salford CVS and Salford Clinical Commissioning Group and City West Housing Trust

- Support available**
- One to one support: Therapeutic / Psychoeducational and/or at facilitated 'closed' group (provided by qualified practitioners and trained facilitators).
  - Groups: Self-help; Peer support; remembrance events (organised by voluntary groups and bereaved people as self-help support)
  - Signposting to sources of support: Information on grief and bereavement by suicide (distributed by local or national organisations).

**Age range** 16+

**Referral route** Self-referral

**Address** Cadishead Band Room (Irlam Community Centre)  
Locklands Lane, Irlam, M44 6RB  
[map](#)

**Telephone** 0161 707 7402

**Email** [admin@salfordheartcare.co.uk](mailto:admin@salfordheartcare.co.uk)

**Website** [Bereavement Support Group](#)

# Salford Housing Options Service



The service provides advice on how to access social housing through registration with Salford Home Search and private rented accommodation through a Rental Bond Scheme.

The service seeks to prevent homelessness in the first instance through liaison with current landlord, family addressing issues such as rent arrears by assisting with housing benefit claims, discretionary housing payment claims and referral to Welfare rights and Debt Advice where multiple debts are an issue.

**Support available** The service can provide advice and information on housing needs and homelessness

The service is open Monday, Tuesday, Thursday and Friday 8:30am to 4:30pm, Wednesday 1:00pm to 4:30pm.

It is a sit and wait service – client presents and will be seen by a Housing Options Advisor.

**Please note:** Where clients has no accommodation available that night they will be seen same day but might have to wait several hours.

**Age range** 18+

**Referral route** Self-referral

**Address** Salford Housing Options Point, 7 Wesley Street, Swinton, M27 6AD - [map](#)

**Telephone** No public telephone number available

**Email** [Housing.advicecentre@salford.gov.uk](mailto:Housing.advicecentre@salford.gov.uk)

**Website** [Salford Housing Options Point \(SHOP\)](#)

# Salford Independent Domestic Abuse Support Service



Salford Independent Domestic Abuse Support Service (SIDASS) provides independent advocacy and specialised support to victims living in Salford.

The team offer advice and support on safety planning, crisis work, civil and criminal remedies, housing advice, finances, health issues and work with families to improve issues around child protection where domestic abuse is a prevalent factor. The victim is supported by a qualified Independent Domestic Abuse Advocate through a safety and support plan to improve their safety and encourage the best possible outcomes from other statutory and voluntary agencies.

SIDASS links into the council's Sanctuary scheme which provides security equipment to homes to enable victims to feel safe and to stay in their own home.

- [Guidance for survivors](#)
- [Guidance for professionals](#)

Age range	16+
Referral route	Self-referral / professional referral
Telephone	0161 793 3232. Lines are staffed Monday to Friday from 1:00pm – 4pm, and there is an answer phone outside of these hours.  If we are unable to answer your call, or you need support outside of these hours, you should contact the 24-hour National Domestic Violence Free-phone Helpline on: 0808 2000 247
Website	<a href="#">SIDASS</a>

# Salford Information, Advice & Support Service (SIASS)



The Salford Information, Advice & Support Service (SIASS) offers information, advice and support to children, young people and parents about special educational needs and disability, including matters relating to health and social care. SIASS have a role in ensuring your views are heard, understood and respected.

SIASS are a free, dedicated, confidential and impartial service offering a single point of regular and consistent contact.

We can explain how special educational needs are identified and assessed, who you should talk to, and we can inform you of your rights and responsibilities

## Support available

- Arranging or attending meetings with school, college, the local authority, health/social services or other agencies
- Writing letters and reports
- Annual reviews of statements and education, health and care plans
- Salford City Council's processes for resolving disagreements and its complaints procedures

## Age range

Up to age 25

## Referral route

Self-referral

## Telephone

0161 778 0349 / 0343

## Email

[siass@salford.gov.uk](mailto:siass@salford.gov.uk)

## Website

[Salford Information Advice and Support Services \(SIASS\)](#)

# Salford Young Carers



Salford Carers Centre provides a service to carers of all ages including young (under the age of 18) and young adult carers (18 – 25).

A young carer is someone under 18 who helps look after someone in their family, or a friend, who is ill, disabled or misuses drugs or alcohol.

A young adult carer is someone aged 18 - 25 who helps look after someone in their family, or a friend, who is ill, disabled or misuses drugs or alcohol.

## Support available

- Individually tailored support packages
- Regular individual sessions
- Support while attending school and in transition
- Opportunities to achieve, have fun and have breaks from the caring role
- Support in accessing other support and financial help
- Family support

## Age range

Young carers (up to 18)  
Young adult carers (18-25)

## Referral route

Self-referral / professional referral

Professionals can refer to Salford Carers Centre via this [link](#) choosing 'Child in need of support' option.

Carers can self-refer. Referral forms for carers of all ages can be downloaded from the website.

## Address

34 St Georges Way, Salford, M6 6SU - [map](#)

## Telephone

0161 834 6069

## Email

[salford.carers@gaddum.org.uk](mailto:salford.carers@gaddum.org.uk)

## Website

[The Gaddum Centre](#)

# Salford CAMHS for Cared for Children (Starlac)



Salford CAMHS for Cared For Children (STARLAC) is a multi-disciplinary team, including psychologists, psychotherapists, mental health practitioners and therapeutic social workers. The service provides an accessible and responsive mental health and emotional wellbeing service to Cared For Children and young people, their families, carers and significant adults in their lives.

The service provides a range of support to young people living in or outside of Salford depending on their circumstances, and will work with carers in fostering and residential care, including the private, voluntary and independent sector.

The service provides support to children and young people who are subject to Interim or Full Care Orders, Section 20, or Placement Orders.

In addition to responding to referrals, the service also provides an emotional health and wellbeing screening pathway for all Cared For children aged five and over. This is described separately in the directory under '**i-START**'.

## Support available

Mental health and emotional wellbeing support for children and young people in care, their carers, and the professional network supporting them. This includes: Assessment, therapy, consultations, family work and risk support.

## Age range

0-18 years

## Referral route

**Social Workers:** Submit STARLAC referral form on Liquid Logic to: [mft.salford-camhs-caredforchildren@nhs.net](mailto:mft.salford-camhs-caredforchildren@nhs.net)

**Other professionals:** (with consent of allocated Social Worker) via MFT CAMHS referral form to [mft.salford-camhs-caredforchildren@nhs.net](mailto:mft.salford-camhs-caredforchildren@nhs.net)

**Self-referrals:** Call 0161 779 7832 to make a telephone self-referral

## Address

Salford Civic Centre, Chorley Road, Swinton, M27 5AW

## Telephone

0161 779 7832

## Email

[Mft.salford-camhs-caredforchildren@nhs.net](mailto:Mft.salford-camhs-caredforchildren@nhs.net)  
[Deborah.leadbetter@mft.nhs.uk](mailto:Deborah.leadbetter@mft.nhs.uk)  
[James.hyman@mft.nhs.uk](mailto:James.hyman@mft.nhs.uk)

# Salford Youth Justice Service (YJS)



The YJS works with children and young people from that age of 10 to 17 years who are at risk of becoming involved in the youth justice system or have received an Out of Court Disposal imposed by the Police or community or custodial sentence imposed by the Courts. To prevent offending and reoffending.

The YJS also offers a service to the victims of youth crime.

## Support available

The YJS has a range of specialist staff to ensure a holistic approach to addressing the factors that have contributed to a child or young person becoming involved in anti-social behaviour or offending.

This includes a nurse, CAMHS, speech and language therapist, educational psychologist, substance misuse worker, Connexions Probation and Police Officer.

YJS staff will also work in collaboration with other professionals involved with a child / young person. In addition to delivering restorative interventions and programmes to address offending.

Age range	10 – 17 years
Referral route	To discuss referring a child or young person to YJS for prevention/diversion support please contact the service and speak to the duty officer
Address	St Simon Street, Salford, M3 7ES <a href="#">map</a>
Telephone	0161 607 1900
Email	<a href="mailto:soc.yot@salford.gov.uk">soc.yot@salford.gov.uk</a>
Website	<a href="#">Salford Youth Justice Service</a>



Working in partnership with young people, youth services provides a range of activities and opportunities to:

- Encourage and inspire young people to achieve their full potential
- Enable young people to gain skills and experience new challenges
- Creatively explore issues that are important to young people
- Support young people to make informed choices
- Involve young people in decision making at all levels
- Ensure young people's inclusion as active and valued members of their community

The team can provide support for young people covering a range of issues, including:

- Emotional support
- School attendance
- Anger management
- Building positive relationships
- LGBT support groups

The service is delivered across Salford in youth centres, schools and community spaces.

## Support available

Advice; advocacy; drop-in session; support; information; training and group work

## Age range

10-25 years

## Referral route

For young people please either email or telephone for more information (details below)

Professional referrals via [The Bridge](#)

## Address

Integrated Youth Support Services,  
Beacon Youth Centre, 1 London Street,  
Salford, M6 6QT - [map](#)

## Telephone

0161 778 0700

## Website

[Youth Zone](#)





When your child starts school, the school nursing service takes over their care from their health visitor. The health visitor will give us your child's health records and they'll stay with us until your child is 19.

We'll help to make sure that children and young people with disabilities, long-term illnesses or other needs can receive extra support when they need it. If we can't provide the help ourselves, we'll put you into contact with someone who can.

School nurses are based in your local clinic / area and are accessible Monday to Friday between the hours of 8.30am and 5.00pm.

**Support available** Health promotion and education, emotional health and wellbeing support, health assessments, parenting and family advice, childhood injections.

**Age Range** 5-19 years

**Referral route** Self referral / professional referral

**Contact** Lance Burn Health Centre, Churchill Way  
0161 206 1078 / [Sn.Central@nhs.net](mailto:Sn.Central@nhs.net)

Walkden Clinic, Bridgewater Road, Worsley  
0161 206 1976 / [Snwest1@nhs.net](mailto:Snwest1@nhs.net)

Irlam Medical Centre, Macdonald Road Irlam  
0161206 1720 / [Sn.Irlam@nhs.net](mailto:Sn.Irlam@nhs.net)

Newbury Place Health Centre, 55 Rigby St.  
0161 206 1757 / [Sn.Broughton@nhs.net](mailto:Sn.Broughton@nhs.net)

Swinton Gateway 100 Chorley Road  
0161 793 3869 / [Sn.Swinton@nhs.net](mailto:Sn.Swinton@nhs.net)

Eccles School Nursing Team  
0161 206 3823 / [Sn.Eccles@nhs.net](mailto:Sn.Eccles@nhs.net)

**Website** [www.directory.salford.gov.uk](http://www.directory.salford.gov.uk)



Shine young people's service in Salford is a confidential sexual NHS health service. Our dedicated team of doctors, nurses, health advisors and support staff provide confidential, free sexual health advice, screening and treatment including HIV. We can assess and provide free contraception suitable to your needs.

Our Education and Training staff can provide tailored sessions within schools, colleges, other providers of young people training and 1 to 1 sessions if required.

We also provide some specialist clinics, for example sexual dysfunction and genital dermatitis, these are not self-referral but your GP can refer you to them.

- Support available**
- Advice and support on all aspects of sexual health and relationships
  - Free testing and treatment for sexually transmitted diseases including HIV
  - Walk in clinics and appointments
  - Free contraception

**Age range** Up to age 25

**Referral route** Self-referral

**Address** Drop in clinics are available at the following locations:

- Lance Burn Health Centre
- Irlam Medical Centre
- Eccles Gateway
- Walkden Gateway
- Swinton Gateway
- New Bury Place Health centre

**Telephone** 0161 206 1099

**Website** [Shine Sexual Health Service](#)

# Six Degrees



We are a Salford- based IAPT (improving access to psychological therapy)/ NHS Talking Therapies Service (step 2). We support individuals who are experiencing Long Term Conditions, including diabetes and COPD and we support people with common mental health issues, such as anxiety and depression.

We offer interpreters where required, but we are, also, able to offer sessions with bilingual Polish-speaking and Farsi-speaking practitioners.

Everything that we do starts and ends with the people we are seeking to help. This means that at every step of the way we focus on the individual and their needs. Our vision is to enable the communities we serve to achieve their best possible mental health and well-being.

## Support Available

1:1 treatment session; Our treatments are based on Cognitive Behavioural Therapy. Sessions can be over the phone, virtual or face-to-face. Appointments are fortnightly.

Take Control Course; is designed to be a classroom style course to help patients learn techniques for dealing with their problems. It is trans-diagnostic and is based on Control Theory. TCC is a 6-session course.

SilverCloud; a computerised programme that allows patient to help themselves using online resources that use Cognitive Behavioural Therapy. Patient receives online feedback every fortnight from a practitioner with recommendations about content and reflections on any information shared through the portal.

Age range	16+
Referral route	GP referral and self-referral
Address	8th Floor 2, City Approach, Albert St, Eccles, Manchester M30 0BL
Telephone	0161 983 0900
Email	<a href="mailto:sixdegrees@nhs.net">sixdegrees@nhs.net</a>
Website	<a href="#">Six Degrees</a>

# Specialist Safeguarding Nurses (Route 29 / Complex Safeguarding)



Specialist Nurses work across both Route 29 and Salford Connect. They lead on and coordinate the health needs of young people identified as being at risk or potentially at risk of harm from complex safeguarding issues and/or who are on the edge of care.

The service aims to ensure that all young people and their care givers are given the opportunity to address their health needs.

Specialist Nurses can provide the following interventions:

- Assessment of overall health needs; including physical, emotional and mental health considering both current and anticipated needs
- Advice and guidance to achieve positive health and wellbeing including puberty, sexual health, healthy relationships, substance and alcohol use and sexual exploitation
- Assessment of health conditions that are more prevalent in children who are being sexually and criminally exploited
- Health promotion and education
- If Specialist Nurses cannot provide the health assessment and support themselves, they will put young people in contact with someone who can and make onward referrals

Specialist nurses offer a flexible approach based around the needs of young people offering assessments in their preferred setting i.e. home, school, health centre

## Support available

Bespoke, time limited health interventions to young people who are open to Route 29 and Salford Connect teams.

The Think Family Approach enables the nurses to offer signposting and support to parents/care givers in relation to their own health needs where required and when appropriate.

## Age range

10-18 years

## Referral route

**Professional referral only:** Young people already open to CST and/or Route 29

## Address

Salford Civic Centre, Unity House,  
M27 5AW

## Telephone

0161 212 4413

## Email

[safeguarding.nhssalford@nhs.net](mailto:safeguarding.nhssalford@nhs.net)

# Speech and Language Therapy



The Speech and Language Therapists and Communication Development Workers offer input, advice and training to families, carers and people who work with children to support children and young people's speech, language and communication skills

Some of the people we help:

- New-born babies with feeding or swallowing difficulties
- Pre-school children who have difficulties with development of communication / speech / language and feeding.
- School aged children whose communication difficulties are affecting their education and/or social development
- Children who stammer
- Teachers who want to know the best way to support children with communication difficulties in their classrooms

Good communication is key to management of behaviour and by knowing what a child understands, appropriate behaviour management is facilitated.

Children with communication difficulties can have difficulties in expressing themselves and this can lead to inappropriate behaviour / frustration and poor self –esteem.

## Support available

Therapists will work with families carers and education staff to provide direct therapy as well as support, advice, training and onward referrals as required

## Age range

0-18 years

## Referral route

Self-referral / professional referral

## Address

Children's Health Services  
Salford Care Organisation  
Northern Care Alliance NHS  
Foundation Trust  
7th Floor, St James's House,  
Pendleton Way, Salford M6 5FW

## Telephone

0161 206 2509

## Email

[saltadmin@nca.nhs.uk](mailto:saltadmin@nca.nhs.uk)

## Website

[www.speakupsalford.nhs.uk](http://www.speakupsalford.nhs.uk)

# Start in Salford



Start in Salford exists to nurture those talents and bring about a newfound confidence in those who feel isolated or excluded. With our help, members learn valuable new skills and their stories are truly inspirational.

From our centre at Brunswick House, members have access to some excellent facilities, including art and media studios, craft workshops and gardens.

It is here that professional tutors bring out the best in our members, so that they can grow in confidence, build self-esteem and become valued contributors to the wider community.

Start Youth Arts can help you learn new skills, change your perspective and grow in confidence. If you're feeling excluded from society or having trouble at school, it can seem like everyone just wants to shut you away.

Through our series of artistic workshops, you'll pick up new life skills and be guided back into mainstream education, vocational training or employment. All our workshops are given in a supportive and friendly atmosphere and geared towards your specific needs.

Support available	Workshops and activities
Age range	5-18 years (Salford Youth Arts)
Referral route	Self-referral
Address	Start in Salford Creative Arts & Wellbeing Centre Brunswick House, 62 Broad Street, Salford, M6 5BZ - <a href="#">map</a>
Telephone	0161 351 6000
Email	<a href="mailto:info@startinsalford.org.uk">info@startinsalford.org.uk</a>
Website	<a href="#">Start</a>

# Strengthening Families



Strengthening Families supports which provides intensive early help for parents who have had at least one child taken into care. Strengthening Families provides support in three different pathways ;

Pathway A - post proceedings

Pathway B - pre-birth pregnancy support (pre 20 weeks)

Pathway C - post birth family support

## Support available

Support in Pathway A is available for a maximum of two years and supports parents during the weeks and months after their child has been taken into care

Pathway B supports parents who are expecting a child and works intensively with them to support them to grow their parenting skills

Pathway C supports parents for five years, from after their baby is born until their child begins school. The team support parents to develop their parenting skills as their child grows and their needs change over time and help them get the advice and services many families need

## Age range

Parents of children aged 0 – 5 years

## Referral route

Self/Professional Referral

## Address

60 Great Clowes  
Lower Broughton  
Salford

## Email

[Strengtheningfamilies@salford.gov.uk](mailto:Strengtheningfamilies@salford.gov.uk)

# Suicide Bereavement UK



Suicide Bereavement UK specialise in the following:

- Suicide bereavement research
- Providing consultancy on postvention (care of those bereaved by suicide)
- Developing and delivering evidence-based suicide bereavement training
- Hosting an annual international conference on suicide bereavement

Suicide Bereavement UK translate research findings into evidence-based suicide bereavement training for those who come into contact or support those bereaved or affected by suicide. Examples of professions include health professionals, emergency services, educational settings, social workers, faith leaders, funeral celebrants, prison staff and those working in postvention services etc.

**Support available** Postvention Assisting those Bereaved By Suicide (PABBS) one day face2face training is evidence-based, evaluated, CPD accredited face to face training, which aims to increase the knowledge, skills and confidence of professionals who come into contact with, or are responsible for the care of those bereaved or affected by suicide.

**Age range** 18+

**Telephone** 01706 827 359

**Email** [admin@suicidebereavementuk.com](mailto:admin@suicidebereavementuk.com)

**Address** 6 – 8 Taper Street, Ramsbottom, Lancashire, BL10 9EX



# The Lowry



The Lowry's '**Arts For Social Change Programme**' works with vulnerable young people within Salford using the creative arts to build confidence, transferable life skills, promote wellbeing and improve employability prospects.

We work with NEET young people, cared for children / care leavers, young carers, young parents, young people experiencing or at risk of homelessness and young people with mental health and wellbeing challenges.

We work with a team of highly experienced arts engagement practitioners and artists with vast experience of working with vulnerable young people. Using visual and digital arts, music, drama, dance, film and theatre we aim to reach the most in need young people and enable them to access positive opportunities that increase their life chances.

Our YES (Youth, Employability and Skills) programme provides bespoke creative and work-based learning opportunities for targeted young people. These opportunities range from first access visits such as backstage tours through to longer term work placements. We focus on personal development, building skills including confidence, communication and future planning. Individual placements are available for young people who are not in employment, education or training or at risk of disengagement from education.

## Support available

- Access to regular creative workshops/ programmes
- Access to pastoral support
- Bespoke one to one creative programmes / support
- Access to Arts Award qualification
- Work placements for NEET young people

## Age range

11-25 years

## Referral route

Referral by health, education and social care professionals, parents, carers.

## Address

The Lowry, Pier 8, Salford Quays,  
M50 3AZ

[Map](#)

## Telephone

Learning & Engagement Team:  
0161 876 2042  
Referrals: 07377 673925

## Email

Referrals: [Paige.steers@thelowry.com](mailto:Paige.steers@thelowry.com)  
General enquiries: [getcreative@thelowry.com](mailto:getcreative@thelowry.com)

## Website

[The Lowry](#)

# TLC: Children and Young People Who Use Harm Project



The Children and Young People Who Use Harm Project provides support for young people who have started to struggle with their behaviour in their own relationships.

Young people who are engaging in harmful behaviour with parents, carers or other members of their family need careful and considered intervention to address this as soon as possible. The service allows them to work with a caring and non-judgemental professional who can help them become aware of their behaviours and begin to form positive relationships with others.

The service can provide a safe and confidential space to talk openly about what they're going through, provide support with their experiences and concerns and identify harmful or unhealthy relationship behaviours.

The project will support young people to have:

- Improved insight into their own behaviour
- Improved relationships with members of their family
- Increased emotional wellbeing
- Improved ability to cope with feelings of anxiety, anger or depression
- Reduced problematic behaviours
- Increased educational attendance and attainment

**Age range** 14-19 years and displaying unhealthy behaviours in their relationships (*If you would like to refer someone aged 11-13 or 19-21, please contact us for more information*)

**Referral route** Referrals accepted from:

- Early Help
- Social care
- Youth Justice Service
- Operation Encompass
- STRIVE

**Telephone** 0161 872 1100

**Email** [bridgingtochange@talklistenchange.org.uk](mailto:bridgingtochange@talklistenchange.org.uk)

**Website** [TalkListenChange](https://www.talklistenchange.org.uk)

# Virtual School



We are a statutory service providing advice, training, guidance, support and challenge to schools, social care teams and other professionals relating to the education of Looked After Children. We also offer an advisory service for children who were previously cared for and are now adopted or subject to an SGO or a Child Arrangement Order.

We offer specific support and advice regarding exclusions, and work with schools to encourage a trauma informed approach to supporting children and young people.

We also ensure that schools are providing additional support required and using the additional funding allocated to them to improve outcomes.

Our [training](#) offer is broad, and we co-deliver training with our Educational Psychology team. We offer a mixture of published and bespoke training.

## Support available

- Consultancy for education, social care and other professionals surrounding all aspects of the education of Looked After Children
- Advocacy for Looked After Children relating to school placements and exclusions
- Training around trauma and attachment
- Bespoke training programme for schools around individual children's needs
- We commission Speech and Language Therapy and Education Psychology so that we can provide a rapid referral into those services for Looked After Children

## Age range

School age

## Referral route

No referral process – all Looked After Children are automatically included in our service

## Email

[virtualschoolteam@salford.gov.uk](mailto:virtualschoolteam@salford.gov.uk)

## Website

[Virtual School for cared for children](#)

# Vulnerable Young Person Nursing Service



The service is made up of the following:

**Looked After Children's Service:** the team provides a dedicated health service to children and young people who are 'cared for' by Salford Local Authority and children and young people living in Salford who are 'cared for' by other local authorities.

**Youth Justice Service (YJS):** the service offers a dedicated health Service to children and young who are involved with Youth Justice Services in Salford.

**Family Liaison Service:** the service provides assessments within the PANDA Unit at Salford Royal to identify those cases that need to be brought to the attention of other allied health professionals in Salford and to family liaison nurses within other NHS trusts.

**Support available** Advice, family support, information, support, training, support for professionals

**Age range** 0-18 years

**Referral route** **Professional referral:** YJS Health Provision - professional referral via YJS

Looked after Childrens Nurse – Professional referral via SCC Children's Services

Family Liaison Service – via admittance to PANDA Unit

**Address** **YJS Health Provision & Looked after Childrens Nurse** – Sandringham House, Windsor St, Salford, M5 4DG

**Family Liaison Service** – PANDA Unit, Salford Royal Foundation Trust, Stott Lane, Salford, M6 8HD

**Telephone** YOS Health Provision: 0161 206 2215 / 2216  
Looked after Childrens 0161 206 2215 / 2216  
Family Liaison Service: 0161 206 2198

**Email** [Vulnerable Young People Services](#)

# Young Fathers Project



The project works with young men who are fathers, expectant fathers, or acting as fathers in a family unit, aged up to 25 years old and live in Salford.

The project meet up with the young man once they are referred in, often in their own home and carries out a youth work based assessment to ascertain where the young person is up to in relation to involvement with their child/ren, education, training and employment, experiences of children if they are expectant, support, benefits, housing and relationships.

The project discusses breastfeeding, offers support in giving up smoking, access to contraception and looks at what kind of support the young person would want from the project.

Most of the work with young men is one to one, but the project also runs several young parents groups, in Children's Centres, alongside their workers, offers dads and kids and mums and dads kids trips out, and delivers bespoke sessions with young men (and their partners if relevant,) around relationships, dealing with anger, anxiety and domestic abuse.

In addition, the project offers activities and day trips for young fathers and their children to attend

<b>Support available</b>	The support offered covers issues such as coping with being a father, benefits, housing, relationships, education and training, and wider services for parents.
<b>Age range</b>	Up to 25 years old
<b>Referral route</b>	<b>Professional referral</b> – service accessed via social services, Youth Service, ante-natal services, community midwives, Youth Offending Teams, teenage pregnancy team, schools, and Connexions.
<b>Address</b>	Beacon Centre, 6 London Street, Salford, M6 6QT - <a href="#">map</a>
<b>Telephone</b>	0161 603 6874
<b>Email</b>	<a href="mailto:Tom.cole@salford.gov.uk">Tom.cole@salford.gov.uk</a>

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# The Proud Trust – Afternoon TEA

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We're a cool, quirky group of young people who come from all walks of life.

What we all have in common is that we're trans or questioning our gender identity. If you're 13-25 and trans or unsure about your gender, we'd love you to join us!

Being trans means feeling like your gender is different from what you were told when you were born, (usually an M or an F on your birth certificate). Some people feel like boys, some feel like girls, and some feel like something else – maybe a third gender, or none, or a mix between the two. All of these are trans identities if they differ from what others expect you to be.

Going to a new place and meeting new people is often scary. We can't change that, but we can promise that we're really friendly and will make you feel welcome.

## Some of the things we like to do:

- Arts & crafts
- Serious discussions
- Chill out and chat
- Design posters and resources for schools, doctors and others
- Support each other through difficult patches
- Swimming

**When:** 2<sup>nd</sup> and 4<sup>th</sup> Sunday of every month

**Where:** LGBT+ Centre,  
Sidney Street,  
Manchester, M1 7HB  
[LGBT+ Centre map](#)

**Contact:** 07813 981338  
[info@theproudsttrust.org](mailto:info@theproudsttrust.org)

**Website:**  
[www.theproudsttrust.org](http://www.theproudsttrust.org)

# Salford LGBT+ Youth Group



A **FREE** youth group for young people aged 11-19 years who identify as LGBT or who are questioning their sexuality and/or gender.

First and foremost it's a social group, a place to make friends, but we also take part in lots of events like Pride, IDAHOT, LGBT history month and go on trips and visits.

We will support any young person that identifies as Lesbian, Gay, Bisexual or Transgender.

Young people receive support from staff and peers looking at LGBT related issues. We explore issues surrounding sexuality and gender and do this so we become a support group for each young person. The group is a safe place for young people to explore their identity which can help them discover who they want to become.

## **Mondays** **5.30-8.00pm**

Bridgewater Youth Centre  
72 Bridgewater Street  
Little Hulton  
M38 9WD

0161 799 6674  
[Bridgewater map](#)

## **Tuesdays** **5.30-8.00pm**

The Castle Community Centre  
29-31 Lewis Street  
Eccles  
M30 0PU

0161 789 6622  
[Eccles map](#)

## **Wednesdays** **5.30-8.00pm**

The Deans Youth Centre  
Deans Road  
Swinton  
M27 0JF

0161 794 1088  
[Swinton map](#)

## **Thursdays** **5.30-8.00pm**

Beacon Youth Centre  
8a London Street  
Salford  
M6 6QT

0161 778 0700  
[Salford map](#)

# ARE YOU AGED 13-17 & TRANS?

Salford's trans youth group is a monthly safe space for trans and non-binary young people.



**3rd Sunday of Each Month**

**1:30pm - 3:30pm**

This group provides a welcoming and safe place for trans and non-binary young people to engage with other trans and non-binary people in discussions on trans-specific topics.

**Come and make friends, play games and activities, become a voice for trans young people in Salford, get answers to your questions, and learn and grow with other trans people in your community.**

# IS YOUR CHILD TRANS?

Is your child questioning their gender identity or expression?

Do you have questions about your trans or non-binary child?

Not sure what to say or do to best support your trans child?



**Join Salford's support space for parents and carers of trans and non-binary young people.**

Meeting on the third Sunday of the month, 1:30pm - 3:30pm this group allows parents and carers a supportive space to discuss any questions or concerns they have about their trans, non-binary, or gender-exploring child. Come and learn from experienced staff and parents, get answers to your questions, and learn and grow together with other parents and carers so you may best support your trans child.





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# Parent Groups

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## Are you passionate about parenting?

Salford City Council are looking for parents or carers who want to pass on their skills and experience to other parents within a group setting, in different locations throughout the city.

Our Health Improvement Service will help you to support other parents every step of the way, including training for group members, sourcing guest speakers and support with room hire costs and other expenses.

Lived experience of supporting children and young people with mental health issues and/or additional needs would be really helpful, but is not essential, as group members will support and provide advice to each other.

To find out more about this exciting volunteering opportunity to make a difference supporting others through the challenges of being a parent please contact the Health Improvement Service.

**Contact:** 0800 952 1000 or email [health.improvement@salford.gov.uk](mailto:health.improvement@salford.gov.uk)

## 42<sup>nd</sup> Street

- Working with Young People Online training
- Supporting LGBTQ+ YP Wellbeing
- De-escalation
- Mental Health Training for Artists
- Suicide and self-harm
- Common mental health & emotional wellbeing issues
- Anxiety and depression
- Attachment
- Transition workshops

## Child Bereavement UK

- Grief and Bereavement in Schools
- Bereavement Awareness training for schools - Primary
- Bereavement Awareness training for schools – Secondary

## Kooth

- Kooth introductory Assembly
- Kooth YP sign up sessions
- Kooth Staff training sessions
- Exam stress
- Anxiety and Stress
- Emotional Resilience
- Wellbeing Session
- Year 6 Transition Session
- LGBTQ+ Session
- Self Care Session
- Young Carer Session

## Place2Be

- Mental Health Champions – Foundation programme

## Primary Inclusion Team

- Emotionally Based School Avoidance
- Measuring the Impact of Interventions
- Supporting Children Who Are Anxious
- Planning an Effective Transition to High School (Primary)
- Planning an Effective Transition to High School (Secondary)
- Relational Approaches
- Return to School Session 3 - De-escalation Strategies
- Developing Emotional Skills and Resilience in Children
- Effective Behaviour Management
- Supporting ADHD in the classroom
- An Introduction to Attachment Theory

## Salford CAMHS

- Top Up Skills Workshops - PTSD, Anxiety, Low Mood, Self Harm, Eating Disorders
- ADHD/ADD Awareness
- CAMHS School Link Referral Training

## Salford Thrive

- Youth MHFAider
- Youth MHFA Champion

## Virtual School

- Effective Transition for children who are cared for
- Attachment and Trauma Session 1: Introduction and Overview
- Attachment and Trauma Session 2: Attachment Aware and Trauma Responsive Approaches and Practice
- Emotion Coaching
- Positive Support Meeting (VST and EPS)

42nd Street is a GM young people's mental health charity with 40 years' experience of providing free and confidential services to young people who are experiencing difficulties with their mental health and emotional wellbeing, learn how we help young people here.

[42nd Street: Training Workshops](#)

Please note: courses can be expanded or split up depending on the needs of the setting or school  
£600 for a group session - with discounts for multiple sessions booked in the same financial year.

<b>Supporting LGBTQ+ YP Wellbeing</b>	For people looking to learn more about the issues facing young LGBTQ+ people and how to support them.	Course length	3.5 hours
		Cost	£600
		Delivery	Online
		No. places	n/a
	Aimed at	Schools / wider workforce	
<b>De-escalation</b>	This session covers the theory around de-escalation and trauma informed de-escalation techniques, plus practical advice and support.	Course length	3.5 hours
		Cost	£600
		Delivery	Online
		No. places	n/a
	Aimed at	Schools / wider workforce	



<b>Working with Young People Online training</b>	For people working with young people online or looking to move their service online.	<b>Course length</b>	3.5 hours
		<b>Cost</b>	£600
<b>Aimed at</b>	Schools / wider workforce	<b>Delivery</b>	Online
		<b>No. Places</b>	n/a
<b>Mental Health Training for Artists</b>	The session will support your understanding of working with young people. Topics include: Common Mental Health Issues, Risk Assessment and management, Barriers to engagement.	<b>Course Length</b>	3.5 hours
		<b>Cost</b>	£600
<b>Aimed at</b>	Schools / wider workforce	<b>Delivery</b>	Online
		<b>No. places</b>	n/a
<b>Suicide and self-harm</b>	This training will support your understanding of how we connect with young people around suicide and self harm.	<b>Course length</b>	3.5 hours
		<b>Cost</b>	£600
<b>Aimed at</b>	Schools / wider workforce	<b>Delivery</b>	Online
		<b>No. places</b>	n/a
<b>Common mental health and emotional wellbeing issues</b>	During the session you will receive a broad overview of common mental health issues for young people, including how these may be expressed and signposting and support.	<b>Course length</b>	3.5 hours
		<b>Cost</b>	£600
<b>Aimed at</b>	Schools / wider workforce	<b>Delivery</b>	Online
		<b>No. places</b>	n/a



<b>Anxiety and depression</b>	This training will help participants to gain an understanding of anxiety and depression. Topics include - How common anxiety and depression is, symptoms and possible causes, What we can do to support.	Course length	3.5 hours
		Cost	£600
		Delivery	Online
Aimed at	Schools / wider workforce	No. Places	n/a
<b>Attachment</b>	This session will help practitioners and people who work with young people to understand the issues and connections behind why young people may behave in ways and how this links to their early attachments.	Course Length	3.5 hours
		Cost	£600
		Delivery	Online
Aimed at	Schools / wider workforce	No. places	n/a
<b>Transition workshops</b>	Each workshop is 2hrs long. Transitions and... 'Year 6 to Year 7', 'Attachment', 'Bereavement and Loss', 'Relationships', 'Anxiety and Worry', 'Resilience and Wellbeing'	Course length	2 hours
		Cost	tbc
		Delivery	Online
Aimed at	Schools	No. places	n/a

Child Bereavement UK helps children, parents and families to rebuild their lives when a child grieves or when a child dies. We support children and young people up to the age of 25 who are facing bereavement, and anyone impacted by the death of a child of any age.

[Child Bereavement UK](#)

## Grief and Bereavement in Schools

This session will focus on understanding the impact of loss and grief on children and young people's physical and emotional health, including their learning; strategies for pastoral support; range of resources and support information to establish a 'bereavement tool kit' for your school/setting.

**Aimed at** School staff

<b>Course length</b>	3 hours
<b>Cost</b>	£45 per person
<b>Delivery</b>	Online
<b>No. places</b>	n/a

## Bereavement Awareness training for schools: Primary schools

The training will provide some understanding of the impact of bereavement on children and young people. Including - an overview of grief and bereavement; children's understanding of death; practical ideas for managing a child's responses to their grief; local and national pathways for support

**Aimed at** School staff

<b>Course length</b>	1.5 hours
<b>Cost</b>	£22.15 per person
<b>Delivery</b>	Online
<b>No. places</b>	n/a

## Bereavement Awareness training for schools: Secondary schools

The training will provide some understanding of the impact of bereavement on children and young people. Including - an overview of grief and bereavement; children's understanding of death; practical ideas for managing a child's responses to their grief; local and national pathways for support

**Aimed at** School staff

<b>Course length</b>	1.5 hours
<b>Cost</b>	£22.15 per person
<b>Delivery</b>	Online
<b>No. places</b>	n/a

Kooth is for young people aged 11-18 and offers a variety of resources, including free online counselling. Kooth also offer a range of online briefings, training and support sessions for young people, parents, schools and professionals

[Kooth](#)

## Kooth introductory Assembly

A brief introduction to Kooth.com. Here, we show young people the range of resources available on the website, including how to access mentoring and counselling support, can be adapted to suit all age groups

**Aimed at** Students

<b>Course length</b>	15-20 mins
<b>Cost</b>	Free
<b>Delivery</b>	Online / school
<b>No. places</b>	n/a

## Kooth YP sign up sessions

An opportunity for students to experience the Kooth site with an IPW guiding them through the sign-up process. This session is interactive and students will need access to computers or tablets.

**Aimed at** Students - Any year group, but particularly beneficial for years 7-9.

<b>Course length</b>	50-60 mins
<b>Cost</b>	Free
<b>Delivery</b>	Online / school
<b>No. places</b>	n/a

## Kooth Staff training sessions

Aims to help staff understand the ins and outs of the Kooth service to more confidently sign-post young people to Kooth, this session includes a chance to see the live site. This session also provides additional safeguarding information and creates an opportunity to ask IPW any questions about the Kooth.com.

**Aimed at** School staff

<b>Course length</b>	30-60 mins
<b>Cost</b>	Free
<b>Delivery</b>	Online / school
<b>No. places</b>	n/a



<b>Exam stress</b>	The session is designed to discuss stress in light of exams, and in particular the uncertainty for students at present. This session is very focused on discussion and interaction. We focus on ways to manage and invest in wellness during periods of heavy study.	<b>Course length</b>	60 mins
	<b>Aimed at</b>	Students - session is designed for year groups 10-13	<b>Cost</b>
		<b>Delivery</b>	Online / school
		<b>No. Places</b>	n/a
<b>Anxiety and Stress</b>	The session is designed to introduce the concepts of general stress and anxiety to young people. It encourages discussion around these points and offers support and resources on how to identify and manage both stress and anxiety, can be adapted for delivery to young people in years 7-13.	<b>Course Length</b>	45-60 mins
	<b>Aimed at</b>	Students - session is designed for year groups 7-13	<b>Cost</b>
		<b>Delivery</b>	Online / school
		<b>No. places</b>	n/a
<b>Emotional Resilience</b>	A brief interactive introduction to emotional resilience, this session includes a number of activities to support staff reinforcing emotional resilience in young people. This session introduces emotional regulation, building empathy, decision making and more.	<b>Course length</b>	60 mins
	<b>Aimed at</b>	Staff working with year 6 students	<b>Cost</b>
		<b>Delivery</b>	Online / school
		<b>No. places</b>	n/a
<b>Wellbeing Session</b>	Designed to introduce focused work on Wellbeing for young people in years 7-13. This session highlights key wellbeing themes identified since March and looks at activities which support positive relationships with our personal mental well-being. Both adult and young people sessions are designed to incorporate wellbeing activities into young people's daily habits.	<b>Course length</b>	45-60 mins
	<b>Aimed at</b>	Staff & students	<b>Cost</b>
		<b>Delivery</b>	Online / school
		<b>No. places</b>	n/a





<b>Year 6 Transition Session</b>	This session is a general Kooth introduction for young people to support their transition into secondary school. Available for year 6 pupils.	Course length	tbc
		Cost	Free
Aimed at	Students	Delivery	Online / school
		No. Places	n/a
<b>LGBTQ+ Session</b>	This session covers what different terms mean under the LGBTQ+ umbrella, impacts on wellbeing, and ways to better support the welfare of LGBTQ+ young people. Available for all age ranges.	Course Length	45-60 mins
		Cost	Free
Aimed at	Students	Delivery	Online / school
		No. places	n/a
<b>Self Care Session</b>	An interactive session involving group discussions on the relationships between wellbeing and self care, followed by a creative writing activity. Available for all age ranges. Small group sizes are most suitable.	Course length	45-60 mins
		Cost	Free
Aimed at	Students	Delivery	Online / school
		No. places	n/a
<b>Young Carer Session</b>	An interactive session involving discussions on how young carers have been impacted by Covid-19, followed by a creative writing activity. Available for all age ranges. Small group sizes are most suitable.	Course length	45-60 mins
		Cost	Free
Aimed at	Students	Delivery	Online / school
		No. places	n/a

Place2Be is a children’s mental health charity working with pupils, families and staff in UK schools. We provide mental health support in schools through one-to-one and group counselling using tried and tested methods backed by research. We also offer expert training and professional qualifications.

[Place2Be](#)

## Mental Health Champions – Foundation programme

This **online children’s mental health training** course developed from our work in schools, enhances professionals’ understanding of children’s mental health and introduces approaches that foster positive wellbeing in schools and communities.

Course covers:

1. Understanding mental health & wellbeing: We introduce factors that contribute to positive mental health and wellbeing.
2. Nature and nurture: We explore how early experiences shape the way we perceive ourselves and relate to others, and how those experiences create the pathways in the brain that support our development.
3. How can I help: We consider what a child’s behaviour might be communicating about their underlying needs.
4. Mental health - everybody’s business: We reflect on the importance of positive mental health for everyone with a focus on the adults around a child.

Course length

1.5 hrs a week for 5 weeks

Cost

Free

Delivery

Online

Aimed at

Qualified teachers and classroom-based (primary and secondary)

No. places

n/a

# Primary Inclusion Team



Our team will work closely with primary schools across Salford to offer support using a holistic approach, with an emphasis on early intervention. We are a team of teachers and Learning Support Assistants (LSAs) who are all currently working with children who present with challenging behaviour in Salford schools.

[The Primary Inclusion Team](#)

## Emotionally Based School Avoidance

Provides an understanding of emotionally based school avoidance, how it may develop and impact attendance at school, the best types of intervention approaches that have been shown to be most effective in supporting a return to school. It also introduces the new Salford EBSA support pathway, which advocates a multi-agency graduated and co-ordinated response.

**Aimed at** Primary school staff

**Course length** 1 hour

**Cost** Free

**Delivery** Online

**No. places** n/a

## Measuring the Impact of Interventions

The course will guide you through: The importance of measuring the impact of interventions; How to choose effective interventions; What can be measured and how to measure; The difference between Qualitative and Quantitative measurements; Overcoming barriers; Measurement and tracking tools; Demonstrating value for money; Writing case studies

**Aimed at** Primary school staff

**Course length** tbc

**Cost** £25 per person

**Delivery** Online

**No. places** n/a

## An Introduction to Attachment Theory

This course gives an overview of attachment theory in relation to how children may present in school and offers practical classroom based strategies and interventions to support attachment needs and associated behaviours.

**Aimed at** Primary school staff

**Course length** 2 hours

**Cost** £150

**Delivery** Online / school

**No. places** n/a

# Primary Inclusion Team (cont.)



<b>Supporting Children Who Are Anxious</b>	Anxiety is a normal response that many of us will have felt over the last months. This session will consider the behaviours that we might see that indicate that a child is anxious and give strategies and tools to support this.	Course length	tbc
		Cost	£25 per person
		Delivery	Video
<b>Aimed at</b>	Primary school staff	No. Places	n/a
<b>Planning an Effective Transition to High School (Primary)</b>	For some children (SEMH or SEND) transition can be a very difficult period in their lives and can often lead to challenging behaviour which leads to both fixed and permanent exclusions. Drawing from initial data from the PIT Transition Project, this course will support to design and plan an effective transition.	Course Length	tbc
		Cost	Free
		Delivery	Online
<b>Aimed at</b>	Primary school staff	No. places	n/a
<b>Planning an Effective Transition to High School (Secondary)</b>	For some children (SEMH or SEND) transition can be a very difficult period in their lives and can often lead to challenging behaviour which leads to both fixed and permanent exclusions. Drawing from initial data from the PIT Transition Project, this course will support to design and plan an effective transition.	Course length	tbc
		Cost	Free
		Delivery	Online
<b>Aimed at</b>	Primary school staff	No. places	n/a
<b>Relational Approaches</b>	Research on attachment suggest that a relational approach is much more effective than behavioural frameworks at supporting positive behaviours. This session covers how to create a school ethos that promotes positive relationships and deliver a framework for positive behaviour management through connecting emotionally.	Course length	Tbc
		Cost	£25 per person
		Delivery	Online
<b>Aimed at</b>	Primary school staff	No. places	n/a

# Primary Inclusion Team (cont.)



<b>Return to School Session 3 - De-escalation Strategies</b>	This session supports schools in developing skills and strategies for de-escalating behaviour that could become unsafe. We look at the neuroscience behind emotional responses and how this may manifest physically, models for managing the emotional responses and the importance of recovery and reflection.	Course length	tbc
		Cost	£15 per person
<b>Developing Emotional Skills and Resilience in Children</b>	This course provides practical and enabling classroom strategies and tools to help build emotional literacy in children displaying emotional difficulties. We will also introduce you to seven principles of building resilience and offer practical resilience building classroom activities.	Delivery	Video
		No. Places	n/a
<b>Effective Behaviour Management</b>	This course unpicks the functions behind behaviours that challenge for children with SEMH needs and offers practical se-escalating strategies and interventions to support children in the classroom.	Course Length	2 hours
		Cost	£25 per person
<b>Supporting ADHD in the classroom</b>	This course gives guidance from CAMHS about the referral and diagnosis process and treatments for children with ADHD. This is followed by practical classroom strategies to support ADHD needs within school.	Delivery	Online
		No. places	n/a
<b>Effective Behaviour Management</b>	This course unpicks the functions behind behaviours that challenge for children with SEMH needs and offers practical se-escalating strategies and interventions to support children in the classroom.	Course length	1.5 hours
		Cost	£150
<b>Supporting ADHD in the classroom</b>	This course gives guidance from CAMHS about the referral and diagnosis process and treatments for children with ADHD. This is followed by practical classroom strategies to support ADHD needs within school.	Delivery	Online / school
		No. places	n/a
<b>Return to School Session 3 - De-escalation Strategies</b>	This session supports schools in developing skills and strategies for de-escalating behaviour that could become unsafe. We look at the neuroscience behind emotional responses and how this may manifest physically, models for managing the emotional responses and the importance of recovery and reflection.	Course length	tbc
		Cost	£15 per person
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		No. Places	n/a
<b>Effective Behaviour Management</b>	This course unpicks the functions behind behaviours that challenge for children with SEMH needs and offers practical se-escalating strategies and interventions to support children in the classroom.	Course Length	2 hours
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		No. places	n/a
<b>Effective Behaviour Management</b>	This course unpicks the functions behind behaviours that challenge for children with SEMH needs and offers practical se-escalating strategies and interventions to support children in the classroom.	Course length	1.5 hours
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		No. places	n/a
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		Cost	£15 per person
<b>Developing Emotional Skills and Resilience in Children</b>	This course provides practical and enabling classroom strategies and tools to help build emotional literacy in children displaying emotional difficulties. We will also introduce you to seven principles of building resilience and offer practical resilience building classroom activities.	Delivery	Video
		No. Places	n/a
<b>Effective Behaviour Management</b>	This course unpicks the functions behind behaviours that challenge for children with SEMH needs and offers practical se-escalating strategies and interventions to support children in the classroom.	Course Length	2 hours
		Cost	£25 per person
<b>Supporting ADHD in the classroom</b>	This course gives guidance from CAMHS about the referral and diagnosis process and treatments for children with ADHD. This is followed by practical classroom strategies to support ADHD needs within school.	Delivery	Online
		No. places	n/a
<b>Effective Behaviour Management</b>	This course unpicks the functions behind behaviours that challenge for children with SEMH needs and offers practical se-escalating strategies and interventions to support children in the classroom.	Course length	1.5 hours
		Cost	£150
<b>Supporting ADHD in the classroom</b>	This course gives guidance from CAMHS about the referral and diagnosis process and treatments for children with ADHD. This is followed by practical classroom strategies to support ADHD needs within school.	Delivery	Online / school
		No. places	n/a

## Short Wellbeing e-Course

The Royal Society of Public Health have updated a short mental wellbeing e-course which is available via:

<https://rsph.gomocentral.com/content/8ff86d9843fbb1395c001ca3d3991c8268e6/web>

This e-Course is aimed at the population level primarily those who might not have any prior knowledge or need a refresher. It may be particularly relevant in communities are struggling to improve mental wellbeing and can help to facilitate messaging by place/community and address inequalities.

It is self-directed and individuals can access it on a mobile or laptop or similar. It takes about 30 minutes to an hour depending on how long an individual spends on it. It covers core information and uses engagement techniques e.g. quizzes, videos and upskilling e.g. breathing techniques.

**Aimed at** Everyone with no prior knowledge

**Course length** 1 hour

**Cost** n/a

**Delivery** Video

**No. Places** n/a

CAMHS provides support for children and young people aged 0 – 18 years (including those with disabilities), where there are concerns related to their mental/emotional health and wellbeing.

[Salford CAMHS](#)

## Top Up Skills Workshops - PTSD, Anxiety, Low Mood, Self Harm, Eating Disorders

These half day workshops offer an enhanced overview of specific mental health presentations, how to identify signs and symptoms, how to access support and schools role in supporting young people who are struggling. Participants should have first attended the CAMHS school referral training to access these sessions.

**Aimed at** Schools

**Course length** 3.5 hours

**Cost** Free

**Delivery** Online (Zoom)

**No. places** n/a

## ADHD/ADD Awareness

A full day workshop aiming to support educators to identify presentations of ADHD/ADD, provide an overview of CAMHS processes in relation to assessment, treatment and management as well as exploring support networks for the child and their family.

**Aimed at** Schools

**Course length** 5.5 hours

**Cost** Free

**Delivery** Online (Zoom)

**No. places** n/a

## CAMHS School Link Referral Training

The course is broken down into 5 workshops each focusing on different aspects to support educators to make referrals to CAMHS.

**Aimed at** Schools

**Course length** 1.5 days

**Cost** Free

**Delivery** Online (Zoom)

**No. places** n/a

Salford Thrive: supporting children and young people's emotional health and wellbeing.

[Salford Thrive](#)

## Youth MHFAider

These half day workshops offer an enhanced overview of specific mental health presentations, how to identify signs and symptoms, how to access support and schools role in supporting young people who are struggling. Participants should have first attended the CAMHS school referral training to access these sessions.

**Aimed at** Schools / wider workforce

**Course length** 2 days

**Cost** Free

**Delivery** Face to face

**No. places** 16

## Youth MHFA Champion

Participants will be able to spot signs, offer support and keep young people safe when they are experiencing mental health difficulties, the 1-day course qualifies you as a Youth MHFA Champion.

**Aimed at** Schools / wider workforce

**Course length** 5.5 hours

**Cost** Free

**Delivery** Face to face

**No. places** 16



# Virtual School Team



The team offer a wide range of advice and training for designated teachers and other school staff relating to education and emotional health and wellbeing of cared for children.

[Salford Virtual School Team](#)

## Effective Transition for children who are cared for

VST guidance for transition for children who are cared for, understanding why an enhanced transition support is required for care experienced pupils, advice on strategies and resources, producing a good transition plan and pupil profile

**Aimed at** Primary & secondary schools

**Course length** 1.5 hours

**Cost** Free

**Delivery** Online

**No. places** n/a

## Attachment and Trauma Session 1: Introduction and Overview

Overview of attachment theory and developmental trauma, understanding attunement, insecure attachments, trauma and toxic stress, healthy vs toxic shame, the big asks for many care experienced children

**Aimed at** Primary & secondary schools

**Course length** 2 hours

**Cost** Free

**Delivery** Online

**No. places** n/a

# Virtual School Team (cont.)



<b>Attachment and Trauma Session 2:</b>	Attachment Aware and Trauma Responsive Approaches and Practice		<b>Course length</b>	2 hours
	Understanding and using attachment aware and trauma responsive approaches and practice		<b>Cost</b>	Free
			<b>Delivery</b>	Online
	<b>Aimed at</b>	Primary & secondary schools	<b>No. Places</b>	n/a
<b>Emotion Coaching</b>	Understanding emotion coaching and why it can be useful for children who are care experienced, applying and using an emotion coaching approach		<b>Course Length</b>	1 hour
			<b>Cost</b>	Free
			<b>Delivery</b>	Online
	<b>Aimed at</b>	Primary & secondary schools	<b>No. places</b>	n/a
<b>Positive Support Meeting (VST and EPS)</b>	A training/meeting hybrid focusing on understanding and planning for the needs of an individual pupil who is cared for, through an attachment and trauma lens		<b>Course length</b>	1.5 hours
			<b>Cost</b>	Free
			<b>Delivery</b>	Online
	<b>Aimed at</b>	Primary & secondary schools	<b>No. places</b>	5 – 8 places

# EHWB Services by Thrive



Getting Advice	Pregnancy & Birth	0-5 Years	Primary Years	Secondary Years	Transitions to Adulthood	
		<a href="#">ADHD Foundation</a>				
		<a href="#">CAMHS Single Point of Contact</a>				
	<a href="#">Family Nurse Partnership</a>			<a href="#">Connexions</a>		
	<a href="#">Health Visitors</a>		<a href="#">Education Inclusion</a>			
	<a href="#">GPs &amp; Practice Nurses</a>					
		<a href="#">GM Victims Services</a>				
			<a href="#">Salford Youth Service</a>			
			<a href="#">Virtual School</a>	<a href="#">MIND</a>		
	<a href="#">Midwives</a>	<a href="#">Portage Services</a>	<a href="#">Primary Inclusion</a>	<a href="#">Princes Trust</a>		
		<a href="#">School Nursing</a>				
		<a href="#">Shine</a>				
	<a href="#">Salford Information &amp; Advice Support Service (SIASS)</a>					
		<a href="#">Salford Childrens Rights Service</a>				
		<a href="#">Start in Salford</a>				
		<a href="#">Young Carers Service</a>				

# EHWB Services by Thrive



	Pregnancy & Birth	0-5 Years	Primary Years	Secondary Years	Transitions to Adulthood
Getting Advice			<a href="#">Caritas Schools Service</a>		
	<a href="#">Strengthening families</a>				
				<a href="#">Integrated Sexual Health Service</a>	
					<a href="#">Qwell</a>

# Getting Help

Pregnancy & Birth	0-5 Years	Primary Years	Secondary Years	Transition to Adulthood
<a href="#">Achieve</a>				
<a href="#">Strengthening Families</a>			<a href="#">42<sup>nd</sup> Street</a>	
	<a href="#">ADHD foundation</a>			
	<a href="#">CAMHS Single Point of Contact</a>			
	<a href="#">CAMHS</a>		<a href="#">Emerge (CAMHS)</a>	
<a href="#">Family Nurse Partnership</a>			<a href="#">Bereavement Support</a>	
	<a href="#">Community Paediatrics</a>			
		<a href="#">Child Bereavement Service</a>		
	<a href="#">Homestart</a>	<a href="#">Education Inclusion</a>		<a href="#">CERT</a>
		<a href="#">Connexions</a>		
		<a href="#">Childrens Rights Service</a>		
		<a href="#">Eating Disorder Service</a>		
	<a href="#">Educational Psychology Service</a>			
	<a href="#">Early Help (Locality Teams)</a>			
<a href="#">GPs &amp; Practice Nurses</a>				
<a href="#">Health Visitors</a>		<a href="#">Harbour</a>		<a href="#">MIND</a>
		<a href="#">I-Start (Stronger &amp; Resilient Together)</a>		<a href="#">Qwell</a>
<a href="#">Maternity Services</a>			<a href="#">Kooth</a>	
<a href="#">Midwives</a>			<a href="#">Integrated Sexual Health Service</a>	
			<a href="#">Liberty House</a>	



Pregnancy & Birth	0-5 Years	Primary Years	Secondary Years	Transition to Adulthood
			<a href="#">Integrated Community Response (ICR)</a>	
				<a href="#">Salford Housing Options</a>
				<a href="#">Salford Foyer</a>
	<a href="#">Portage Services</a>	<a href="#">Primary Inclusion</a>		<a href="#">Self Help Services</a>
		<a href="#">School Nursing</a>		<a href="#">Six Degrees</a>
			<a href="#">Project GULF</a>	
		<a href="#">Speech &amp; Language</a>		
		<a href="#">Salford Information &amp; Advice Support Service (SIASS)</a>		
		<a href="#">Salford Therapeutic Advisory &amp; Referral Service for Cared for (STARLAC)</a>		
		<a href="#">Start in Salford</a>		
			<a href="#">Young Fathers Project</a>	
			<a href="#">Rio Ferdinand Foundation</a>	
			<a href="#">STEER (Salford Foundation)</a>	
		<a href="#">Specialist Safeguarding Nurses</a>		
			<a href="#">Salford Youth Justice Service</a>	
			<a href="#">Salford Youth Service</a>	
			<a href="#">The Lowry</a>	
		<a href="#">Virtual School</a>		<a href="#">Recovery Academy</a>
		<a href="#">Young Carers Service</a>		



Getting more help

Pregnancy & Birth

0-5 Years

Primary Years

Secondary Years

Transition to Adulthood

[Achieve](#)

[42<sup>nd</sup> Street](#)

[ADHD Foundation](#)

[CAMHS](#)

[CERT](#)

[Choose to Change](#)

[Emerge](#)

[Child Bereavement Service](#)

[Critical Incident Team \(EPS\)](#)

[Community Paediatrics](#)

[Eating Disorder Service](#)

[Educational Psychology Service](#)

[Early Help \(Locality Teams\)](#)

[EDIT](#)

[FCAMHS NW](#)

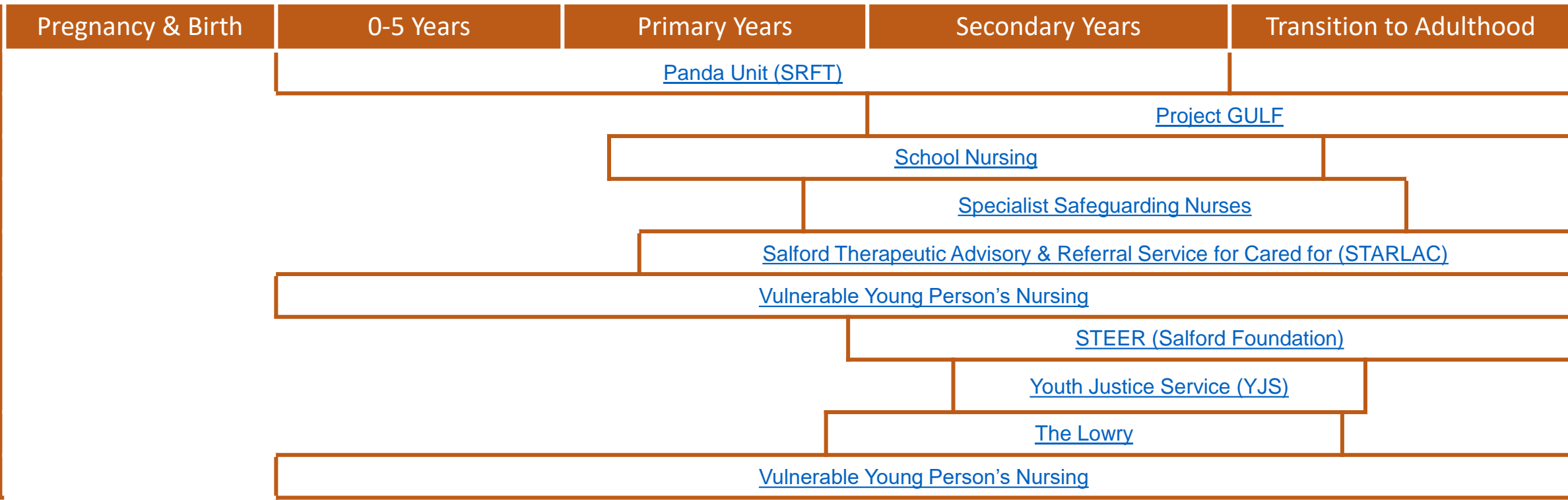
[Strengthening Families](#)

[I-Start \(Stronger & Resilient Together\)](#)

[Integrated Community Response \(ICR\)](#)

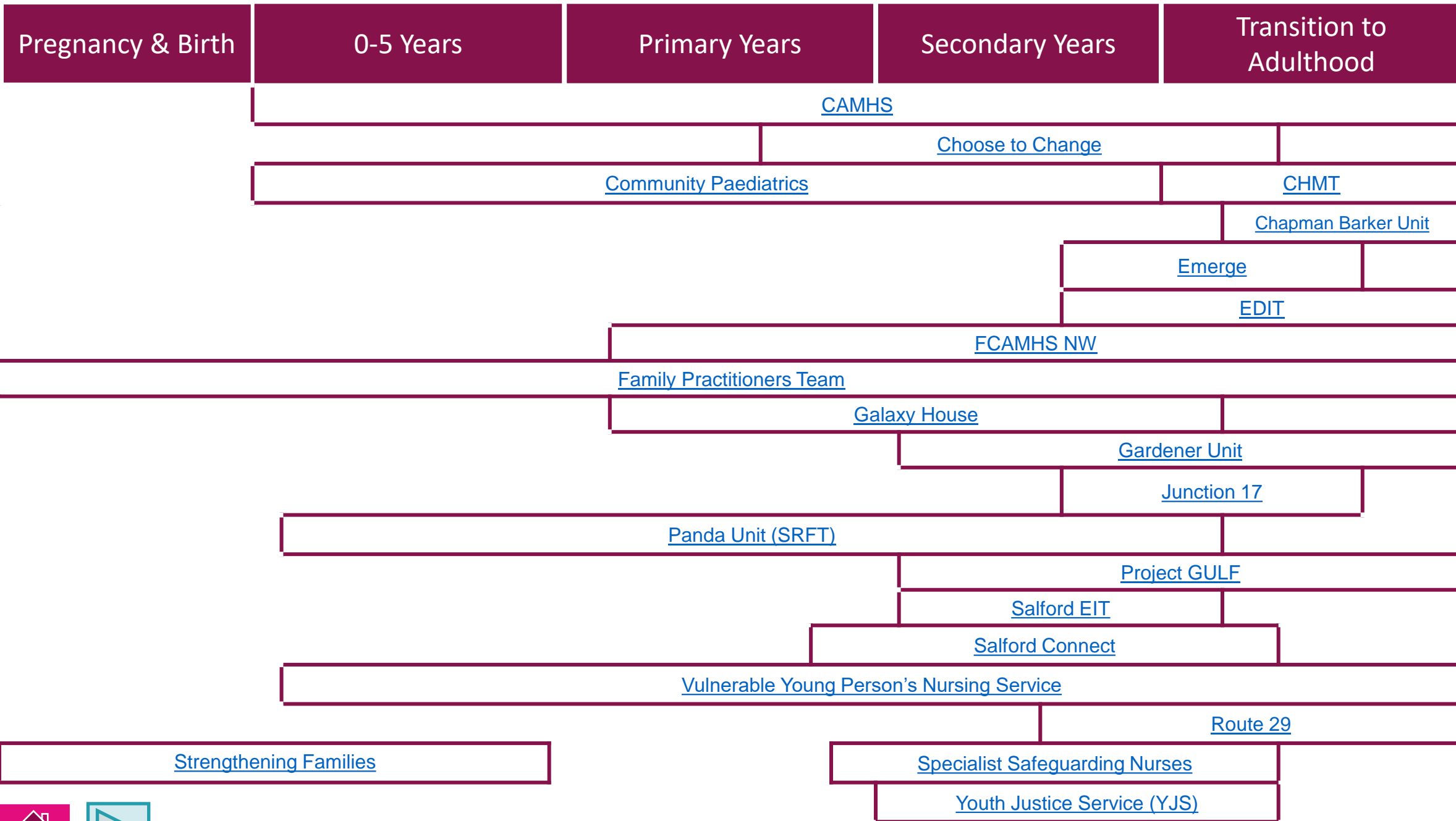
[Harbour](#)







Getting risk support



# Children & Young People

## Helpline Support

**Samaritans:** available 24 hours a day for anyone struggling to cope and provide a safe place to talk.

**FREE Helpline: 116 123**

Email: [jo@samaritans.org](mailto:jo@samaritans.org)

[www.samaritans.org](http://www.samaritans.org)

**Papyrus:** information and advice for young people who may be at risk for harming themselves.

**FREE HOPELINEUK: 0800 068 41 41**

Text: 07860 039967

Email: [pat@papyrus-uk.org](mailto:pat@papyrus-uk.org)

[www.papyrus-uk.org](http://www.papyrus-uk.org)

### Suicide

**National Bullying Helpline:** help and advice for children and adults dealing with bullying at school or work

**Helpline: 0845 22 55 787**

Open Mon-Fri; 9am-5pm

[www.nationalbullyinghelpline.co.uk](http://www.nationalbullyinghelpline.co.uk)

### Bullying



## Emotional & Mental Health

**Young Minds:** if you are experiencing a mental health crisis.

Young Person Crisis messenger: **text YM to 85258**  
Service available 24/7 For parents worried about their child

Parents Free Helpline: 0808 802 5544 (M-F; 9.30am-4pm)  
[www.youngminds.org.uk](http://www.youngminds.org.uk)

**Childline:** confidential helpline for children and young people to support you and help you find ways to cope.

**FREE Helpline: 0800 1111**

Because of the coronavirus, the phonenumber is open from 9am-midnight.

[www.childline.org.uk](http://www.childline.org.uk)

**The Mix:** online emotional health and wellbeing support for under 25s.

**Free Helpline: 0808 808 4994**

7 days a week from 4pm to 11pm  
Crisis Messenger: text THEMIX to 85258.

[www.themix.org.uk](http://www.themix.org.uk)

**Shout:** 24/7 FREE text service, for anyone in crisis, if you're struggling to cope and you need immediate help.  
Text **GMSalford to 85258**

[www.giveusashout.org](http://www.giveusashout.org)

## Bereavement

**Hope Again:** support for children & young people affected by the death of someone close.

**FREE Helpline: 0808 808 1677**

Email: [helpline@cruse.org.uk](mailto:helpline@cruse.org.uk)

Open Mon-Fri; 9:30am - 5:00pm.

[www.hopeagain.org.uk](http://www.hopeagain.org.uk)

**Winston's Wish:** support for bereaved children, their families and professionals.

**FREE Helpline: 08088 020 021**

Open Mon-Fri; 9am-5pm

Email [ask@winstonswish.org](mailto:ask@winstonswish.org)

[www.winstonswish.org](http://www.winstonswish.org)

**Child Bereavement UK:** support for families or when a child is facing bereavement.

**FREE helpline: 0800 02 888 40**

Open Mon-Fri, 9am-5pm (ex. Bank Holidays)

Email: [support@childbereavementuk.org](mailto:support@childbereavementuk.org)

[www.childbereavementuk.org](http://www.childbereavementuk.org)

## Substance / alcohol misuse

**NACOA:** if you are affected by someone else's drinking, NACOA can help.

**FREE Helpline: 0800 358 3456**

Email: [helpline@nacoa.org.uk](mailto:helpline@nacoa.org.uk)

[www.nacoa.org.uk](http://www.nacoa.org.uk)

**FRANK:** information and advice to anybody concerned about drugs/substance misuse.

**Helpline: 0300 123 6600** - Open 24 hours a day, 7 days a week.

Text 82111 Text a question and FRANK will text you back.

Email: [frank@talktofrank.com](mailto:frank@talktofrank.com)

[www.talktofrank.com](http://www.talktofrank.com)

**No Panic:** advice and information for people suffering from panic attacks & anxiety disorders.

**Youth Helpline: 0330 606 1174 (for 13-20 yrs)** Open: Mon, Tue, Wed, Friday: 3pm to 6pm; Thurs 3pm to 8pm; Sat 6pm to 8pm

[www.nopanic.org.uk](http://www.nopanic.org.uk)

**Anxiety UK:** user-led organisation, with resources, text service and info line.

**Info line: 03444 775 774**

Email: [support@anxietyuk.org.uk](mailto:support@anxietyuk.org.uk)

Text: 07537 416 905

Open Monday – Friday, 9.30am – 5.30pm (excluding Bank Holidays).

[www.anxietyuk.org.uk](http://www.anxietyuk.org.uk)

## Anxiety

## Eating disorders

**Beat:** information on anorexia, bulimia & other kinds of eating disorders.

**Studentline: 0808 801 0811 - Youthline: 0808 801 0711**

Open Mon-Fri, 12pm–8pm; weekends 4pm-8pm

[www.beateatingdisorders.org.uk](http://www.beateatingdisorders.org.uk)

**Anorexia & Bulimia Care:** providing on-going care, emotional support and practical guidance for anyone affected by eating disorders.

**Helpline: 03000 11 12 13** - Open: Tues-Fri; 9.30am-5.30pm

Email us: [support@anorexiabulimiare.org.uk](mailto:support@anorexiabulimiare.org.uk)

[www.anorexiabulimiare.org.uk](http://www.anorexiabulimiare.org.uk)



# Glossary of terms and abbreviations



A&E	Accident and Emergency
ASD	Autistic Spectrum Disorder
ASC	Autistic Spectrum Condition
BME	Black and minority ethnic
CAMHS	Child and Adolescent Mental Health Services
CBT	Cognitive Behavioural Therapy
CEDS	Community Eating Disorder Service
CERT	Community Engagement Recovery Team
CMHT	Community Mental Health Teams
CVS	Community and Voluntary Service
CYP	Children and Young People
ED	Eating Disorder
EDIT	Early Detection and Intervention Team
EFS	Emotionally Friendly Settings
EHCP	Education Health and Care Plan
EHWB	Emotional Health and Wellbeing
ENDOS	Eating Disorder Not Otherwise Specified
EPS	Educational Psychology Service
EYFS	Early Years Foundation Stage
FNP	Family Nurse Partnership
GM	Greater Manchester
GP	General Practitioner
IAPT	Improving Access to Psychological Therapies

ICP	Integrated Care Partnership
LD	Learning Disabilities
LGBT+	Lesbian, Gay, Bisexual, Transgender, The "plus" is inclusive of other groups
MH	Mental Health
MSEDS	Manchester and Salford Eating Disorder Service
NEET	Not in Education Employment or Training
NHS	National Health Service
OCD	Obsessive Compulsive Disorder
OJC	Orthodox Jewish Community
PANDA	Paediatric Assessment and Decision Area
PAWS	Pervasive Avoidance Withdrawal Syndrome
SALT	Speech and Language Therapy
SDQ	Strengths and Difficulties Questionnaire
SEMH	Social, Emotional & Mental Health
SENCO	Special Educational Needs Coordinator
SEND	Special Educational Needs & Disabilities
SIASS	Salford Information, Advice & Support Service
SRFT	Salford Royal Foundation Trust
VCSE	Voluntary Community & Social Enterprise
YJS	Youth Justice Service